



Order Form Number: Q2358867
Valid Until: 01/31/2024

Zoom Video Communications Inc. ('Zoom')
55 Almaden Blvd, 6th Floor
San Jose, CA

Billed To Customer: California Connections Account Legal Name: California Connections Contact Name: Dan Hertzler 33272 Valle Road San Juan Capistrano, California 92675, United States Email Address: dhertzler@californiaops.org Phone: (+1) 949-401-3987	Sold To Customer: California Connections Account Legal Name: California Connections Contact Name: Dan Hertzler 33272 Valle Road San Juan Capistrano, California 92675, United States Email Address: dhertzler@californiaops.org Phone: (+1) 949-401-3987
Auto Renew: No Initial Paid Subscription Term: 24 Month Paid Period Start Date: 07/01/2024 Free Period Start Date: 01/01/2024	Billing Method: Email Currency: USD Payment Term: Net 30

This Zoom Order Form and any other Order Forms that reference this Order Form are governed by the Zoom Terms of Service found at <https://explore.zoom.us/en/terms/> (unless Customer and Zoom have entered a written governing Master Subscription Agreement, in which case such written agreement will govern).

SERVICE	BILLING PERIOD	QUANTITY	PRICE	TOTAL
Zoom One Enterprise Plus Annual	Annual	475	USD 125.00	USD 59,375.00
Zoom Phone US/Canada Unlimited Calling Named User Annual	Annual	475	USD 43.00	USD 20,425.00
License Type: Z1 ENT/ENT+				
Zoom Phone Monthly Usage - overage fee	Month	NA	NA	NA
Zoom Phone Pay As You Go	Month	1	USD 0.00	USD 0.00
Zoom Contact Center Package Annual	Annual	23	USD 524.40	USD 12,061.20
Zoom Contact Center Monthly Usage - overage fee	Month	NA	NA	NA
Zoom Contact Center Annual Prepay Monthly Usage	Annual	1	USD 1,200.00	USD 1,200.00
Zoom US/Canada Toll-Free Phone Number Annual	Annual	1	USD 48.00	USD 48.00
Zoom Phone US/Canada Phone Numbers Annual	Annual	6	USD 18.00	USD 108.00
Zoom Virtual Agent Monthly Usage - overage fee	Month	NA	USD 1.00	NA
Zoom Virtual Agent Annual - Tier 1 (upto 5000 monthly management)	Annual	5000	USD 31,500.00	USD 31,500.00

(Before Taxes)	
Annual Payment:	USD 124,717.20

Payment Schedule Summary (Before Taxes)
First Payment: USD 124,717.20

Other Terms & Notes

A Zoom Virtual Agent (ZVA) engagement begins when an End User first sends a message. A ZVA engagement ends either when an End User closes the ZVA message window or following sixty minutes of inactivity.

Special Notes:

Contact Center Named User means a licensed user of the Contact Center Service. A Contact Center Named User license may not be shared or used by anyone other than the individual to whom the license is assigned. Customer may re-assign licenses as needed within their account.

Whiteboard Named Host means a user of Zoom Whiteboard, licensed hereunder. A Whiteboard Named Host license may not be shared or used by anyone other than the individual to whom the Whiteboard Named Host license is assigned. Customer may reassign licenses as needed within their account. A Whiteboard Named Host may be the owner of an unlimited number of concurrent whiteboard files, with the ability to edit all such files, subject to Customer's cloud storage capacity limits.

An invoice will be issued at the time the Services are activated and payment will be due no later than the first day of the Paid Period unless Customer's payment terms extend beyond that date*, in which case payment will be due in accordance with Customer's payment terms. All subsequent invoices will be due according to Customer's payment terms.

*Payment terms are calculated from service activation date.

Should the customer add services and/or subscription quantities during the Free Period, the customer will be invoiced for any services ordered during the free period which shall be billed as a one-time charge for the duration of the free period starting at the time the amended services are activated. The due date for this invoice will be according to Customer's existing payment terms. Please Note: The invoice may be due prior to the end of the free period.

- Any overages for usage-based products such as Zoom Phone, Zoom Audio and Zoom Contact Center and/or any PAYGO usage during the free period will be invoiced at the contracted rates and invoiced 30 days in arrears.

- Committed monthly minutes not utilized by the customer during that month are not carried forward into the next month. Any usage over the commit amount is billed monthly in arrears.

Zoom Virtual Assistant Self-Service Rate Warranty

Definition. The Self-Service Rate means the total number of end user chatbot engagements where the end user did not request the assistance of a human support person divided by the total number of engagements, expressed as a percentage calculated over a running seven (7) day period (and presented in the ZVA web portal).

Self-Service Rate Warranty. Zoom warrants that the ZVA Services in this Order Form will achieve a Self-Service Rate of at least fifteen (15%) as calculated on the sixtieth (60th) day following the Service Effective Date (the SSR Warranty). If Zoom fails to achieve the SSR Warranty, then Zoom will have an additional thirty (30) day period to address the nonconformity and the Self-Service Rate will be recalculated on the ninetieth (90th) day following the Service Effective Date (Remediation Period).

Termination and Refund Right. If Zoom fails to meet the Self-Service Rate of at least fifteen (15%) percent during the SSR Warranty and any applicable Remediation Period, then Customer will have a one-time right to terminate the ZVA Services and to receive a refund on a prorata basis of any unused and prepaid ZVA subscription Charges or fees (Termination Right).

In order for Customer to exercise the Termination Right, Customer must: (a) first provide Zoom with written notice of the nonconformity on day sixty (60) of the SSR Warranty and on day ninety (90) of the Remediation Period; and (b) provide Zoom with written notice of its intent to terminate on day ninety (90) of the Remediation Period (Termination Conditions).

If (i) Zoom meets the SSR Warranty, including during any required Remediation Period, or (ii) Customer fails to meet any of the Termination Conditions, then in the event of the occurrence of either (i) or (ii), Customer will have no Termination Right under this self-service rate warranty and the Termination Right will be automatically and forever waived.

Exclusions and Charges. Any failure to achieve the SSR Warranty that is caused by Customer or a third party, as determined in Zoom's reasonable discretion, will render this warranty null and void. The termination and refund right solely applies to Customer's ZVA subscription services under this Order Form, and the SSR Warranty does not apply to other Services, future ZVA Services, or other Order Forms. Customer remains responsible for all ZVA subscription term Charges, fees, or other amounts due and owing for the period up to and including the date of any applicable termination under this self-service rate warranty.

Exclusive Remedy. The termination and refund right is Customer's sole and exclusive remedy and Zoom's sole and exclusive obligation for Zoom's failure to meet the SSR Warranty.

Other:

Named Host - means any subscribed host who may host an unlimited number of meetings during the Term using the Service. Any meeting will have at least one **Named Host**. Unless Customer has purchased an extended capacity, the number of participants (participants do not require a subscription) will not exceed 200 per meeting. Named Host subscription may not be shared or used by anyone other than the individual to whom the Named Host subscription is assigned.

Zoom One Enterprise Plus: Zoom One Enterprise Named Host Plan includes 1000 meeting capacity and sessions 1000 attendee capacity for all named users as well as unlimited Whiteboard, Conference Room Connectors, Zoom rooms, Zoom Phone Pro, Common Area Phone, Power Pack, Customer Managed Key, Translated Captions on a 1 to 1 ratio per named user, Zoom Scheduler, Workspace Reservation, Zoom Notes and Zoom AI Companion.

