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Compass Charter Schools

# **IT Department Overview Presentation**

May 20, 2023

# Agenda

- Mission and Vision
- Values
- IT Supporting Statements
- Meet the Team
- Help Desk
- Compass Data Studio
- TPX Communication
- Q & A



# Our Mission and Vision

## **MISSION STATEMENT**

Our mission is to inspire and develop innovative, creative, self-directed learners, one scholar at a time.

## **VISION STATEMENT**

Our vision is to create a collaborative virtual learning community, inspiring scholars to appreciate the ways in which arts and sciences nurture a curiosity for life-long learning, and prepare scholars to take responsibility for their future success.



# Meet the team



**David Brasch**  
Director of IT



**Marco Mattaliano**  
IT Technician



**Miguel Aguilar**  
Systems Administrator



# Meet the team

## **Marco Mattaliano**

### ***IT Technician***



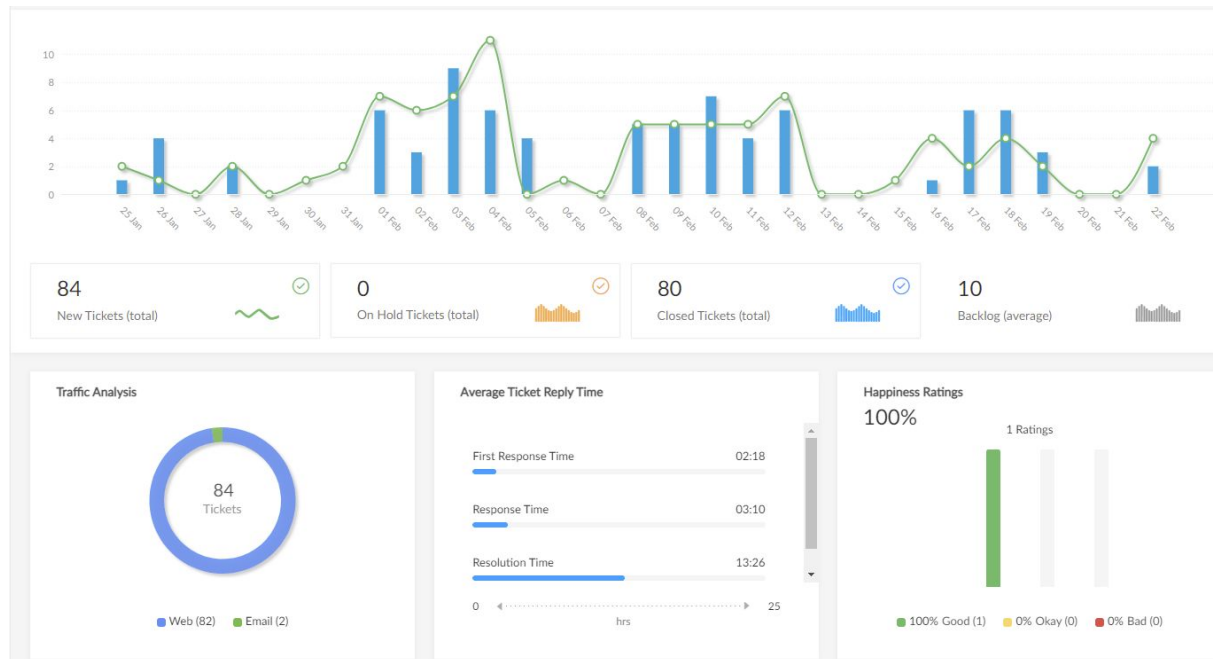
Marco has many responsibilities beginning with his primary responsibility, responding to help desk tickets in a timely manner from our staff and scholars daily.

- Troubleshooting hardware and software
- Software Installation
- Hardware replacement
- Testing new software
- Google Suite Maintenance
- Creating documentation
- Maintain websites
- Maintain equipment inventory
- New Hire Orientation
- Email Creation
- Training



# Zoho Helpdesk

- Zoho Help Desk Goals achieved
  - First Response time under 3 hours
  - Ticket Closures under 24 hours
  - Some exceptions; waiting for responses, or replacing equipment



# Meet the team

## **Miguel Aguilar** ***Systems Administrator***



Miguel's position allows us to have a dedicated person to know all our software systems, databases, and structures inside and out and that we are using the systems to the fullest of their abilities

- Troubleshooting software
- Software setup
- Testing new software and functionality
- Software Maintenance
- Permissions
- Creating documentation
- Programing and Development
- Training



# Compass Data Studio

- The Compass Data Studio was developed to provide specific departments within Compass Charter Schools greater visibility to our data in our Student Information System. Once we realized how beneficial this was on a broader scale, we started adding additional visibility and currently have 3 areas. School Overview, Registration Progress, and Registration Tracker.

## **What you will find within the Compass Data Studio:**

- Incoming new scholars
- Master Agreement status
- Scholar Re-enrollment status
- OCLC scholars
- Enrollments by County
- Grade levels by Charter
- Learning Program & Grade Span
- Roster information
- ST and Counselor roster assignments

## **You can filter by:**




- Charter
- Program
- Grade level
- Learning Program
- Staff Assignment
- Re-enrollment status





# Compass Data Studio

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 School Overview     **Registration Progress**     Registration Tracker

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## Filters:

Scholar District ID Enter a value	SSID Enter a value
Charter ▾	2022-23 Learning Center ▾
ST Full Name ▾	Residence Category ▾
2022-23 Grade Level ▾	Special Education Status ▾
Counselor ▾	2022-23 Learning Center ▾
MA Status ▾	Grouped Special Program Enrollments ▾
Education Specialist ▾	<input checked="" type="checkbox"/> OCLC Scholars
Re-Enrollment Responses ▾	



# TPX Communication

- Our new platform with TPX communications was implemented at the start of the school year and has provided us with great information so far. Along with the antivirus and basic security monitoring our staff has completed 9 Cyber Security Training sessions.
  - Cyber Security Training
    - Phishing, Password security, Safe web browsing, Social engineering, Malware, Mobile security, Physical security, Removable media, Working remotely
  - Anti-Virus
  - Security monitoring
  - Asset Management / Updates
  - Cyber Security Phishing Simulations
  - Weekly CSV reports



# Questions?



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