

Account Name: American Indian Model Schools

WB ID#: 20291282

CUSTOMER BILLING INFORMATION

Billing Account Name American Indian Model Schools
 Billing Name (3rd Party Accounts) _____
 Address 1 1926 E 19TH ST, RM 15
 Address 2 _____
 Billing Contact Name Clive Isip
 Tax Exempt?* _____
*If yes, please provide and attach tax exemption certificate.

City Oakland
 State California
 ZIP Code 94606
 Billing Contact Email _____
 Billing Contact Bus. Phone _____
 Billing Fax Number _____

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

4. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

5. Comcast Business SmartOffice: By signing below, Customer agrees and accepts the SmartOffice Services Addendum found at <http://business.comcast.com/terms-conditions/index.aspx>.

Comcast Business SmartOffice Licenses:

AL: 001785, 001789 Complaints may be directed to the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, (334) 264-9388; AR: 2536 Regulated by the Department of Arkansas State Police, 1 State Police Plaza Drive Little Rock, Arkansas 72209, (501) 618-8600; AZ: ROC 307346, BTR 18286-0; CA: CSLB 1028256, ACO 7677 Licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: ELC 0189754-C5, ELC 0202487-C5; DE: SSPS 13-225; FL: EF0000279; GA: LVU406354; IL: PACA 127-001555; LA: F2257; MD: 107-1937; ME: LM50017039; MI: 3601206519; MN: TS674413; MS: 15030170; NC: 1937-CSA; NJ: Burglar Alarm Business Lic. # 34BF00052000; NM: 379095; NY: licensed by the N.Y.S. Department of State 12000317423; OR: CCB 199939; SC: BAC-13662; TN: ACL 2006, ACL 2002; TX: B18966 Licensed by the Texas Department of Public Safety Private Security Board, P.O. Box 4087, Austin, TX 78773, (512) 424-7293; UT: 8788186-6501; VA: 2705151177, DCJS 11-15181; VT: ES-02366; WA: COMCABS846NU; WASHINGTON, DC: ECS 904217, BBL 602517000001; WV: WV051524. Valid 10/2/17. See www.business.comcast.com/smartoffice for current list.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

7. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS DIGITAL VOICE SERVICE, CUSTOMER, BY SIGNING BELOW, ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE FOLLOWING 911 NOTICE:

911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using the Voice Service, Comcast must have the correct service address for each telephone number used by the Company. If the Voice Service or any Voice Service device is moved to a different location without Company providing an updated service address, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or the Voice Service (including 911) may fail altogether. Customer's use of a telephone number not associated with its geographic location may also increase these risks.
- The Voice Service uses electrical power in the Company's premises. If there is an electrical power outage, 911 calling may be interrupted if a battery back-up is not installed in the voice modem, fails, or is exhausted.
- Calls using the Voice Service, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, a broadband connection failure, or another technical problem.
- Customer should call Comcast at 1-888-824-8104 if it has any questions or needs to update a service address in the 911 system. Delays in updating the service address may also impact 911.
- **BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES THAT IT HAS READ AND UNDERSTANDS THE FOREGOING 911 NOTICE AND THE 911 LIMITATIONS OF THE VOICE SERVICE.**

CUSTOMER SIGNATURE

By signing below, customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://www.comcast.com/business/legal>.

Signature: _____
 Print: _____
 Title: _____
 Date: _____

FOR COMCAST USE ONLY

Sales Representative: Amy Snyder
 Sales Representative Code: _____
 Sales Manager/Director: _____
 Sales Manager/Director Approval: _____
 Division: **West**
 Lead ID: **20291282**
 Contract Generation Date: 9/4/2018

Comcast Company Address Information

Arizona

8251 N Cortaro Road
Tucson, AZ 85743

California

3011 Comcast Place
Livermore, CA 94551

Colorado

183 Inverness Drive West
Englewood, CO 80112

Colorado

8000 E. Iiff Avenue
Denver, CO 80231

Connecticut

222 New Park Drive
Berlin, CT 06037

Georgia

2925 Courtyard Drive
Norcross, GA 30071

Illinois

1500 McConnor Parkway
Schaumburg, IL 60173

Michigan

41112 Concept Drive
Plymouth, MI 48170

Minnesota

10 River Park Plaza
St. Paul, MN 55107

New Mexico

4611 Montbel Place
Albuquerque, NM 87107

New York

21 Old RT 6
Carmel, NY 10512

Oregon

9605 SW Nimbus Avenue
Beaverton, OR 97008

Pennsylvania

1701 JFK Boulevard
Philadelphia, PA 19103

Tennessee

2030 E. Polymer Drive
Chattanooga, TN 37421

Tennessee

660 Mainstream Drive
Nashville, TN 37228

Texas

8590 West Tidwell Road
Houston, TX 77040

Virginia

5401 Staples Mill Road
Richmond, VA 23228

Washington

15815 25th Avenue
Lynnwood, WA 98087