Country or region availability for Zoom Phone is listed on Zoom's website and is subject to change (see <https://explore.zoom.us/docs/en-us/zoomphone/global-coverage.html>).

Fees - The fees for the Services, if any, are described in the Order Form. The actual fees may also include overage amounts or per use charges for audio and/or cloud recording in addition to the fees in the Order, if such use is higher than the amounts described in the Order, and you agree to pay these amounts or charges if you incur them. Invoicing for Services begins on the first day that the service is available for use by the Customer and monthly thereafter for the duration Term, except for annual pre-pay option which is invoiced once in the first month of the annual term. Amendment orders will co-term with the existing subscription term end date. Invoices are pro-rated from paid period start date to base subscription end date. Purchase order, if any, issued in connection with this order should reference the above order form number. Commitments not utilized by the Customer during the month for which they are committed may not be carried forward into any subsequent month or term.

All prices shown for Zoom and Zoom Phone services are exclusive of taxes. The term 'taxes' referred herein should encompass: US state and local taxes, VAT, GST, HST (or any other consumption taxes), Digital Service Taxes and Withholding Taxes that may apply upon making payments to Zoom. Regulatory telecommunications fees, such as USF or any similar foreign fee, will apply to Zoom Phone services and details of taxes and fees will be included in issued invoices.

Professional Services, if purchased, will be presented in a separate Order Form.

Zoom Phone Rates

Zoom Phone Table Format: Country | Landline Rate | Mobile Rate | Enabled Status

Y means Zoom Phone for country is Enabled upon provisioning

N means Zoom Phone for country is Not Enabled upon provisioning

Toll-Free Country Landline Rate Mobile Rate Enabled Status	Callout Country Landline Rate Mobile Rate Enabled Status
Not Applicable	ASCENSION ISLAND 2.7369 \$ 1.5397 \$ Y
	ANDORRA 0.2303 \$ 0.5037 \$ Y
	UNITED ARAB EMIRATES 0.6532 \$ 0.6532 \$ Y
	AFGHANISTAN 0.4527 \$ 0.5451 \$ Y
	ANTIGUA AND BARBUDA 1.0212 \$ 1.0486 \$ Y
	ANGUILLA 1.044 \$ 1.044 \$ Y
	ALBANIA 0.3676 \$ 1.0153 \$ Y
	ARMENIA 0.4484 \$ 0.5003 \$ Y
	NETHERLANDS ANTILLES 0.284 \$ 0.2176 \$ Y
	ANGOLA 0.6883 \$ 0.5872 \$ Y
	ARGENTINA 0.1156 \$ 0.5622 \$ Y
	AMERICAN SAMOA 0.3268 \$ 0.3268 \$ Y
	AUSTRIA 0.0501 \$ 0.2301 \$ Y
	AUSTRALIA 0.0444 \$ 0.1821 \$ Y
	ARUBA 0.226 \$ 0.4768 \$ Y
	AZERBAIJAN 0.6282 \$ 0.76 \$ Y
	BOSNIA AND HERZEGOVINA 0.6179 \$ 1.3123 \$ Y
	BARBADOS 0.9719 \$ 1.024 \$ Y
	BANGLADESH 0.1705 \$ 0.1698 \$ Y
	BELGIUM 0.3079 \$ 0.5271 \$ Y
	BURKINA FASO 0.8599 \$ 0.9443 \$ Y
	BULGARIA 0.1186 \$ 0.8405 \$ Y
	BAHRAIN 0.4352 \$ 0.5153 \$ Y
	BURUNDI 1.1394 \$ 1.2878 \$ Y
	BENIN 0.871 \$ 0.7554 \$ Y
	BERMUDA 0.3214 \$ 0.3214 \$ Y
	BRUNEI DARUSSALAM 0.2067 \$ 0.0822 \$ Y

BOLIVIA (PLURINATIONAL STATE OF) | 0.5155 \$ | 0.80 \$ | Y
 BONAIRE, SINT EUSTATIUS AND SABA | 0.7028 \$ | 0.7028 \$ | Y
 BRAZIL | 0.0523 \$ | 0.2583 \$ | Y
 BAHAMAS | 0.6275 \$ | 0.6275 \$ | Y
 BHUTAN | 0.1825 \$ | 0.1486 \$ | Y
 BOTSWANA | 0.4356 \$ | 0.9398 \$ | Y
 BELARUS | 0.9584 \$ | 0.9605 \$ | Y
 BELIZE | 1.5329 \$ | 1.5329 \$ | Y
 CANADA | 0.0357 \$ | 0.0357 \$ | Y
 COCOS (KEELING) ISLANDS | 0.4552 \$ | 0 \$ | Y
 CONGO, DEMOCRATIC REPUBLIC OF THE | 1.2532 \$ | 1.0274 \$ | Y
 CENTRAL AFRICAN REPUBLIC | 1.5868 \$ | 1.1731 \$ | Y
 SWITZERLAND | 0.3694 \$ | 0.701 \$ | Y
 COTE D'IVOIRE | 0.9687 \$ | 1.0315 \$ | Y
 COOK ISLANDS | 2.3113 \$ | 1.9082 \$ | Y
 CHILE | 0.1133 \$ | 0.5308 \$ | Y
 CAMEROON | 0.5945 \$ | 0.7493 \$ | Y
 CHINA | 0.0396 \$ | 0.0396 \$ | Y
 COLOMBIA | 0.1172 \$ | 0.1004 \$ | Y
 COSTA RICA | 0.1229 \$ | 0.3136 \$ | Y
 CABO VERDE | 0.7695 \$ | 0.523 \$ | Y
 CURAÇAO | 0.2813 \$ | 0.7028 \$ | Y
 CHRISTMAS ISLAND | 0.4552 \$ | 0 \$ | Y
 CYPRUS | 0.0954 \$ | 0.2861 \$ | Y
 CZECHIA | 0.1131 \$ | 0.2347 \$ | Y
 GERMANY | 0.0353 \$ | 0.1434 \$ | Y
 DIEGO GARCIA | 0.6295 \$ | 0.6295 \$ | Y
 DJIBOUTI | 1.0429 \$ | 0.8276 \$ | Y
 DENMARK | 0.0325 \$ | 0.1407 \$ | Y
 DOMINICA | 1.0224 \$ | 0.7725 \$ | Y
 DOMINICAN REPUBLIC | 0.1716 \$ | 0.3824 \$ | Y
 ALGERIA | 0.3774 \$ | 2.1167 \$ | Y
 ECUADOR | 0.5394 \$ | 0.7572 \$ | Y
 ESTONIA | 2.1376 \$ | 2.0887 \$ | Y
 EGYPT | 0.4327 \$ | 0.6225 \$ | Y
 WESTERN SAHARA | 0.5182 \$ | 0 \$ | Y
 ERITREA | 1.016 \$ | 0.5899 \$ | Y
 SPAIN | 0.0382 \$ | 0.1832 \$ | Y
 ETHIOPIA | 0.5827 \$ | 0.5501 \$ | Y
 FINLAND | 0.8581 \$ | 0.864 \$ | Y
 FIJI | 1.5033 \$ | 0.7629 \$ | Y
 FALKLAND ISLANDS (MALVINAS) | 2.8468 \$ | 2.8468 \$ | Y
 MICRONESIA (FEDERATED STATES OF) | 1.2557 \$ | 1.2015 \$ | Y
 FAROE ISLANDS | 0.2217 \$ | 0.043 \$ | Y
 FRANCE | 0.0328 \$ | 0.1259 \$ | Y
 GABON | 0.9033 \$ | 1.0008 \$ | Y
 UNITED KINGDOM | 0.0234 \$ | 0.0683 \$ | Y
 GRENADA | 1.0196 \$ | 1.2755 \$ | Y
 GEORGIA | 0.8423 \$ | 1.1831 \$ | Y
 FRENCH GUIANA | 0.2963 \$ | 0.175 \$ | Y
 GUERNSEY | 0.0234 \$ | 0.0683 \$ | Y
 GHANA | 1.1364 \$ | 1.1364 \$ | Y
 GIBRALTAR | 0.2328 \$ | 0.9395 \$ | Y
 GREENLAND | 1.626 \$ | 0.467 \$ | Y
 GAMBIA | 0.9607 \$ | 1.1583 \$ | Y
 GUINEA | 1.6788 \$ | 1.3203 \$ | Y
 GUADELOUPE, SAINT-MARTIN (FRENCH) AND SAINT BARTHÉLEMY | 0.0396 \$ | 0.1477 \$ | Y
 EQUATORIAL GUINEA | 2.7396 \$ | 2.7396 \$ | Y
 GREECE | 0.091 \$ | 0.3357 \$ | Y
 GUATEMALA | 0.6252 \$ | 0.7811 \$ | Y
 GUAM | 0.041 \$ | 0.041 \$ | Y
 GUINEA-BISSAU | 1.2941 \$ | 1.4371 \$ | Y
 GUYANA | 0.4821 \$ | 0.4752 \$ | Y
 HONG KONG SAR | 0.0863 \$ | 0.1331 \$ | Y
 HONDURAS | 0.2681 \$ | 0.3343 \$ | Y
 CROATIA | 0.4579 \$ | 1.2507 \$ | Y
 HAITI | 0.5103 \$ | 0.6421 \$ | Y
 HUNGARY | 0.1211 \$ | 0.2155 \$ | Y
 INDONESIA | 0.1486 \$ | 0.2403 \$ | Y
 IRELAND | 0.0255 \$ | 0.178 \$ | Y
 ISRAEL | 0.0637 \$ | 0.1161 \$ | Y
 ISLE OF MAN | 0.0234 \$ | 0.0683 \$ | Y
 INDIA | 0.0915 \$ | 0.0838 \$ | Y
 IRAQ | 0.3494 \$ | 0.4279 \$ | Y
 ICELAND | 0.231 \$ | 0.1052 \$ | Y
 ITALY | 0.0337 \$ | 0.2174 \$ | Y
 JERSEY | 0.0234 \$ | 0.0683 \$ | Y

