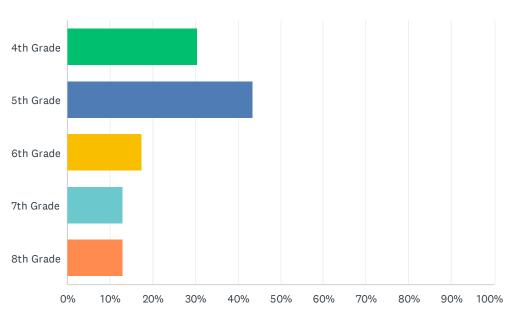
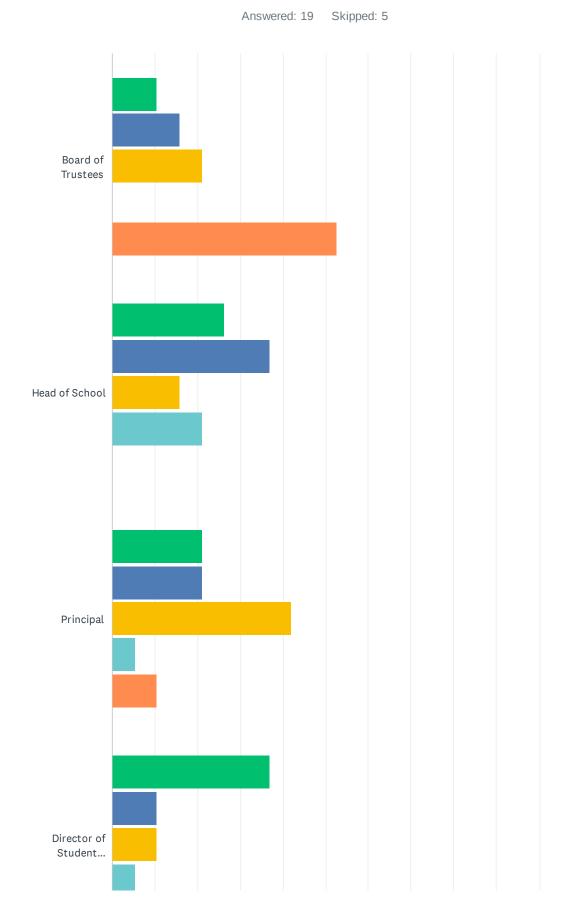
Q1 Please select the grade of your child. Please select all that apply.

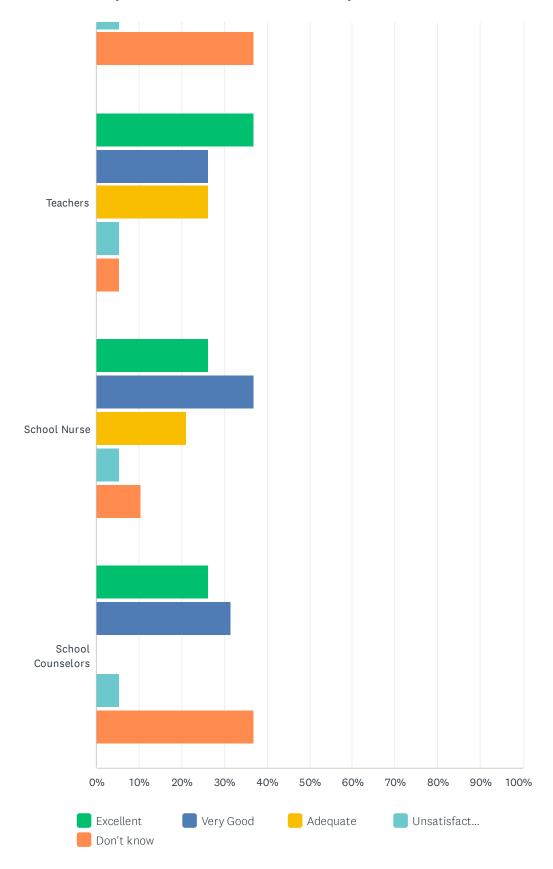




ANSWER CHOICES	RESPONSES	
4th Grade	30.43%	7
5th Grade	43.48%	10
6th Grade	17.39%	4
7th Grade	13.04%	3
8th Grade	13.04%	3
Total Respondents: 23		

Q2 How would you rate the overall job performance for the following:

