

RESPONSE TO REQUEST FOR PROPOSAL (RFP) FOR

# **Insurance Broker for American Indian Model Schools**

**April 16, 2018** 



# **PRESENTED BY**

ALLIANT INSURANCE SERVICES, INC.
1301 Dove Street, Suite 200, Newport Beach, CA 92660 | (949) 756-0271 | www.alliant.com
Insurance License No. 0C36861



April 16, 2018

American Indian Model Schools Attn: Susan Schickman 171 12th Street Oakland, CA 94607 Via email finance@aimschools.org.

### Response to Request for Proposal for Insurance Broker

Dear Ms. Schickman,

Alliant Insurance Services, Inc. (Alliant) would like to thank you for the opportunity to provide our qualifications to American Indian Model Schools (AIMS). We believe Alliant is uniquely qualified to assist AIMS with your Risk Management and Insurance program.

If you need any clarification about this response, or have other questions for us, we would be happy to respond. Otherwise, we hope to demonstrate our skills to you in practice.

Best regards,

Tom Boobar

First Vice President – K-12 Education Practice Leader

tom.boobar@alliant.com (949) 260-5096 (Office)

(818) 371-9000 (Cell)

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### a. Executive summary, company organization, primary contact for this proposal.

Alliant is a full service insurance brokerage firm with the ability, resources and desire to be AIMS's partner in meeting its insurance and risk management objectives. We have grown to become California's leading broker for schools due to a culture that emphasizes a passion for expertise, creativity, and customer service.

Our goal is to take a consultative approach in delivering the services you need to protect your school community. We commit to spend the necessary time with your staff to gain a meaningful understanding of your existing operations and programs, and what you desire for the future. Next, we commit to applying what we know and have learned to design a service plan, underwriting specifications, and a coverage structure that achieves your coverage goals. Finally, we commit to providing the risk management consultative services to support and enhance your risk management efforts.

With this approach, the wealth of our education section expertise, and our strong relationships with school insurers, we can deliver superior results for AIMS. Key features of our education practice are as follows:

- Education Specialists: Over the past 30 years, Alliant has developed custom insurance and risk management programs for our school clients. We provide brokerage services for the largest and most complex educational institutions in the country which includes private, public, and higher education school networks in various states. Our service team will apply this experience to the benefit of AIMS. Our education team prides itself not only in its expertise, but in its 24/7 responsiveness.
- **Risk Manager and School Broker:** Alliant is qualified to consult as AIMS's Risk Manager and provides support to 950 charter schools on a national basis including 30 other states. We will provide onsite Risk Assessment visits conducted by your assigned Team Leader and broker Tom Boobar, a Certified Safety Professional with 27 years of experience. The visits will be consultative and interactive designed to work closely with staff onsite to discuss all potential risks facing your school.
- Fully Insured Program with AM Best "A" rated insurance carriers: Our program will only place AIMS's with AM Best A-rated and fully insured insurance carriers with significant asset size. The coverage we place for AIMS will have no potential for future premium assessments, no joint purchase or sharing of risk with other smaller charter schools, and allow AIMS to develop an experience modification and take ownership of customized loss control efforts.
- Defined Client Service and Marketing Process: We center our service activities on a *Defined Client Service and Marketing Process*. This process is designed to provide consistency in quality service, and provides checkpoints and timelines for monitoring our jointly agreed upon service standards.





- Choice of Counsel: Our aforementioned program provides Choice of Counsel for general, professional school board, educators legal, and employment practices liability. Our program carriers believe in working with counsel closest to AIMS to resolve claims as quickly as possible.
- Protect and Manage Risk for AIMS's Extracurricular Activities: Alliant's school safety team
  will help manage AIMS's risk for student foreign travel, field trips, sports programs, arts and
  music, clubs and other school organizations.
- **Technology and Online Communication:** AIMS will have access to Alliant *Connect*, which is our web-based or "App" portal system that offers secure 24 hour access to your insurance information. It is especially useful for maintenance of all policy data and large document sharing. This portal provides seamless integration with our OASYS Net property system and CSR 24 certificate tracking system.
- Help Manage Transportation Risk and implement a Premise Use Special Events program: We will assist by proactively reviewing current transportation policies, help understand insurance and risk implications, and closely monitor special event risk to be sure AIMS is covered appropriately. Our special events program is operated by a dedicated team member who will help AIMS with all associated risks. We can conduct in service training to AIMS personnel to ensure your practices remain current and consistent with your peer schools.





b. Provide a brief description of the history and organization of the firm and of any proposed subcontractor.

Alliant was established in 1925 in San Diego, California as the Robert F. Driver Company. Today, it is a privately held corporation headquartered in Newport Beach, California. As a firm, we are the largest specialty insurance broker in the country, with our focus devoted to selected industry segments including public entity, education, construction, real estate, healthcare, tribal nations, hospitality, non-profits, and legal professionals. *Business Insurance* ranks Alliant as the second largest privately held broker.



Primary contact: Tom Boobar MBA, MS, CSP

First Vice President

D (949) 260-5096

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E tom.boobar@alliant.com

c. Describe your firm's internal organization and the way Services will be furnished. Provide an example of the structure of servicing a current account like American Indian Model School.

Our education team works throughout California in twenty-two offices. Our day to day teams assigned to AIMS would be:





**Primary**: 1301 Dove Street, Suite 200 Newport Beach, CA 92660; Total employees at this location: 246 **Secondary:** 100 Pine St. 11<sup>th</sup> Floor, San Francisco, CA 94111; Total employees at this location: 100

**Local Capabilities:** The Alliant offices in Newport Beach and San Francisco have full service risk consulting and insurance brokerage capabilities with many professionals dedicated to providing a complete range of insurance related services to the educational sector. The Newport Beach office tends to cater more to K-12 clients, and San Francisco more toward higher education clients, but both offices do both.