JAMAICA | 1.044 \$ | 1.044 \$ | Y
JORDAN | 0.6553 \$ | 0.8567 \$ | Y
JAPAN | 0.0603 \$ | 0.1368 \$ | Y
KENYA | 0.9338 \$ | 0.7235 \$ | Y
KYRGYZSTAN | 0.3109 \$ | 0.488 \$ | Y
CAMBODIA | 0.3498 \$ | 0.3498 \$ | Y
KIRIBATI | 2.7863 \$ | 3.142 \$ | Y
COMOROS | 0.9568 \$ | 1.0333 \$ | Y
SAINT KITTS AND NEVIS | 0.9286 \$ | 0.9286 \$ | Y
KOREA, REPUBLIC OF | 0.1031 \$ | 0.1031 \$ | Y
KUWAIT | 0.3626 \$ | 0.3626 \$ | Y
CAYMAN ISLANDS | 0.7256 \$ | 0.4934 \$ | Y
KAZAKHSTAN | 0.3587 \$ | 0.6848 \$ | Y
LAO PEOPLE'S DEMOCRATIC REPUBLIC | 0.4181 \$ |
0.2183 \$ | Y
LEBANON | 0.2847 \$ | 0.3478 \$ | Y
SAINT LUCIA | 0.958 \$ | 0.5276 \$ | Y
LIECHTENSTEIN | 0.6118 \$ | 0.3086 \$ | Y
SRI LANKA | 0.6955 \$ | 0.6955 \$ | Y
LIBERIA | 1.12 \$ | 1.1089 \$ | Y
LESOTHO | 1.1344 \$ | 1.6663 \$ | Y
LITHUANIA | 1.839 \$ | 1.4787 \$ | Y
LUXEMBOURG | 0.3564 \$ | 0.3828 \$ | Y
LATVIA | 2.1199 \$ | 2.484 \$ | Y
LIBYA | 0.8924 \$ | 0.6505 \$ | Y
MOROCCO | 0.5182 \$ | 2.1317 \$ | Y
MONACO | 0.8021 \$ | 2.1249 \$ | Y
MOLDOVA, REPUBLIC OF | 0.676 \$ | 0.7217 \$ | Y
MONTENEGRO | 0.5112 \$ | 1.2368 \$ | Y
MADAGASCAR | 1.4516 \$ | 1.5752 \$ | Y
MARSHALL ISLANDS | 0.5858 \$ | 0.5858 \$ | Y
NORTH MACEDONIA | 0.66 \$ | 1.5051 \$ | Y
MALI | 0.8046 \$ | 0.9052 \$ | Y
MYANMAR | 0.3733 \$ | 0.5144 \$ | Y
MONGOLIA | 0.102 \$ | 0.0733 \$ | Y
MACAU SAR | 0.4727 \$ | 0.4727 \$ | Y
NORTHERN MARIANA ISLANDS | 0.0341 \$ | 0.0341 \$ | Y
MARTINIQUE | 0.0687 \$ | 0.1504 \$ | Y
MAURITANIA | 1.2557 \$ | 1.4548 \$ | Y
MONTSERRAT | 1.2004 \$ | 1.2004 \$ | Y
MALTA | 0.333 \$ | 0.6614 \$ | Y
MAURITIUS | 0.7172 \$ | 0.6366 \$ | Y
MALDIVES | 5.7016 \$ | 5.7016 \$ | Y
MALAWI | 1.1512 \$ | 0.9794 \$ | Y
MEXICO | 0.0503 \$ | 0.1712 \$ | Y
MALAYSIA | 0.1001 \$ | 0.092 \$ | Y
MOZAMBIQUE | 0.3942 \$ | 0.6628 \$ | Y
NAMIBIA | 0.3104 \$ | 0.2672 \$ | Y
NEW CALEDONIA | 1.4091 \$ | 0.65 \$ | Y
NIGER | 1.0265 \$ | 0.8524 \$ | Y
NORFOLK ISLAND | 3.0653 \$ | 1.5397 \$ | Y
NIGERIA | 0.6427 \$ | 0.6427 \$ | Y
NICARAGUA | 0.2763 \$ | 0.508 \$ | Y
NETHERLANDS | 0.0913 \$ | 0.4454 \$ | Y
NORWAY | 0.0339 \$ | 0.152 \$ | Y
NEPAL | 0.533 \$ | 0.533 \$ | Y
NAURU | 2.6825 \$ | 2.9276 \$ | Y
NIUE | 2.5956 \$ | 1.905 \$ | Y
NEW ZEALAND | 0.0567 \$ | 0.2556 \$ | Y
OMAN | 0.5335 \$ | 1.1353 \$ | Y
PANAMA | 0.0485 \$ | 0.9942 \$ | Y
PERU | 0.0485 \$ | 0.1473 \$ | Y
FRENCH POLYNESIA | 0.5952 \$ | 0.7716 \$ | Y
PAPUA NEW GUINEA | 1.3626 \$ | 1.9264 \$ | Y
PHILIPPINES | 0.5808 \$ | 0.7074 \$ | Y
PAKISTAN | 0.5731 \$ | 0.5731 \$ | Y
POLAND | 0.0394 \$ | 0.3728 \$ | Y
SAINT PIERRE AND MIQUELON | 0.8414 \$ | 0.8414 \$ | Y
PUERTO RICO | 0.0244 \$ | 0.0244 \$ | Y
PALESTINE, STATE OF | 0.386 \$ | 0.4516 \$ | Y
PORTUGAL | 0.0257 \$ | 0.1545 \$ | Y
PALAU | 0.6559 \$ | 0.6391 \$ | Y
PARAGUAY | 0.1532 \$ | 0.297 \$ | Y
QATAR | 0.8433 \$ | 0.8783 \$ | Y
RÉUNION | 0.3569 \$ | 0.6072 \$ | Y
ROMANIA | 0.0815 \$ | 0.2815 \$ | Y
SERBIA | 0.4242 \$ | 0.6421 \$ | Y
RUSSIAN FEDERATION | 0.1052 \$ | 0.8892 \$ | Y
RWANDA | 1.1025 \$ | 1.2493 \$ | Y
SAUDI ARABIA | 0.3751 \$ | 0.561 \$ | Y
SOLOMON ISLANDS | 1.4091 \$ | 2.7822 \$ | Y
SEYCHELLES | 1.6025 \$ | 1.5586 \$ | Y