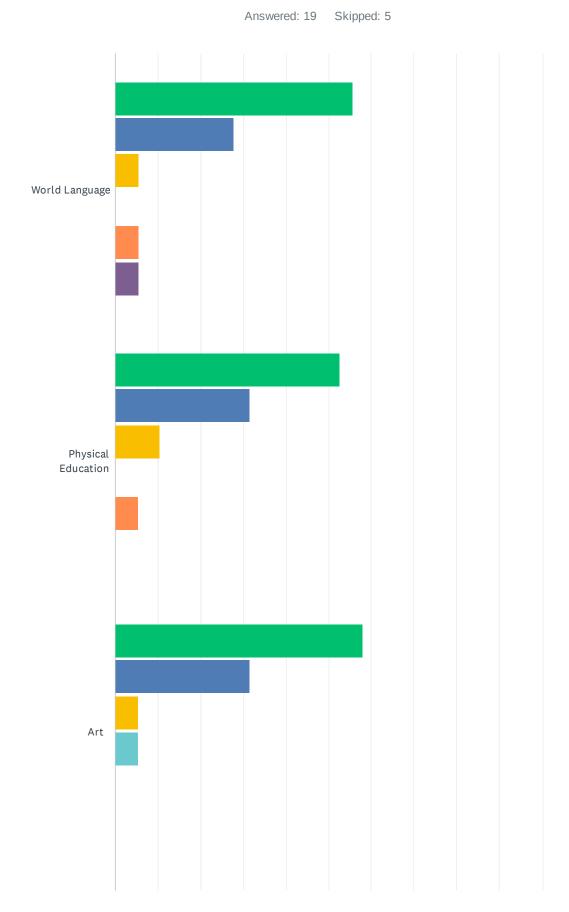


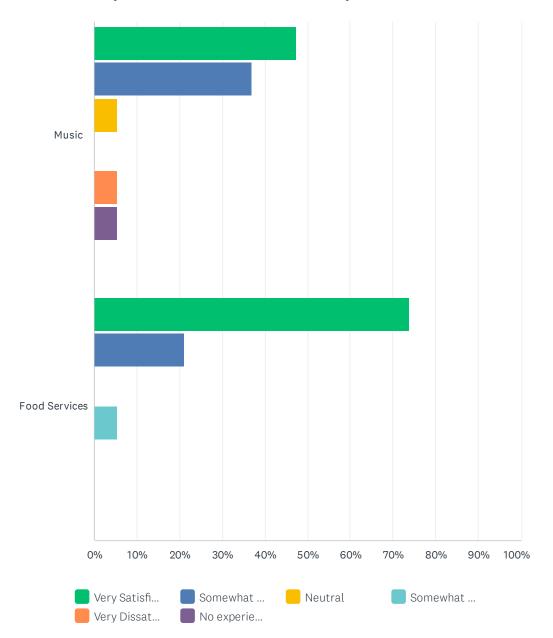


	EXCELLENT	VERY GOOD	ADEQUATE	UNSATISFACTORY	DON'T KNOW	TOTAL
Board of Trustees	10.53% 2	15.79% 3	21.05% 4	0.00%	52.63% 10	19
Head of School	26.32% 5	36.84% 7	15.79% 3	21.05% 4	0.00%	19
Principal	21.05% 4	21.05% 4	42.11% 8	5.26% 1	10.53% 2	19
Director of Student Services (Special Education)	36.84% 7	10.53%	10.53% 2	5.26% 1	36.84% 7	19
Teachers	36.84% 7	26.32% 5	26.32% 5	5.26% 1	5.26% 1	19
School Nurse	26.32% 5	36.84% 7	21.05% 4	5.26% 1	10.53% 2	19
School Counselors	26.32% 5	31.58% 6	0.00%	5.26% 1	36.84% 7	19

