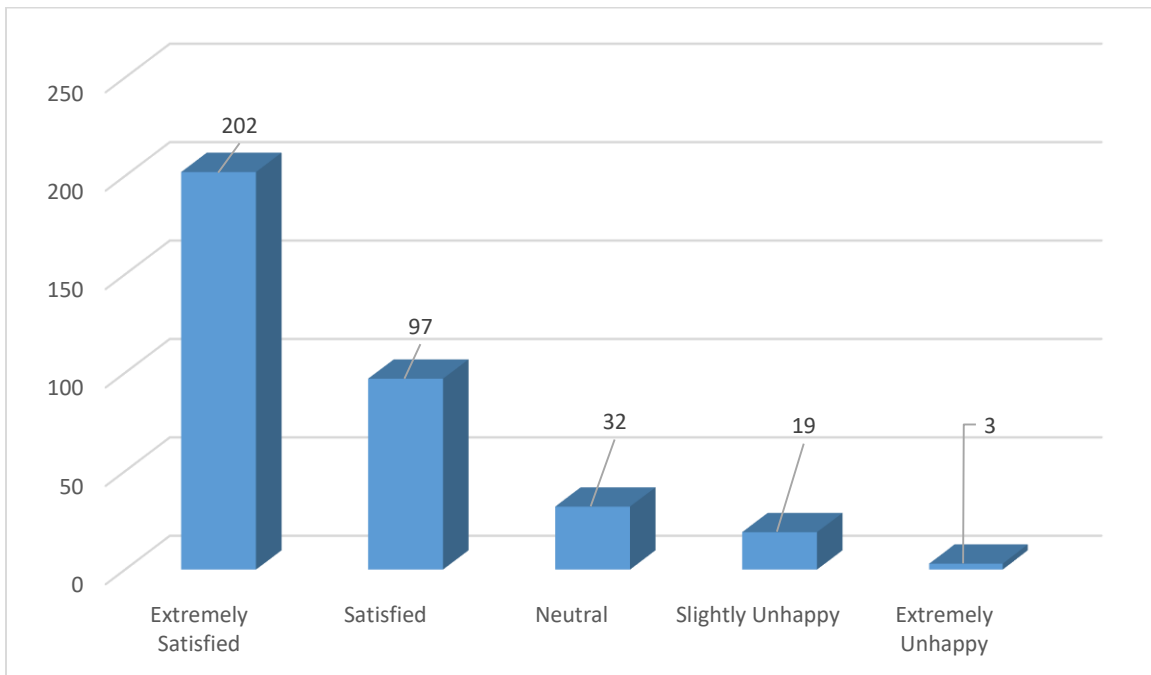


# Compass Charter Schools

ParentSquare Poll | September

*“How has your Compass Experience been thus far?”*



- Becky Jans has been amazing! I came to Compass because I felt comfortable asking her questions on the phone. She was always kind, and never made me feel like my questions were an inconvenience. I'm really excited for all that Compass offers my daughter this year. And, I look forward to working with Becky along the way.
- I like the platform way better than last year. A couple of glitches here and there, but overall, we are able to view all of videos this time via Microsoft Edge (Chrome does not seem to work very well for this). Also, having a couple of learning labs on one day is WAY too much - our school day, which starts at 7am, does not finish until after 4! Maybe cut down each lab to 30 minutes - that would help out tremendously. Teachers are phenomenal :) Galit gordon
- Still have not received school supplies/curriculum.
- WE LOVE CCS.... As a parent for 3 scholars I am so thankful for Ms.Sharlie Walker for her help. She's been so helpful for getting me prepared and support for the new school year.... THANK YOU ALL FOR YOUR DEDICATION. ♥
- Hi!  
I do appreciate my EF and her contacting me regularly. She has been helpful with curriculum choices and checking in on us. I do love the field trips offered by Compass and the prices for them, we quickly signed up for 2 that worked great for us and are looking forward to going.

In general, though I feel like the school wasn't prepared for the initial start of school. I have still not received all my curriculum and I'm disappointed in that, I am very on top of it and ordered asap although I heard after I spent a great amount of time looking through Amazon and placing my order, and then I was told that it would be a hard and long journey for the orders to arrive. I wish that we could have had the funds available before the first day of school so that curriculum would have been available for the children the first day of their school year. There are not many vendors in my area, as in none of our interest within a half hour (dance, swim, karate...), I am disappointed that it's been difficult to get my daughter into any classes. I was declined from a class I really wanted her to take and another I tried has taken quite some time. These have been hurdles for me as a first time homeschooling mom of a tk.