SWEDEN | 0.0237 \$ | 0.0958 \$ | Y
 SINGAPORE | 0.033 \$ | 0.0335 \$ | Y
 SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA | 3.506 \$ | 3.3783 \$ | Y
 SLOVENIA | 0.1855 \$ | 1.1225 \$ | Y
 SLOVAKIA | 0.0699 \$ | 0.4764 \$ | Y
 SIERRA LEONE | 1.2195 \$ | 1.123 \$ | Y
 SAN MARINO | 1.2909 \$ | 0.4557 \$ | Y
 SENEGAL | 1.0517 \$ | 1.2941 \$ | Y
 SOMALIA | 1.1407 \$ | 1.1216 \$ | Y
 SURINAME | 0.2895 \$ | 0.6562 \$ | Y
 SOUTH SUDAN | 0.9464 \$ | 1.0374 \$ | Y
 SAO TOME AND PRINCIPE | 2.3085 \$ | 2.2749 \$ | Y
 EL SALVADOR | 0.8291 \$ | 0.6227 \$ | Y
 SINT MAARTEN (DUTCH PART) | 0.4138 \$ | 0.4682 \$ | Y
 ESWATINI | 0.3321 \$ | 0.386 \$ | Y
 TURKS AND CAICOS ISLANDS | 1.4107 \$ | 1.6547 \$ | Y
 CHAD | 1.1999 \$ | 1.2381 \$ | Y
 FRENCH SOUTHERN TERRITORIES | 0.0346 \$ | 0.2328 \$ | Y
 Y
 TOGO | 0.7351 \$ | 0.6819 \$ | Y
 THAILAND | 0.1272 \$ | 0.1272 \$ | Y
 TAJIKISTAN | 0.3771 \$ | 0.4079 \$ | Y
 TOKELAU | 1.4091 \$ | 3.5465 \$ | Y
 TIMOR-LESTE | 1.4091 \$ | 1.3399 \$ | Y
 TURKMENISTAN | 0.6295 \$ | 0.6295 \$ | Y
 TUNISIA | 1.771 \$ | 1.819 \$ | Y
 TONGA | 2.1194 \$ | 2.1863 \$ | Y
 TURKEY | 0.2267 \$ | 0.5802 \$ | Y
 TRINIDAD AND TOBAGO | 0.5073 \$ | 0.6434 \$ | Y
 TAIWAN, CHINA | 0.0742 \$ | 0.4131 \$ | Y
 TANZANIA, UNITED REPUBLIC OF | 1.61 \$ | 1.61 \$ | Y
 UKRAINE | 0.5868 \$ | 1.0756 \$ | Y
 UGANDA | 1.6082 \$ | 1.6082 \$ | Y
 UNITED STATES MINOR OUTLYING ISLANDS | 0.0341 \$ | 0.0341 \$ | Y
 UNITED STATES OF AMERICA | 0.0319 \$ | 0.0319 \$ | Y
 URUGUAY | 0.2285 \$ | 0.8433 \$ | Y
 UZBEKISTAN | 0.3045 \$ | 0.3045 \$ | Y
 HOLY SEE (VATICAN CITY) | 0.0082 \$ | 0 \$ | Y
 SAINT VINCENT AND THE GRENADINES | 0.9716 \$ | 0.5278 \$ | Y
 VENEZUELA (BOLIVARIAN REPUBLIC OF) | 0.0519 \$ | 0.2809 \$ | Y
 VIRGIN ISLANDS (BRITISH) | 0.4552 \$ | 0.4552 \$ | Y
 VIRGIN ISLANDS (U.S.) | 0.9646 \$ | 1.5306 \$ | Y
 VIET NAM | 0.3143 \$ | 0.3143 \$ | Y
 VANUATU | 1.9162 \$ | 2.1524 \$ | Y
 WALLIS AND FUTUNA | 1.4091 \$ | 1.4091 \$ | Y
 SAMOA | 0.4821 \$ | 1.3863 \$ | Y
 YEMEN | 0.4183 \$ | 0.3325 \$ | Y
 MAYOTTE | 0.3569 \$ | 0.6072 \$ | Y
 SOUTH AFRICA | 0.3846 \$ | 0.6878 \$ | Y
 ZAMBIA | 1.0802 \$ | 1.0231 \$ | Y
 ZIMBABWE | 0.4941 \$ | 0.9245 \$ | Y

Zoom Contact Center Rates

Zoom Contact Center Table Format: Country | Landline Rate | Mobile Rate | Enabled Status

Y means audio for country is Enabled upon provisioning

N means audio for country is Not Enabled upon provisioning

Toll-Free Country Landline Rate Mobile Rate Enabled Status	Virtual Service Phone Number Call-In Country Landline Rate Mobile Rate Enabled Status	Callout Country Landline Rate Mobile Rate Special Rate Enabled Status
AUSTRALIA 0.0409 \$ 0.0438 \$ Y CANADA 0.0242 \$ 0.0242 \$ Y SWITZERLAND 0.2743 \$ 1.3716 \$ Y CZECHIA 0.0699 \$ 0.0699 \$ Y DENMARK 0.037 \$ 1.0761 \$ Y SPAIN 0.0582 \$ 0.8106 \$ Y FINLAND 0.1645 \$ 0.3771 \$ Y UNITED KINGDOM 0.0242 \$ 0.0242 \$ Y GREECE 0.0385 \$ 1.4356 \$ Y CROATIA 0.1078 \$ 0.583 \$ Y HUNGARY 0.0699 \$ 0.2206 \$ Y IRELAND 0.0843 \$ 0.5692 \$ Y LITHUANIA 0.3172 \$ 0.3172 \$ Y	Not Applicable	ASCENSION ISLAND 1.8031 \$ 1.0138 \$ 3.0501 \$ Y ANDORRA 0.1513 \$ 0.3313 \$ 0.6711 \$ Y UNITED ARAB EMIRATES 0.4216 \$ 0.4216 \$ Y AFGHANISTAN 0.2974 \$ 0.3585 \$ Y ANTIGUA AND BARBUDA 0.6592 \$ 0.6765 \$ Y ANGUILLA 0.6737 \$ 0.6737 \$ Y ALBANIA 0.2412 \$ 0.6688 \$ 1.1548 \$ Y ARMENIA 0.2949 \$ 0.3289 \$ 0.4855 \$ Y NETHERLANDS ANTILLES 0.1862 \$ 0.1428 \$ 0.4761 \$ Y