#	COMMENTS	DATE
1	Something should have been done about the child who touched others in 6th grade. No one was notified and I truly feel as though it was just swept under the rug. If there was an alternative to this school and if my child's friends weren't there I would have pulled him in a heartbeat.	4/15/2022 7:34 AM
2	I don't think the Board has as much visibility as it should within the parent community, hence my comments. I am also concerned about how behavioral issues have been addressed, many of which did not resolve the problem and resulted in students leaving for another school. This is clearly not a desired result. I do really appreciate all the teachers do, especially their weekly newsletter. I also really appreciate the care they take to listen to students who, at this age, tend to be more emotional and need to find someone they can trust.	4/14/2022 8:47 PM
3	I don't have much interaction with Board of Trustees, so it's hard to rate it, but I think the school is doing an excellent job!	4/14/2022 10:55 AM
4	Keep up the good work.	4/9/2022 6:13 PM
5	Emails going out to parents for volunteering/donations come off as accusatory, non inviting, uninspired. It could go through a HR tone edit.	4/7/2022 10:19 AM
6	Ms. Lodgen is a fantastic teacher and created a dynamic and interactive curriculum throughout the school year. My child thrived in math and science thanks yo her dedication. I was incredibly disappointed in Ms.Hale's curriculum, my child spent most of year doing worksheets, and watching videos on line. There was very little direct teaching and minimal interactive group work amongst the students. Most curriculum appeared to have been printed from on line websites.	3/31/2022 7:21 PM
7	Mrs Stoddard has been very difficult this year. We have had her before and she was great. But she had been picking on students, negatively comparing them to their peers and siblings and physically taking their belongings out of frustration when they aren't given a warning. Both my children and their friends have commented a multitude of times on how sour she has become. She even admitted to making my child cry. I don't know what happened. She used to be amazing. I'm shocked at the change.	3/31/2022 6:15 PM

Q3 Please indicate your level of satisfaction with the following:





	VERY SATISFIED	SOMEWHAT SATISFIED	NEUTRAL	SOMEWHAT DISSATISFIED*	VERY DISSATISFIED*	NO EXPERIENCE	TOTAL
World	55.56%	27.78%	5.56%	0.00%	5.56%	5.56%	4.0
Language	10	5					18
Physical	52.63%	31.58%	10.53%	0.00%	5.26%	0.00%	
Education	10	6	2	0	1	0	19
Art	57.89%	31.58%	5.26%	5.26%	0.00%	0.00%	
	11	6	1	1	0	0	19
Music	47.37%	36.84%	5.26%	0.00%	5.26%	5.26%	
	9	7	1	0	1	1	19
Food	73.68%	21.05%	0.00%	5.26%	0.00%	0.00%	
Services	14	4	0	1	0	0	19

#	*FOR SOMEWHAT DISSATISFIED OR VERY DISSATISFIED, PLEASE EXPLAIN YOUR RESPONSE.	DATE
1	My daughter is very creative and talented in art. She dislikes both art and music at Charter.	4/14/2022 12:21 PM

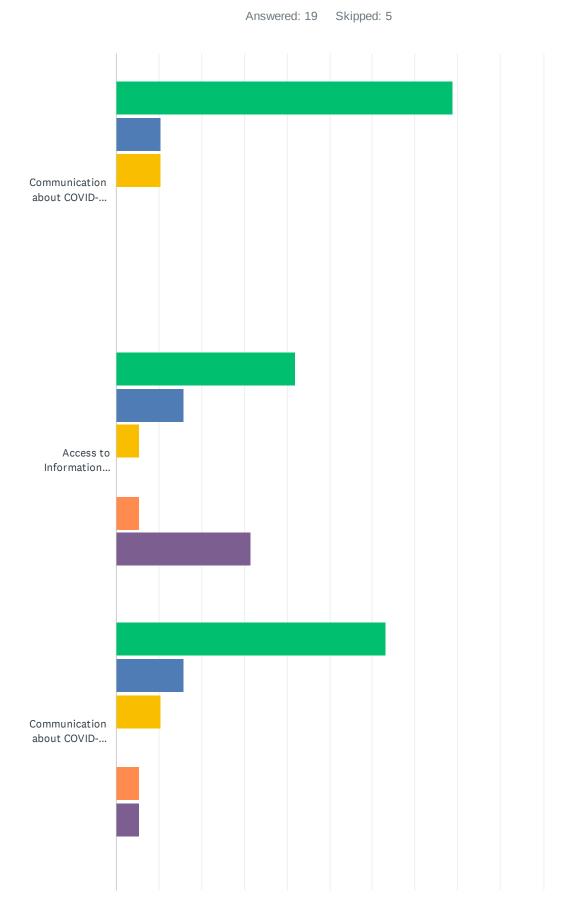
ľ	Marblehead Community Charter Parent Satisfaction Survey 2021-2022	SurveyMonkey
2	I wish he came home with more artwork, but the pieces they do are wonderful!	4/14/2022 10:57 AM
3	Would like less unhealthy options for food	4/8/2022 8:37 PM
4	The physical education program was significantly different this year. Mr. Kelleher's gym class is basically putting out some equipment and the kids do free play. There is very rarely any organized activity or game, or interaction with him, which is a huge contrast to previous years.	3/31/2022 7:26 PM
5	4th grade doesn't have world language anymore to my knowledge	3/31/2022 5:01 PM
6	Our student has remarked how the food at school is not the same it used to be. This past year she has gotten a hummus plate everyday and has commented on how she misses the feel of home cooked meals at school.	3/31/2022 4:57 PM

