

# **Navigator Schools COVID-19 Frequently Asked Questions & Guidance**

As of March 16, 11:05am

## **1. When will schools reopen?**

- a. Gilroy Prep School is closed until April 13 but students will begin virtual learning activities on Monday, March 23.
- b. Hollister Prep School
- c. Watsonville Prep School

## **2. Where can students pick up breakfast/lunch during the closures?**

- a. Gilroy Prep School will be providing curbside pick up services from 10 AM to 1PM
- b. Hollister Prep School will be providing curbside pick up services from 10 AM to 1PM
- c. Watsonville Prep School will be providing curbside pick up services from 10 AM to 1 PM

## **3. How do my students access the virtual learning resources?**

- a. Families will be receiving instructions through ParentSquare by xxx .
- b. Families will be picking up ipads and login/passwords for all student apps [insert when and how]
- c. Students will be following an online learning plan on the following NaviLearning websites. Teachers will be providing daily lessons and videos via this platform.
  - i. [K-2 NaviLearning](#)
  - ii. [3-5 NaviLearning](#)
  - iii. [6-8 NaviLearning](#)

## **4. We don't have access to the internet at home, can my children still do their work?**

- a. Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. **To enroll call 1-844-488-8395.** Installation fees will be waived for new student households.

**5. I can't take this much time off of work, what can I do?**



County of Santa Clara  
Office of Labor Standards Enforcement  
and The Fair Workplace Collaborative

## COVID-19 Impacts: Workers' Pay

*You may be eligible to receive a portion of your wages*



**1. My hours are reduced  
because of COVID-19**

File an Unemployment Insurance (UI) claim.

**2. I can't work because I've been  
diagnosed or quarantined**

File a Disability Insurance (DI) claim.



**3. I can't work because I need to  
take care of someone who has  
been diagnosed**

File a California Paid Family Leave (PFL) claim.

**4. Where can I go to get help?**

Call the County of Santa Clara Advice Line.  
We can help you determine eligibility for  
these benefits and help you apply for them.



**OLSE Advice Line: 1 (866) 870 - 7725**

English, Español, Tiếng Việt, 中文, Tagalog, Visayan

[www.sccfairworkplace.org](http://www.sccfairworkplace.org)  
[www.edd.ca.gov/about\\_edd/coronavirus-2019.htm](http://www.edd.ca.gov/about_edd/coronavirus-2019.htm)  
[www.sccphd.org/coronavirus](http://www.sccphd.org/coronavirus)

**6. How do we protect ourselves from this virus?**

- a. Link to COVID-19 precautions for individuals on website

**7. What types of assistance are available for families who don't have access to groceries and needs?**

- a. Santa Cruz County - Second Harvest Food Bank is providing groceries at most PVUSD meal pick up sites
- b. Santa Clara County - Second Harvest Food Bank partners with St. Joseph's Family Center

7950 Church Street

Gilroy 95020

Day and Time: 1st, 2nd & 4th Monday, 9:00-4:00

For an Appointment and to confirm times: Call 1-800-984-3663, Monday-Friday, 8:00-5:00pm

- c. San Benito County - [Community Food Bank of San Benito County](#)
  - i. The Marketplace - The Food Bank's Marketplace program offers customers a variety of fresh produce and groceries arranged in a market-style shopping environment. Open Fridays and Saturdays from 9:00 am – noon at 1133 San Felipe Road in Hollister.