LUXEMBOURG | 0.0943 \$ | 0.4455 \$ | Y
NETHERLANDS | 0.2206 \$ | 0.7343 \$ | Y
NEW ZEALAND | 0.0406 \$ | 0.294 \$ | Y
POLAND | 0.3231 \$ | 0.3231 \$ | Y
ROMANIA | 0.1527 \$ | 0.3378 \$ | Y
SWEDEN | 0.0382 \$ | 0.24 \$ | Y
SLOVENIA | 0.1665 \$ | 0.4282 \$ | Y
SLOVAKIA | 0.3143 \$ | 0.981 \$ | Y
UNITED STATES OF AMERICA | 0.0242 \$ | 0.0242 \$ | Y

ANGOLA | 0.444 \$ | 0.3788 \$ | Y
ARGENTINA | 0.0746 \$ | 0.3628 \$ | Y
AMERICAN SAMOA | 0.2108 \$ | 0.2108 \$ | Y
AUSTRIA | 0.0323 \$ | 0.1484 \$ | 0.9743 \$ | Y
AUSTRALIA | 0.0286 \$ | 0.1174 \$ | Y
ARUBA | 0.1483 \$ | 0.3136 \$ | 0.9281 \$ | Y
AZERBAIJAN | 0.4131 \$ | 0.5003 \$ | 0.5998 \$ | Y
BOSNIA AND HERZEGOVINA | 0.3985 \$ | 0.8471 \$ | Y
BARBADOS | 0.6271 \$ | 0.6605 \$ | Y
BANGLADESH | 0.1099 \$ | 0.1095 \$ | Y
BELGIUM | 0.1987 \$ | 0.3401 \$ | 1.2688 \$ | Y
BURKINA FASO | 0.5658 \$ | 0.6218 \$ | Y
BULGARIA | 0.0765 \$ | 0.5423 \$ | Y
BAHRAIN | 0.281 \$ | 0.3325 \$ | Y
BURUNDI | 0.7501 \$ | 0.8479 \$ | 1.0842 \$ | Y
BENIN | 0.5731 \$ | 0.4972 \$ | Y
BERMUDA | 0.2075 \$ | 0.2075 \$ | Y
BRUNEI DARUSSALAM | 0.1356 \$ | 0.0532 \$ | 0.4855 \$ | Y
BOLIVIA (PLURINATIONAL STATE OF) | 0.3326 \$ | 0.5163 \$ | Y
BRAZIL | 0.0338 \$ | 0.1666 \$ | Y
BAHAMAS | 0.405 \$ | 0.405 \$ | Y
BHUTAN | 0.1197 \$ | 0.0976 \$ | 0.4855 \$ | Y
BOTSWANA | 0.2813 \$ | 0.6063 \$ | Y
BELARUS | 0.631 \$ | 0.6322 \$ | 1.5864 \$ | Y
BELIZE | 0.989 \$ | 0.989 \$ | Y
CANADA | 0.0229 \$ | 0.0229 \$ | Y
CONGO, DEMOCRATIC REPUBLIC OF THE | 0.8253 \$ | 0.6767 \$ | 3.1751 \$ | Y
CENTRAL AFRICAN REPUBLIC | 1.0444 \$ | 0.773 \$ | Y
SWITZERLAND | 0.2383 \$ | 0.4523 \$ | 0.9834 \$ | Y
COTE D'IVOIRE | 0.6378 \$ | 0.6786 \$ | 2.1587 \$ | Y
COOK ISLANDS | 1.5224 \$ | 1.257 \$ | Y
CHILE | 0.073 \$ | 0.3425 \$ | Y
CAMEROON | 0.391 \$ | 0.493 \$ | 2.9721 \$ | Y
CHINA | 0.0255 \$ | 0.0255 \$ | Y
COLOMBIA | 0.0755 \$ | 0.0647 \$ | Y
COSTA RICA | 0.0794 \$ | 0.2025 \$ | Y
CABO VERDE | 0.5061 \$ | 0.3439 \$ | 1.0138 \$ | Y
CYPRUS | 0.0615 \$ | 0.1846 \$ | Y
CZECHIA | 0.0729 \$ | 0.1515 \$ | Y
GERMANY | 0.0228 \$ | 0.0925 \$ | 0.6864 \$ | Y
DIEGO GARCIA | 0.4141 \$ | 0.4141 \$ | 0.4855 \$ | Y
DJIBOUTI | 0.6868 \$ | 0.5443 \$ | 1.0138 \$ | Y
DENMARK | 0.0211 \$ | 0.0906 \$ | 0.5461 \$ | Y
DOMINICA | 0.6598 \$ | 0.4985 \$ | Y
DOMINICAN REPUBLIC | 0.1107 \$ | 0.2467 \$ | Y
ALGERIA | 0.2434 \$ | 1.3656 \$ | Y
ECUADOR | 0.3479 \$ | 0.4885 \$ | Y
ESTONIA | 1.3794 \$ | 1.3478 \$ | Y
EGYPT | 0.2791 \$ | 0.4017 \$ | Y
ERITREA | 0.6691 \$ | 0.3882 \$ | 1.0138 \$ | Y
SPAIN | 0.0246 \$ | 0.1182 \$ | 0.6068 \$ | Y
ETHIOPIA | 0.3834 \$ | 0.362 \$ | 0.9709 \$ | Y
FINLAND | 0.5538 \$ | 0.5574 \$ | Y
FIJI | 0.9702 \$ | 0.4923 \$ | Y
FALKLAND ISLANDS (MALVINAS) | 1.8754 \$ | 1.8754 \$ | Y
MICRONESIA (FEDERATED STATES OF) | 0.8268 \$ | 0.7908 \$ | Y
FAROE ISLANDS | 0.1451 \$ | 0.0275 \$ | 0.871 \$ | Y
FRANCE | 0.0212 \$ | 0.0813 \$ | 0.8235 \$ | Y
GABON | 0.5946 \$ | 0.6588 \$ | Y
UNITED KINGDOM | 0.015 \$ | 0.044 \$ | Y
GRENADA | 0.6578 \$ | 0.8231 \$ | Y
GEORGIA | 0.5436 \$ | 0.7634 \$ | Y
FRENCH GUIANA | 0.1945 \$ | 0.1147 \$ | 0.2538 \$ | Y
GUERNSEY | 0.015 \$ | 0.044 \$ | Y
GHANA | 0.7333 \$ | 0.7333 \$ | Y
GIBRALTAR | 0.1506 \$ | 0.6062 \$ | Y
GREENLAND | 1.0709 \$ | 0.3073 \$ | Y
GAMBIA | 0.6323 \$ | 0.7625 \$ | Y
GUINEA | 1.1059 \$ | 0.8697 \$ | 1.5377 \$ | Y
GUADELOUPE | 0.0253 \$ | 0.0969 \$ | 0.7639 \$ | Y
EQUATORIAL GUINEA | 1.7676 \$ | 1.7676 \$ | Y
GREECE | 0.0588 \$ | 0.2166 \$ | Y
GUATEMALA | 0.4032 \$ | 0.504 \$ | Y
GUAM | 0.0264 \$ | 0.0264 \$ | Y
GUINEA-BISSAU | 0.852 \$ | 0.9463 \$ | Y
GUYANA | 0.317 \$ | 0.3124 \$ | 0.4703 \$ | Y
HONG KONG SAR | 0.0557 \$ | 0.086 \$ | Y
HONDURAS | 0.1758 \$ | 0.2194 \$ | 0.4045 \$ | Y
CROATIA | 0.2955 \$ | 0.8071 \$ | Y
HAITI | 0.3362 \$ | 0.4224 \$ | 1.3158 \$ | Y