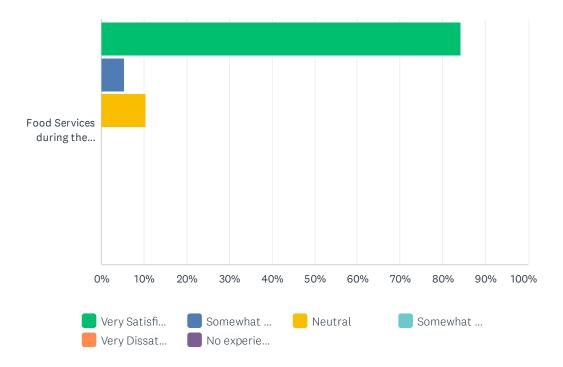
Q4 Please share feedback on this year's Exhibitions (November & March). What worked well? What could be improved? What ideas do you have for future exhibitions?

Answered: 16 Skipped: 8

#	RESPONSES	DATE
1	Fine	4/15/2022 7:35 AM
2	I think having it in phases really helped with traffic flow and should continue, regardless of COVID. It may be helpful to give a quick update from the head of school so parents know what's going on.	4/14/2022 8:48 PM
3	I think it's been great to be back in person. I would love a little more time to explore the rest of the schools work and perhaps flop the blue & gold sections time so that one isn't always at 5pm.	4/14/2022 10:57 AM
4	It was great to see the student projects, but as in past years, there was no opening presentation from the School Admin. Without this opening and closing remarks it felt unorganized, and missed an opportunity to celebrate our community. Having everyone together is a key component to creating community. The community aspect is fading at Charter.	4/14/2022 10:43 AM
5	We liked the fact that there were staggered times so the school wasn't overly crowdedl	4/12/2022 1:14 PM
6	Neutral	4/9/2022 6:15 PM
7	They are a little chaotic and could use more set up. The poetry cafe was great	4/8/2022 8:37 PM
8	I thought both exhibitions were great. It was nice having the students spread out among 2 classrooms and different times so it didn't get too crowded. The poetry reading in March and musical performances in November were fun.	4/7/2022 5:12 PM
9	I would have appreciated more structure by teachers a) to help students set up and to transition to different rooms as exhibition continued, and b) to provide parents guidance in their role to help showcase student learning. As is, parents just wandered around without any introduction by teachers, leaving both parents and students to wonder if exhibition had even started. A little communication goes a long way.	4/7/2022 10:25 AM
10	A bit chaotic.	4/7/2022 10:20 AM
11	It would have been helpful to have alternated the "late" times so that the same families did not have the later time slot two terms in a row. It becomes a challenge for families with little children.	4/7/2022 10:10 AM
12	Ms. Lodgen's 'construction project' that she did with the students was amazing and my child's favorite projects of all the years they have been at Charter.	3/31/2022 7:26 PM
13	The stacking of times was brilliant for traffic control!	3/31/2022 6:16 PM
14	I felt the November exhibition was fairly well organized and flowed nicely between individual work presentations and group activities (e.g. whole-class singing in the gym, etc.). In March, everything seemed much more ad hoc wasn't sure of any intended schedule and would've liked more admin and student presentations to the larger group.	3/31/2022 5:04 PM
15	Timed entry worked well. The teachers could put less pressure on the students to be perfect.	3/31/2022 5:01 PM
16	It was great to have the different grades come at different times as it wasn't as packed	3/31/2022 4:57 PM

