





Agenda

- Mission and Vision
- Meet the Team
- IT Supporting Statements
- ➤ Tools We Use
 - LineWize
 - Compass Data Studio (Dashboard)
 - Zoho Help Desk
- ≻ Q&A





Our Mission and Vision

MISSION STATEMENT

Our mission is to inspire and develop innovative, creative, self-directed learners, one scholar at a time.

VISION STATEMENT

Our vision is to create a collaborative virtual learning community, inspiring scholars to appreciate the ways in which arts and sciences nurture a curiosity for life-long learning, and prepare scholars to take responsibility for their future success.





Meet our Team



David Brasch Director of IT



Marco Mattaliano Helpdesk Technician



Miguel Aguilar Systems Administrator





Supporting our Mission and Vision

- We work hard to provide innovative and accessible technology solutions ensuring CCS staff and scholars continual lifelong learning
- Our departments goal is to provide exceptional service to all stakeholders for integrated technology solutions which are CCS goal aligned, secure, and reliable.





LineWize has provide us education focused content filtering for the laptops we provide to our families. This allows scholars to safely navigate the web with minimal interruption from inappropriate ads and prevents access to inappropriate websites. Also, LineWize serves as a Cyber Security hub for families with a number of topics to help everyone navigate online safely.







Data Studio Dashboard

The original purpose of the Compass Data Studio was to provide specific departments within Compass Charter Schools greater visibility to bad or incomplete data in School Pathways. The evolution provides more visibility into the registration process.

What you will find within the Compass Data Studio:

- Incoming new scholars
- Scholar Re-enrollment status
- OCLC scholars
- Master Agreement status
- ST and Counselor roster assignments

You can filter by:

- Charter
- Program
- Grade
- Grade level
- ST name
- Re-enrollment status



Data Studio Dashboard

Registration Dashboard

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Options

Online

Charter

Los Angeles

San Diego

Grand total

Yolo

0%

Filters

Charter

2021-22 Learning Progr...

2021-22 Grade Level

Re-Enrollment Status

504 Accommodation (504)

English Learner (EL)

Homeless Program (H)

Special Education (SPED)

Reg-Online Imports

ST Full Name

OCLC Scholars

Master Agreement Overview

20%

1. Registration... 2. MA Ready to... 4. Signed & Ap... 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

60%

2021-22 Learning Program / Scholar District ID

40%

Options

633

682

611

1,926

80%

Online

370

220

93

683

1. Los Angeles 2. San Diego 3. San Bernardino 4. Orange

100%

5.Contra Costa2276.Riverside2267.Sonoma1808.Ventura73

Enrollment by County

County

9. Solano 1 - 19 / 19 <

Learning Program & Grade Span



Re-Enrollment Form Responses

Re-Enrollment Form Responses 738

Reg-Online Import (Date)





COMPASS CHARTER SCHOOLS

Count...

417

299

265

69



- Zoho Help Desk Goals achieved
 - Initial Response time under 3 hours
 - Ticket Closure under 24 hours
 - Some exceptions; waiting for responses, or replacing equipment





- Up coming Protection and Cyber Security Training for the 22-23 school year. In our on going efforts to ensure the most up to date cyber security for CCS staff and families we are partnering with TPX communication to provide;
 - Cyber Security Training
 - Phishing, Password security, Safe web browsing, Social engineering, Malware, Mobile security, Physical security, Removable media, Working remotely
 - FERPA
 - Anti-Virus
 - Security monitoring
 - Asset Management





Questions?



Contact:

David Brasch | Director of IT (805) 405-0608 <u>dbrasch@compasscharters.org</u> @CCStechguru