HUNGARY | 0.078 \$ | 0.1391 \$ | Y
 INDONESIA | 0.0959 \$ | 0.1553 \$ | Y
 IRELAND | 0.0165 \$ | 0.1151 \$ | Y
 ISRAEL | 0.0412 \$ | 0.0749 \$ | Y
 ISLE OF MAN | 0.015 \$ | 0.044 \$ | Y
 INDIA | 0.059 \$ | 0.054 \$ | Y
 IRAQ | 0.2293 \$ | 0.2813 \$ | 0.7579 \$ | Y
 ICELAND | 0.1487 \$ | 0.068 \$ | Y
 ITALY | 0.0218 \$ | 0.1401 \$ | 0.546 \$ | Y
 JERSEY | 0.015 \$ | 0.044 \$ | Y
 JAMAICA | 0.6737 \$ | 0.6737 \$ | Y
 JORDAN | 0.4227 \$ | 0.5527 \$ | Y
 JAPAN | 0.0388 \$ | 0.0884 \$ | Y
 KENYA | 0.6027 \$ | 0.4668 \$ | Y
 KYRGYZSTAN | 0.2038 \$ | 0.3205 \$ | 1.0233 \$ | Y
 CAMBODIA | 0.2256 \$ | 0.2256 \$ | Y
 KIRIBATI | 1.8356 \$ | 2.0702 \$ | Y
 COMOROS | 0.6299 \$ | 0.6804 \$ | Y
 SAINT KITTS AND NEVIS | 0.5995 \$ | 0.5995 \$ | Y
 KOREA, REPUBLIC OF | 0.0664 \$ | 0.0664 \$ | Y
 KUWAIT | 0.2339 \$ | 0.2339 \$ | Y
 CAYMAN ISLANDS | 0.4683 \$ | 0.3183 \$ | Y
 KAZAKHSTAN | 0.2314 \$ | 0.4421 \$ | Y
 LAO PEOPLE'S DEMOCRATIC REPUBLIC | 0.2746 \$ | 0.1431 \$ | 0.4855 \$ | Y
 LEBANON | 0.187 \$ | 0.2286 \$ | 0.3268 \$ | Y
 SAINT LUCIA | 0.6181 \$ | 0.3404 \$ | Y
 LIECHTENSTEIN | 0.4032 \$ | 0.2028 \$ | 0.9782 \$ | Y
 SRI LANKA | 0.4486 \$ | 0.4486 \$ | Y
 LIBERIA | 0.7372 \$ | 0.7299 \$ | 1.3476 \$ | Y
 LESOTHO | 0.7468 \$ | 1.0975 \$ | 3.4138 \$ | Y
 LITHUANIA | 1.1867 \$ | 0.9542 \$ | Y
 LUXEMBOURG | 0.2298 \$ | 0.2472 \$ | Y
 LATVIA | 1.3679 \$ | 1.6027 \$ | Y
 LIBYA | 0.5872 \$ | 0.4281 \$ | 1.0138 \$ | Y
 MOROCCO | 0.3344 \$ | 1.3755 \$ | Y
 MONACO | 0.5176 \$ | 1.3708 \$ | Y
 MOLDOVA, REPUBLIC OF | 0.4448 \$ | 0.4752 \$ | 1.0183 \$ | Y
 MONTENEGRO | 0.3366 \$ | 0.8146 \$ | 0.8104 \$ | Y
 MADAGASCAR | 0.956 \$ | 1.0377 \$ | 1.4392 \$ | Y
 MARSHALL ISLANDS | 0.3852 \$ | 0.3852 \$ | 1.0138 \$ | Y
 NORTH MACEDONIA | 0.4259 \$ | 0.9711 \$ | Y
 MALI | 0.5294 \$ | 0.5957 \$ | 1.0138 \$ | Y
 MYANMAR | 0.2451 \$ | 0.338 \$ | Y
 MONGOLIA | 0.0666 \$ | 0.0476 \$ | 0.249 \$ | Y
 MACAU SAR | 0.3049 \$ | 0.3049 \$ | Y
 NORTHERN MARIANA ISLANDS | 0.0221 \$ | 0.0221 \$ | Y
 MARTINIQUE | 0.0443 \$ | 0.0984 \$ | 0.6025 \$ | Y
 MAURITANIA | 0.827 \$ | 0.9581 \$ | 1.2139 \$ | Y
 MONTSERRAT | 0.7746 \$ | 0.7746 \$ | Y
 MALTA | 0.2149 \$ | 0.4266 \$ | Y
 MAURITIUS | 0.4626 \$ | 0.4105 \$ | Y
 MALDIVES | 3.6787 \$ | 3.6787 \$ | Y
 MALAWI | 0.7581 \$ | 0.6444 \$ | 1.0138 \$ | Y
 MEXICO | 0.0323 \$ | 0.1104 \$ | Y
 MALAYSIA | 0.0646 \$ | 0.0592 \$ | Y
 MOZAMBIQUE | 0.2591 \$ | 0.4368 \$ | 1.1363 \$ | Y
 NAMIBIA | 0.2036 \$ | 0.1751 \$ | 0.7282 \$ | Y
 NEW CALEDONIA | 0.9281 \$ | 0.4275 \$ | 1.0138 \$ | Y
 NIGER | 0.676 \$ | 0.5612 \$ | 2.3755 \$ | Y
 NORFOLK ISLAND | 2.0188 \$ | 1.0138 \$ | Y
 NIGERIA | 0.4147 \$ | 0.4147 \$ | Y
 NICARAGUA | 0.1811 \$ | 0.3339 \$ | 0.53 \$ | Y
 NETHERLANDS | 0.0589 \$ | 0.2873 \$ | 1.3001 \$ | Y
 NORWAY | 0.0218 \$ | 0.0982 \$ | Y
 NEPAL | 0.3438 \$ | 0.3438 \$ | Y
 NAURU | 1.7669 \$ | 1.9285 \$ | Y
 NIUE | 1.7101 \$ | 1.2547 \$ | Y
 NEW ZEALAND | 0.0366 \$ | 0.1649 \$ | Y
 OMAN | 0.3442 \$ | 0.7324 \$ | Y
 PANAMA | 0.0313 \$ | 0.6413 \$ | Y
 PERU | 0.0314 \$ | 0.0952 \$ | Y
 FRENCH POLYNESIA | 0.3913 \$ | 0.508 \$ | 2.108 \$ | Y
 PAPUA NEW GUINEA | 0.8974 \$ | 1.2688 \$ | Y
 PHILIPPINES | 0.3747 \$ | 0.4564 \$ | Y
 PAKISTAN | 0.3701 \$ | 0.3701 \$ | Y
 POLAND | 0.088 \$ | 0.2405 \$ | Y
 SAINT PIERRE AND MIQUELON | 0.5536 \$ | 0.5536 \$ | 1.0709 \$ | Y
 PUERTO RICO | 0.0156 \$ | 0.0156 \$ | Y
 PALESTINE, STATE OF | 0.2539 \$ | 0.2968 \$ | Y
 PORTUGAL | 0.0168 \$ | 0.0997 \$ | 0.6031 \$ | Y