Q5 Please indicate your level of satisfaction with the following:





	VERY SATISFIED	SOMEWHAT SATISFIED	NEUTRAL	SOMEWHAT DISSATISFIED*	VERY DISSATISFIED*	NO EXPERIENCE	TOTAL
Communication about COVID-19 Protocols (Masks, At-Home Tests)	78.95% 15	10.53%	10.53%	0.00%	0.00%	0.00%	19
Access to Information when forced to Isolate or Quarantine	42.11% 8	15.79% 3	5.26% 1	0.00%	5.26% 1	31.58% 6	19
Communication about COVID-19 cases/close contacts	63.16% 12	15.79% 3	10.53% 2	0.00%	5.26% 1	5.26% 1	19
Food Services during the pandemic	84.21% 16	5.26%	10.53%	0.00%	0.00%	0.00%	19

#	*FOR SOMEWHAT DISSATISFIED OR VERY DISSATISFIED, PLEASE EXPLAIN YOUR RESPONSE.	DATE
1	The school offered NO help accessing class work during forced close-contact quarantine, leading to further isolation and the need to catch up upon return. Healthy kids at home should have been able to access classroom instruction remotely. There also was NO information provided by teachers as to what these kids were supposed to do to stay with the class while they were at home. There also was NO information regarding when the close contact occurred that would have helped alleviate unweeded stress.	4/7/2022 10:35 AM

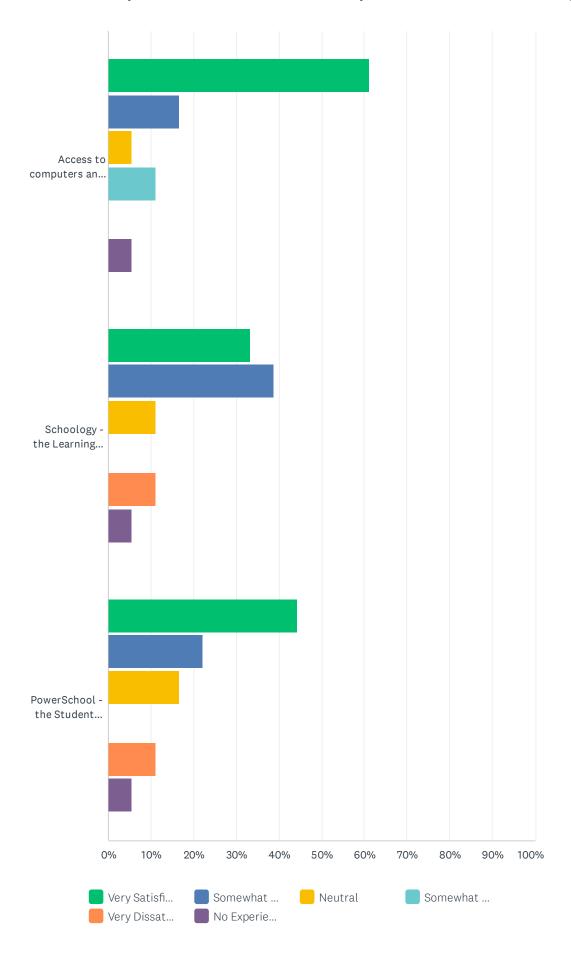
Q6 What other feedback can you share about what went well and what was a challenge during this school year (September 2021-Now).