- I wish there were more vendors in the Rancho/Fontana area
  - I also wish there was a way to connect with other families to plan parkways and have our kids meet other kids in our area.
  - If I could change one thing it would be the way information is distributed. It can be a bit overwhelming to keep up with all of the emails. One per week with all pertinent information would be great!
  - Everyone has been very helpful so far and we really appreciate it.
  - Since it is only 3 weeks into the school year and we have only been with the school 2 weeks for 1 kid and 1 week for the other we are actually between Neutral and Satisfied.
  - The new interface is great, EXCEPT that the large red LATE message that resides next to assignments is anxiety provoking.... especially for a kid like mine who prides themselves on completing assignments perfectly. The assignments are maybe done the next day because my child is an over achiever who is out doing other school tutoring, languages, music etc so to see LATE or MISSING in ReD after only a day is frustrating!! Other than that, terrific!!
  - Some teachers are substitutes for 7th grade spanish. She's not very good at giving this info right of the bat. Hard to get in touch with. Not much instruction and the program already tough. Aren't you supposed to start with vocabulary 1st? Kind of disorganized few weeks all around!
  - I'd feel better if there were fewer attempts to treat this like a regular school. It's homeschooling, I don't want to deal with field trip requests, attempts to have kids meet online, etc. We socialize her on our own. I do love our teacher, though, and the ability to go at my child's own pace.
  - To much change on EF's. Just when you get used to one, they give you a different one.
  - The Options program is just what my son needed.
- Thanks,  
Christine Arevalo
- Thankful for our teachers and all those who help put this school together. Frustrated that we are still in Santa Ana after all this time when this was a learning center originally in Newport (perhaps a Costa Mesa location could be a compromise?). Seems to be way too much digital communication and websites we have to connect through.

- I love the flexibility of choosing the curriculum that works best for my son Mateo. Until now, I didn't know that Mateo loves "hands on" assignments, and to my surprise, he is learning more and faster.  
I'm very grateful to Jan Marquez for letting us know about Compass Charter School.  
Thank you Jan!
- when wanting new vendors everything is too strict while other charters have a ton of vendors. Removing field trips like explorer field trips to amusement parks was a dumb move. Not having enough Book subscription boxes for tweens/teens, not enough secular stuff.
- Melissa Collier is very helpful and knowledgeable as always!
- We are still learning. It's our first time ever of Home school. We still can't get used to the routine. But I'm sure we'll get there. It takes time to get the hang of it. We need to get settled.
- it has been very confusing with the new update and with the materials provided
- the new update has made this experience all confusing for me along with the new materials provided.
- none
- I especially love the teachers and staff with the Navigators program for Compass. They are amazing and so, so great with our kids! The communication within Compass is incredible, and I always feel like there is someone I can reach out to, ask for help or just bug about an idea I have. This Charter is amazing and doing the good work!
- Teacher was not getting back to my daughter quickly and she's had two new teachers. She has a problem with change.
- I Love everything that is being done. My son is always up early ready to start his day. I'm so happy.
- We are new to Compass Charter. I appreciate the communication and support from the staff.
- I was very nervous to switch schools because I had such an amazing EF with the other charter. Since the switch I couldn't be happier! Our new EF is amazing and has been so helpful making the transition so easy and stress free which is amazing. I am grateful to this new journey with compass charter.
- Computer difficulties first two weeks of school and praying all problems solved now!!  
Everything back in order. 🙏
- Format is good but difficult to keep track of all the different and many additional files and locations as opposed to last year's one screen for all. Needs getting used to.
- My Daughter says that her teachers were not responding to her quickly enough and then had two teacher replacements. She is someone who does not do well with change. It has made it a bit stressful
- We have a wonderful facilitator and she has made it easy to work with.
- The only thing that bothered me, is that when the boys tried to use the PSP site on their Chromebooks, they had to wait several minutes for the calendar to load and they were frustrated with the location of the arrows on the checkpoints and workbooks (they would

end up accidentally clicking on the "next" button instead of the arrow button for the next question on the quiz) They didn't like having to scroll constantly to click the answer then scroll to go to the next question and like I said before they would (out of habit) click the 'next button on the bottom of the page instead of going on to the next question in the quiz or checkpoint. Also, sometimes, the workbooks and checkpoints wouldn't load at all and the entire page would have to be reloaded, losing the progress of everything on the page. Just a few things that the kids were upset about. When using the PSP on a desktop computer, things did load slightly faster, but again the problem with the workbooks or checkpoints not loading at all is still there. Maybe someone would be able to take a look at that and find out why it takes a long time to load or doesn't load at all. Thanks for letting me put this out to show our opinions. One thing that me personally as one of the parents is that the communication between everyone is phenomenal! I have never been so happy to have great communication between the staff, the scholars, and the parents! It all runs so smoothly!