		PALAU 0.4314 \$ 0.4205 \$ Y PARAGUAY 0.0988 \$ 0.1917 \$ Y QATAR 0.544 \$ 0.5667 \$ Y ROMANIA 0.0524 \$ 0.1816 \$ Y SERBIA 0.2788 \$ 0.4224 \$ 0.6671 \$ Y RUSSIAN FEDERATION 0.068 \$ 0.5737 \$ Y RWANDA 0.7116 \$ 0.8063 \$ Y SAUDI ARABIA 0.2419 \$ 0.3618 \$ Y SOLOMON ISLANDS 0.9281 \$ 1.8328 \$ Y SEYCHELLES 1.0555 \$ 1.0265 \$ 1.9648 \$ Y SWEDEN 0.0151 \$ 0.0617 \$ 0.5841 \$ Y SINGAPORE 0.0212 \$ 0.0216 \$ Y SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA 2.3099 \$ 2.2259 \$ Y SLOVENIA 0.1197 \$ 0.7244 \$ Y SLOVAKIA 0.0452 \$ 0.3076 \$ Y SIERRA LEONE 0.8033 \$ 0.7398 \$ 0.9399 \$ Y SAN MARINO 0.8499 \$ 0.2997 \$ Y SENEGAL 0.6923 \$ 0.852 \$ 1.5128 \$ Y SOMALIA 0.7509 \$ 0.739 \$ 1.0213 \$ Y SURINAME 0.19 \$ 0.4315 \$ 0.8093 \$ Y SOUTH SUDAN 0.6227 \$ 0.6828 \$ Y SAO TOME AND PRINCIPE 1.5207 \$ 1.4982 \$ Y EL SALVADOR 0.5351 \$ 0.4018 \$ Y SINT MAARTEN (DUTCH PART) 0.2669 \$ 0.3018 \$ Y ESWATINI 0.2183 \$ 0.2538 \$ 0.391 \$ Y TURKS AND CAICOS ISLANDS 0.9103 \$ 1.0675 \$ Y CHAD 0.7901 \$ 0.8153 \$ 1.043 \$ Y FRENCH SOUTHERN TERRITORIES 0.0219 \$ 0.1524 \$ Y TOGO 0.4835 \$ 0.4485 \$ Y THAILAND 0.082 \$ 0.082 \$ Y TAJIKISTAN 0.2478 \$ 0.2682 \$ 2.1785 \$ Y TOKELAU 0.9281 \$ 2.3363 \$ Y TIMOR-LESTE 0.9281 \$ 0.8823 \$ Y TURKMENISTAN 0.4141 \$ 0.4141 \$ 0.4855 \$ Y TUNISIA 1.1664 \$ 1.198 \$ 3.7121 \$ Y TONGA 1.3957 \$ 1.4402 \$ Y TURKEY 0.1465 \$ 0.3744 \$ Y TRINIDAD AND TOBAGO 0.3274 \$ 0.415 \$ Y TAIWAN, CHINA 0.0478 \$ 0.2664 \$ Y TANZANIA, UNITED REPUBLIC OF 1.0389 \$ 1.0389 \$ Y UKRAINE 0.3786 \$ 0.6939 \$ Y UGANDA 1.0378 \$ 1.0378 \$ Y UNITED STATES MINOR OUTLYING ISLANDS 0.0221 \$ 0.0221 \$ Y UNITED STATES OF AMERICA 0.0205 \$ 0.0205 \$ Y URUGUAY 0.1474 \$ 0.544 \$ Y UZBEKISTAN 0.1966 \$ 0.1966 \$ Y SAINT VINCENT AND THE GRENADINES 0.6269 \$ 0.3406 \$ Y VENEZUELA (BOLIVARIAN REPUBLIC OF) 0.0334 \$ 0.1812 \$ Y VIRGIN ISLANDS (BRITISH) 0.294 \$ 0.294 \$ Y VIRGIN ISLANDS (U.S.) 0.6223 \$ 0.9876 \$ Y VIET NAM 0.2027 \$ 0.2027 \$ Y VANUATU 1.2622 \$ 1.4174 \$ Y WALLIS AND FUTUNA 0.9281 \$ 0.9281 \$ 0.9298 \$ Y SAMOA 0.3169 \$ 0.9128 \$ Y YEMEN 0.2747 \$ 0.2186 \$ Y MAYOTTE 0.2352 \$ 0.3997 \$ 1.0138 \$ Y SOUTH AFRICA 0.248 \$ 0.4436 \$ Y ZAMBIA 0.7111 \$ 0.6735 \$ Y ZIMBABWE 0.3249 \$ 0.6082 \$ Y
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Zoom Contact Center SMS/MMS Rates

Zoom Contact Center SMS/MMS can only be used for US and Canada phone numbers. Usage is based on the number of messages sent and charged based on the below rates for each supported country.

Table Format: Country | Rate | Enabled Status

Y means International SMS/MMS for country is Enabled upon provisioning


N means International SMS/MMS for country is Not Enabled upon provisioning

Zoom Contact Center Call-In SMS/MMS Rates
Country | Rate | Enabled Status

Zoom Contact Center Call-Out SMS/MMS Rates
Country | Rate | Enabled Status

AUSTRALIA | MOBILE | SMSINBOUND | 0.1 \$ | Y
CANADA | VN | SMSINBOUND | 0.007 \$ | Y
CANADA | TF | SMSINBOUND | 0.007 \$ | Y
UNITED KINGDOM | MOBILE | SMSINBOUND | 0.1 \$ | Y
UNITED STATES OF AMERICA | VN | SMSINBOUND | 0.007 \$ | Y
UNITED STATES OF AMERICA | TF | SMSINBOUND | 0.007 \$ | Y