Answered: 10 Skipped: 14

#	RESPONSES	DATE
1	Terrible lack of punishment and rehabilitation for children who touch others	4/15/2022 7:36 AM
2	I don't think some of the behavioral issues, some of which were likely related to COVID and transitioning back to in-person learning, we well addressed. In fact, I think there is room for significant improvement there. This aside, I wish there were better options for remote learning if students had to stay home due to COVID exposure or illness. It was challenging for students to keep up if they had to miss school for several days in a row, especially if this happened multiple times.	4/14/2022 8:50 PM
3	I think the entire school has done a magnificent job under challenging circumstances. If there's any way to raise the teachers pay so that we can have less turnover that would be wonderful!	4/14/2022 10:58 AM
4	The challenge is getting caught up on the curriculum.	4/9/2022 6:19 PM
5	Really appreciate the open communication and quick decision making	4/8/2022 8:38 PM
6	Food services and Scratch Kitchen are amazing! The weekly communications from Head of School and biweekly emails from the school nurse are very helpful. The Head of School has always been very responsive and it's great seeing him and other staff at pickup and drop off. My student has had great interactions with not just her grade teachers but many other grades. It's nice to know that she is getting to know other upper grade teachers and building a rapport with them now.	4/7/2022 5:21 PM
7	I can tell that the teachers truly do care about their students. But I can also tell that the teachers are worn out and were unable to give their best, just when the kids needed them. (One notable exception: Eric Roberts, who went above and beyond each and everyday for students.) Teachers also repeatedly failed to effectively communicate with parents, leaving families confused as to expectations at school. Finally, Charter needs to figure out a better way to communicate with families, as it often communicates too much on things that don't matter all that much while leaving out key details that do matter. For example, the school will remind everyone about the date of a dance, but not include the time. Similarly, we will be told the importance of turning in a form, but the form is not accessible from the communication that was given. Make it simpler and more direct. If you are going to have a bake sale, say when, where, why, and how. When you leave things out, it just adds stress to everyone's lives when the date comes and no one knows where to look for the key details.	4/7/2022 10:35 AM
8	I think it would be helpful to have some kind of communication from the principal, it is unclear what his role is at the school. No spelling bee offered for students without any explanation to parents or students was also very disappointing.	3/31/2022 7:28 PM
9	Didn't hear much about close contacts or school COVID stats. Not sure that matter a whole lot, but wasn't sure where things stood on any given day.	3/31/2022 5:06 PM
	Mask wearing was stressful for my student	3/31/2022 5:02 PM

Q7 Please indicate your level of satisfaction with the following:

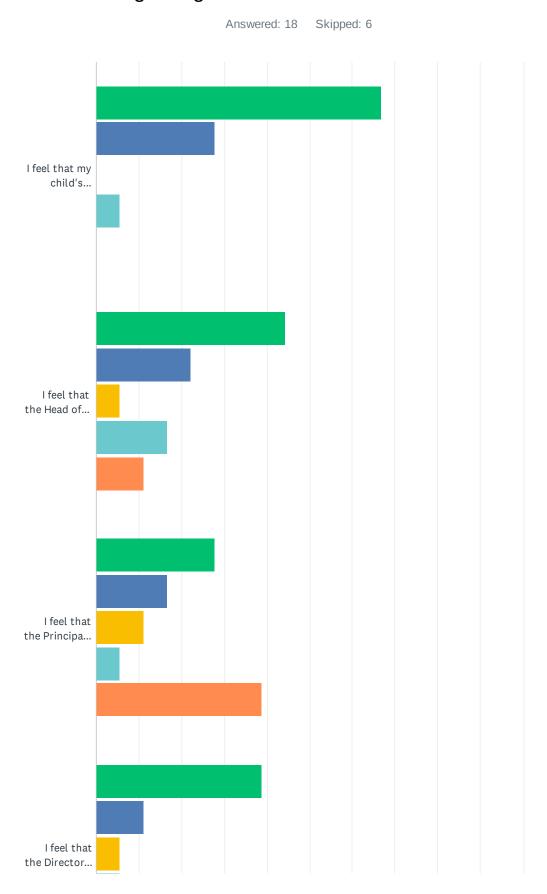
Answered: 18 Skipped: 6

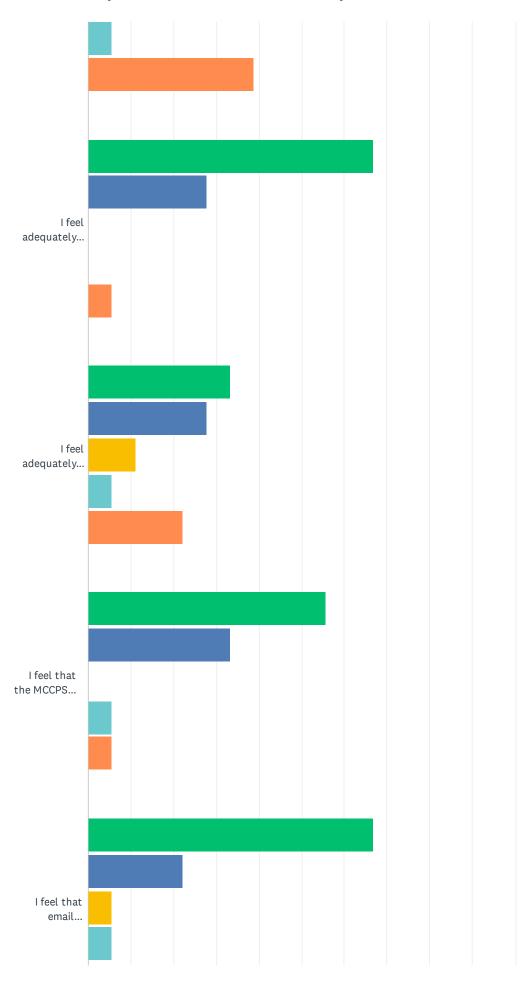


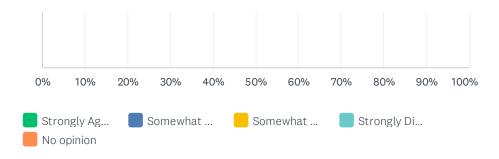
	VERY SATISFIED	SOMEWHAT SATISFIED	NEUTRAL	SOMEWHAT DISSATISFIED*	VERY DISSATISFIED*	NO EXPERIENCE	TOTAL
Access to computers and technology in the school	61.11%	16.67%	5.56%	11.11% 2	0.00%	5.56%	18
Schoology - the Learning Management System	33.33% 6	38.89% 7	11.11%	0.00%	11.11% 2	5.56% 1	18
PowerSchool - the Student Information System	44.44% 8	22.22% 4	16.67% 3	0.00%	11.11% 2	5.56% 1	18

#	* FOR SOMEWHAT DISSATISFIED OR VERY DISSATISFIED, PLEASE EXPLAIN YOUR RESPONSE	DATE
1	Sometimes these programs can be difficult to navigate. I don't personally have any interaction with the tech at school so can't really make an informed comment.	4/14/2022 10:59 AM
2	Less use/access to scratch in the classroom it's becoming a distraction	4/8/2022 8:39 PM
3	Schoology is difficult to navigate and will not let me see both of my children. PowerSchool is similarly unhelpful. Additionally, teachers do not keep assignments and grades up to date on Schoology, making it hard for parents to even find out in real time what is missing.	4/7/2022 10:37 AM
4	My children wish their was a library and more actual books.	4/7/2022 10:21 AM
5	Unfortunate that 4th grader can't get a chromebook to do her homework in homework club. Defeats the purpose	3/31/2022 6:17 PM
6	I just think there's so much more that could be done in integrating tech into the curriculum without overwhelming it with tech.	3/31/2022 5:06 PM
7	These are not set up in a user friendly way and parents were never explained what the expectations are for these systems	3/31/2022 5:03 PM

Q8 To what extent do you agree or disagree with the following statements regarding communication at MCCPS:





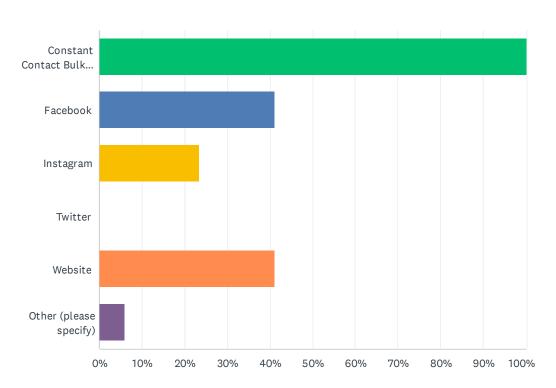


	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE*	STRONGLY DISAGREE*	NO OPINION	TOTAL
I feel that my child's teachers are responsive to my concerns	66.67% 12	27.78% 5	0.00%	5.56% 1	0.00%	18
I feel that the Head of School is responsive to my concerns	44.44% 8	22.22% 4	5.56% 1	16.67% 3	11.11% 2	18
I feel that the Principal is responsive to my concerns	27.78% 5	16.67% 3	11.11%	5.56% 1	38.89% 7	18
I feel that the Director of Student Services is responsive to my concerns	38.89% 7	11.11%	5.56% 1	5.56% 1	38.89% 7	18
I feel adequately informed about PTO activities	66.67% 12	27.78% 5	0.00%	0.00%	5.56% 1	18
I feel adequately informed about the Board of Trustees activities	33.33%	27.78% 5	11.11%	5.56%	22.22%	18
I feel that the MCCPS website is helpful	55.56% 10	33.33%	0.00%	5.56%	5.56%	18
I feel that email communication for MCCPS is helpful	66.67% 12	22.22%	5.56%	5.56%	0.00%	18