- The ordered curriculums came during the 2nd and 3rd week after school started, I hope there's a way to order the curriculum a month prior so that it arrives before school begins and there's time for the parents to study and prepare for them.
- Curriculum is great and teachers very available. Our son is much more focused on this program than on previous programs we have been enrolled in!
- We are having a hard time with so many activities on our schedule, almost makes me feel defeated if we can't get it ALL Done!
- Last year one of the exciting parts of Kameron's day was to see his grade in each class. It motivated him to the point I would go in his room at 9:00 pm and he would be working on completing another unit so when he woke up he would see his grade. An exceptional motivating tool to keep him excited about putting his all into his work. Kameron and I both miss that in this new system.
- awesome
- Overall our experience has been OK, but some points to consider:  
CCS changed their online system this year once again. My kind was extremely frustrated about how slow the new system is now compared to two previous years.  
Also, some teachers take about 1 week to grade my kid's assignments. I think a couple of days should suffice.
- It's taking way too long to get our classes set up. We are doing the "Options" program. We are using the same online classes through Silicon Valley that we used with the previous school. So we thought it would be a quick and easy switch.

We had this same problem with our previous school. Every new semester it would take a month or longer to get situated.

This leaves my daughter with the disadvantage of being a month behind in her studies. It's very stressful for my student and frustrating for me.

I hope this is just because we are new to Compass, and that next semester is seamless.

- I believe this program was put into Kameron's life so he wouldn't feel the pressure of peers and feel overwhelmed by daily scramble of getting work done. Last year Kameron did an excellent job of catching up, but this year on a daily basis he has been overwhelmed by opening his course and seeing, LATE LATE LATE on everything. He has been behind this year and still is behind as that continues to overwhelm him along with not seeing his grade in the class only a percentage.
- As far as the teachers and the curriculum go I have been extremely satisfied. I do have a complaint with the tech issues. Though IT is great when it comes to solving the issues that they can. There have been kinks with the programs that are not worked out prior to us using them which then causes my child's work to be late. IE: His email address to submit work samples, didn't know there was an issue until the due date, by the time it was sorted out they were late. And now this week's Activity Log, the notice says due by 10pm 9/25 I tried to access it at 9:30pm and it tells me it's past due and that the deadline was 9/24. These types of issues have been frustrating. I know, it's online school, these things are bound to happen.
- There is Parent Square, Shutterfly, SeeSaw (and maybe other sites I'm not aware of) in which to do things or check things or schedule things. Needs to be one site. Too confusing.
- I appreciate all the support and I am able to contact someone anytime I have questions! Claire Harding has been amazing.
- still learning about Home school. so far we love it.
- Mrs. Marquez our EF is very helpful, informative and has made the new student process go smoothly. I look forward to our continued work together through this school year! Thanks!
- We love Compass and Mrs. Wormald!
- I love the Options Program :-)
- Hating old system with all the text books again. Lames program was better suited for moving forward in online learning environment
- My daughter's books didn't arrive yet.
- Very likely we will change charter schools again at the end of the year. Really sad because I had high hopes for CCS and we left the school I had thought we would get through high school with to follow our beloved EF.
- Feel the security and guidance by our EF while working at our pace independently! Thanks to you Options Program.
- Since this is an online based school, we would expect a better response to emails sent to teachers.
- From what my child has been telling me since the start of the school year, it seems that she is very unsatisfied with the new system change. Since my child started this program when she was in seventh grade, now in the tenth, the system has changed twice. While it was hard for her to get used to the system from last year she eventually was able to work it out. Now with a new system change and no warning she has to all over again get used to a new system that is a lot slower and harder to manage. Even some of her teachers talk

about how they don't like the new system. Overall she has not had a great experience in a long time.

- Thank you, my facilitator is amazing and so helpful.
- We are behind and just can't get caught up yet...pray for us...
- All great so far! Thank you so much!
- Her IEP classes were delayed and now the ONLY instructor she has this year is switching the schedule. Our schedules are tight and these changes are a huge inconvenience. We love her EF but seriously considering switching schools. I'm not sure what happened with Mrs.Hodge, Mr.Johnson and Mr.Holbeck but going from 3 instructors to 1 and the unplanned schedule changes are frustrating.