AMERICAN SAMOA | VN | SMSOUTBOUND | 0.02 \$ | Y
ANGUILLA | VN | SMSOUTBOUND | 0.004 \$ | Y
ANTIGUA AND BARBUDA | VN | SMSOUTBOUND | 0.004 \$ | Y
ARGENTINA | VN | SMSOUTBOUND | 0.004 \$ | Y
AUSTRALIA | VN | SMSOUTBOUND | 0.1 \$ | Y
AUSTRALIA | MOBILE | SMSOUTBOUND | 0.1 \$ | Y
AUSTRIA | VN | SMSOUTBOUND | 0.1 \$ | Y
BAHAMAS | VN | SMSOUTBOUND | 0.004 \$ | Y
BARBADOS | VN | SMSOUTBOUND | 0.004 \$ | Y
BELGIUM | VN | SMSOUTBOUND | 0.1 \$ | Y
BELIZE | VN | SMSOUTBOUND | 0.004 \$ | Y
BERMUDA | VN | SMSOUTBOUND | 0.004 \$ | Y
BOLIVIA (PLURINATIONAL STATE OF) | VN | SMSOUTBOUND | 0.004 \$ | Y
BRAZIL | VN | SMSOUTBOUND | 0.004 \$ | Y
CANADA | VN | SMSOUTBOUND | 0.007 \$ | Y
CANADA | TF | SMSOUTBOUND | 0.007 \$ | Y
CAYMAN ISLANDS | VN | SMSOUTBOUND | 0.004 \$ | Y
CHILE | VN | SMSOUTBOUND | 0.004 \$ | Y
CHINA | VN | SMSOUTBOUND | 0.02 \$ | Y
COLOMBIA | VN | SMSOUTBOUND | 0.04 \$ | Y
COSTA RICA | VN | SMSOUTBOUND | 0.04 \$ | Y
CZECHIA | VN | SMSOUTBOUND | 0.1 \$ | Y
DENMARK | VN | SMSOUTBOUND | 0.1 \$ | Y
DOMINICA | VN | SMSOUTBOUND | 0.004 \$ | Y
DOMINICAN REPUBLIC | VN | SMSOUTBOUND | 0.12 \$ | Y
ECUADOR | VN | SMSOUTBOUND | 0.004 \$ | Y
EL SALVADOR | VN | SMSOUTBOUND | 0.004 \$ | Y
ESTONIA | VN | SMSOUTBOUND | 0.02 \$ | Y
FINLAND | VN | SMSOUTBOUND | 0.1 \$ | Y
FRANCE | VN | SMSOUTBOUND | 0.1 \$ | Y
FRENCH GUIANA | VN | SMSOUTBOUND | 0.1 \$ | Y
GERMANY | VN | SMSOUTBOUND | 0.1 \$ | Y
GREECE | VN | SMSOUTBOUND | 0.02 \$ | Y
GREENLAND | VN | SMSOUTBOUND | 0.1 \$ | Y
GRENADA | VN | SMSOUTBOUND | 0.004 \$ | Y
GUAM | VN | SMSOUTBOUND | 0.02 \$ | Y
GUATEMALA | VN | SMSOUTBOUND | 0.02 \$ | Y
GUYANA | VN | SMSOUTBOUND | 0.004 \$ | Y
HAITI | VN | SMSOUTBOUND | 0.12 \$ | Y
HONDURAS | VN | SMSOUTBOUND | 0.004 \$ | Y
HONG KONG SAR | VN | SMSOUTBOUND | 0.12 \$ | Y
HUNGARY | VN | SMSOUTBOUND | 0.02 \$ | Y
INDIA | VN | SMSOUTBOUND | 0.02 \$ | Y
IRELAND | VN | SMSOUTBOUND | 0.1 \$ | Y
ISRAEL | VN | SMSOUTBOUND | 0.1 \$ | Y
ITALY | VN | SMSOUTBOUND | 0.1 \$ | Y
JAMAICA | VN | SMSOUTBOUND | 0.004 \$ | Y
JAPAN | VN | SMSOUTBOUND | 0.12 \$ | Y
KOREA, REPUBLIC OF | VN | SMSOUTBOUND | 0.14 \$ | Y
MEXICO | VN | SMSOUTBOUND | 0.004 \$ | Y
MONTSERRAT | VN | SMSOUTBOUND | 0.02 \$ | Y
NEPAL | VN | SMSOUTBOUND | 0.02 \$ | Y
NETHERLANDS | VN | SMSOUTBOUND | 0.1 \$ | Y
NETHERLANDS ANTILLES | VN | SMSOUTBOUND | 0.004 \$ | Y
NEW ZEALAND | VN | SMSOUTBOUND | 0.1 \$ | Y
NICARAGUA | VN | SMSOUTBOUND | 0.004 \$ | Y
NORWAY | VN | SMSOUTBOUND | 0.1 \$ | Y
PANAMA | VN | SMSOUTBOUND | 0.004 \$ | Y
PARAGUAY | VN | SMSOUTBOUND | 0.004 \$ | Y
PERU | VN | SMSOUTBOUND | 0.004 \$ | Y
PHILIPPINES | VN | SMSOUTBOUND | 0.02 \$ | Y
POLAND | VN | SMSOUTBOUND | 0.1 \$ | Y
PORTUGAL | VN | SMSOUTBOUND | 0.1 \$ | Y
PUERTO RICO | VN | SMSOUTBOUND | 0.02 \$ | Y
ROMANIA | VN | SMSOUTBOUND | 0.2 \$ | Y
RUSSIAN FEDERATION | VN | SMSOUTBOUND | 0.1 \$ | Y
SAINT KITTS AND NEVIS | VN | SMSOUTBOUND | 0.004 \$ | Y
SAINT LUCIA | VN | SMSOUTBOUND | 0.004 \$ | Y
SAINT VINCENT AND THE GRENADINES | VN | SMSOUTBOUND | 0.12 \$ | Y
SINGAPORE | VN | SMSOUTBOUND | 0.14 \$ | Y
SOUTH AFRICA | VN | SMSOUTBOUND | 0.1 \$ | Y
SPAIN | VN | SMSOUTBOUND | 0.1 \$ | Y
SURINAME | VN | SMSOUTBOUND | 0.02 \$ | Y
SWEDEN | VN | SMSOUTBOUND | 0.1 \$ | Y
SWITZERLAND | VN | SMSOUTBOUND | 0.1 \$ | Y
TAIWAN, CHINA | VN | SMSOUTBOUND | 0.14 \$ | Y
THAILAND | VN | SMSOUTBOUND | 0.02 \$ | Y
TIMOR-LESTE | VN | SMSOUTBOUND | 0.02 \$ | Y
TURKEY | VN | SMSOUTBOUND | 0.02 \$ | Y
TURKS AND CAICOS ISLANDS | VN | SMSOUTBOUND | 0.004 \$ | Y
UNITED KINGDOM | VN | SMSOUTBOUND | 0.1 \$ | Y
UNITED KINGDOM | MOBILE | SMSOUTBOUND | 0.1 \$ | Y
UNITED STATES OF AMERICA | VN | SMSOUTBOUND | 0.007 \$ | Y
UNITED STATES OF AMERICA | TF | SMSOUTBOUND | 0.007 \$ | Y
URUGUAY | VN | SMSOUTBOUND | 0.004 \$ | Y
VENEZUELA (BOLIVARIAN REPUBLIC OF) | VN | SMSOUTBOUND | 0.02 \$ | Y
VIET NAM | VN | SMSOUTBOUND | 0.02 \$ | Y
VIRGIN ISLANDS (BRITISH) | VN | SMSOUTBOUND | 0.004 \$ | Y
VIRGIN ISLANDS (U.S.) | VN | SMSOUTBOUND | 0.02 \$ | Y

Signature: 
Print Name: Richard Savage
Date: 12/11/23
Zoom Service Effective Date: 01/01/2024
PO # (If Applicable):
VAT # (If Applicable):
TAN # (If Applicable):
CIN # (If Applicable):

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Zoom reserves the right at its sole discretion to accept Order Forms received after the Valid Until date.

If a PO# is required for processing the invoice related to this order, please provide a PO with this order. If issuance of PO is delayed, please provide a PO within 5 days of the service effective date via email to purchase-orders@zoomus.zendesk.com. Notwithstanding the foregoing, the period for payment shall commence as of the applicable invoice date. Such payment period shall not restart based on any delays in issuing a Purchase Order or any procurement process.

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