#	*FOR SOMEWHAT DISAGREE OR STRONGLY DISAGREE, PLEASE EXPLAIN YOUR RESPONSE.	DATE
1	Already explained lack of accountability for students who touch others	4/15/2022 7:37 AM
2	I don't really feel like I hear from the Board of Trustees, and don't frequently use the website, but it's useful when I do.	4/14/2022 11:00 AM
3	The Head or School and Director of Student Services could benefit from continued education. This would help them to be better informed on proper procedure as it relates to IEP responsibilities, law and transparency to families and the Board.	4/14/2022 10:50 AM
4	Aside from monthly meetings not sure what else the board of trustees does	4/8/2022 8:40 PM
5	Charter needs to streamline communications that actually include all the 5Ws and the How. I also have no idea what the trustees do for the school. The charter website is only useful to find out the school lunch menu.	4/7/2022 10:39 AM
6	We felt issues of our kids being bullied and accused of bullying have been over reacted too, or not dealt with at the same level when it was another child doing the bullying.	4/7/2022 10:26 AM
7	The regular emails and updates from MCCPS are terrific and help so much.	4/7/2022 10:13 AM
8	As a parent of a 4th grader who did not have prior students at this school, I feel like I am never in the loop about anything. For example, it was never mentioned to parents that we would need to rent an instrument for the final trimester until we were told yesterday we had 13 days to do so. Last week parents were not informed of play tryout cancellation until they had already dropped students off for the day. When I email my student's teacher, she does not email me back. These are just the 3 most recent cases that have frustrated us as parents.	3/31/2022 5:07 PM

Q9 How do you stay connected with our school? Check all that apply.





ANSWER CHOICES	RESPONSES	
Constant Contact Bulk Emails	100.00%	17
Facebook	41.18%	7
Instagram	23.53%	4
Twitter	0.00%	0
Website	41.18%	7
Other (please specify)	5.88%	1
Total Respondents: 17		

#	OTHER (PLEASE SPECIFY)	DATE
1	phone / discussions	4/14/2022 11:01 AM

Q10 Please share any additional comments that you have about your family's experience at MCCPS.

Answered: 5 Skipped: 19

#	RESPONSES	DATE
1	It's been wonderful and we're very grateful!	4/14/2022 11:01 AM
2	We've been very impressed with the school overall!	4/12/2022 1:15 PM
3	We love charter. Would like to see more investments in the facilities (get rid and of the institutional blue paint) and for the school to bring in a grant writer to secure additional funding	4/8/2022 8:45 PM
4	Charter excels at focusing on the individual needs of each student but often over promises and does not effectively communicate.	4/7/2022 10:43 AM
5	We are dis-satisfied with our experience and the utter lack of communication about our individual student. It does not seem like good behavior is recognized, only bad behavior. The school does not feel like a community at all. The way pickup and drop off is handled basically guarantees parents will not be able to interact with each other.	3/31/2022 5:10 PM

Q11 What do you believe should be the Board of Trustees and the Head of School's priorities for the future?

Answered: 6 Skipped: 18

#	RESPONSES	DATE
1	Better visibility for the school in order to raise awareness, especially for grants and fundraising.	4/14/2022 8:52 PM
2	Better use of the space/renovate. Raise teachers salaries.	4/14/2022 11:01 AM
3	Try to have less teacher turnover.	4/9/2022 6:23 PM
4	Facilities upgrades and fundraising	4/8/2022 8:45 PM
5	My chief concern is that my student is being challenged at school academically. I think the focus should be on academic excellence and enhancing the art, music, theatre, and language programs (they set the school apart from others). A theatre space is very much needed.	4/7/2022 5:25 PM
6	Focusing on the social, emotional, and academic needs of current students. More rigorous class work is necessary to keep students engaged and to keep students in the school. The current focus on students of the future is felt by current students who will be long gone.	4/7/2022 10:43 AM