The three most important responsibilities of a broker include:

- Professional commitment to providing a superior insurance and risk management service and help AIMS avoid surprises with 24/7 availability and personalized approach.
- Complete disclosure and transparency in compensation.
- Execution and delivery of our product on a timely basis.

We take the servicing of our accounts very seriously. Our step by step servicing model discussed in the Description of renewal processes later in the RFP response, the *Defined Client Service and Marketing Approach*, coupled with an in depth six (6) part Risk Identification Plan, will ensure the high quality of service we provide to our school clients. Both of these resources will be facilitated on behalf of AIMS. These processes allow us to bring the most technologically advanced products and methodologies while implementing them in such a way that meets and hopefully exceeds your servicing expectations.

A critical piece of the interaction we will have with your team is the feedback we will get from you as we perform the activities that comprise our service plan. This section outlines the ways in which we evaluate our performance, time management, as well as your needs and level of satisfaction. To illustrate our attention to detail regarding the servicing of our clients, we have provided below an excerpt from our Service Standards Guidelines that outlines our service delivery guidelines:

Activity/Key Deliverable	Delivery Timeframe
Request for contractual insurance requirements	Acknowledged within 24 hours of receipt of request. Completion date will be as agreed between AIMS and Alliant.
Phone Calls Returned	Phone call received in the morning returned in the morning. Calls received in the afternoon returned in the afternoon.
E-mail Returned	Review regularly (morning and afternoon) and respond within 24 hours to acknowledge receipt.
Summons & Complaints	Upon receipt or prior to end of business day.





Activity/Key Deliverable	Delivery Timeframe
Claim First Report to Carrier	Immediate or no later than prior to end of business, even if complete data is not available.
Claim follow up with Carrier & Client	Within 24 hours of first report of loss.
<b>Open Activities &amp; Suspense</b>	Daily.
<b>Pre-Renewal Letters to Client</b>	120 days prior to expiration.
Renewal Business Applications to Market	90 days prior to expiration.
Binders	Same day coverage is bound with approval. If wholesale broker used, we will advise client with written confirmation of coverage.
Binders	Same day coverage is bound with approval. If wholesale broker issued, advise client written confirmation of coverage is on its way.
<b>Agency Bill Binder Billing</b>	No later than the inception date of coverage.
Certificates	Within 24 hours of receipt on a normal schedule and within 8 hours on a rush schedule.
Policy reviewed for accuracy	Within 10 days from receipt from carrier.
Policy delivered to client	Within 10 days from receipt from carrier and within 90 calendar days of their effective date.
Agency Bill Additional and Return Premium Endorsements	Within 5 days of receipt into the agency.
Claims Review with Client	60 days prior to expiration, including any prior year with open losses.
<b>Claims History and Loss Runs</b>	Annually or any time upon request.
Semi-Annual Stewardship Report	Two weeks after the end of each 6 month calendar year period.
Audit review and processing	Within 48 hours of receipt.
Contract Costs Statement	Annually.
Premium Rates/Commission Rates (per market per layer)	Within 30 calendar days of binding.
State of the Market	Annually, or as requested.





### Meetings/Reports to Management

Built within our standard service plan are regularly scheduled meetings and/or reports that allow opportunities to review our progress on a regular basis. These include:

- Monthly Open Items Meetings A key objective for AIMS and the Alliant team is to ask if there are any service issues and to determine the most important items that need to be completed. Our Open Items Report is updated to reflect these issues and your Alliant team will take whatever corrective actions need to be undertaken, if any.
- Annual Renewal Strategy and Stewardship Meetings Our strategy meetings, whether they are formal or informal, also allow us to ask how we are meeting AIMS expectations and determine what service corrections, if any, need to be taken.
- d. Must be licensed in the State of California. Copies of business licenses, professional certifications or other credentials, together with evidence that the firm and its principals are in good standing and qualified to conduct business in California. Proof of Errors and Omissions coverage is required.

Alliant's State of California license and good standing have been included in *Appendix A*. A copy of Alliant's Errors and Omissions certificate of insurance is included in *Appendix B*.

e. Minimum of five (5) years in business as a firm.

Alliant has been in business since 1925, see above answers to items "a" and "b".

f. Company background and qualifications referenced: Five (5) clients from whom you have currently provided comparable services for K-12 or higher education within the last two (2) to three (3) years. Please include contact name, address, telephone number, and email address.

Alliance College Ready Public Schools – 15,000 + Students, 1500 Employees							
Contact:	Cynthia Leonard, Vice President of Operations						
Broker:	Tom Boobar						
Phone:	(213) 604-5024						
Address:	601 South Figueroa Street, Los Angeles, CA 90017						
E-Mail:	cleonard@laalliance.org						
Line(s) of coverage:	Package, Workers Compensation, Umbrella, Crime, Cyber, Student Accident, Builders Risk						





KIPP Bay Area Schools – 5,000 + Students, 500 Employees							
Contact:	Ruchi Thiru, Managing Director of Operations and Information						
Broker:	Tom Boobar						
Phone:	(415) 548-1536						
Address:	1404 Franklin St #500, Oakland, CA 94612						
E-Mail:	ruchi.thiru@kippbayarea.org						
Line(s) of coverage:	Package, Workers Compensation, Umbrella, Crime, Cyber, Student Accident, Builders Risk						

<sup>\*</sup>Note: Alliant's clients include a National program for all 200+ KIPP Schools

Achievement First Inc. located in NY, CT, RI –13,000+ Students, 1900 Employees							
Contact:	Pete Cymrot, General Counsel						
Broker:	Tom Boobar						
Phone:	(917) 435-7012						
Address:	335 Adams Street, Suite 700, Brooklyn NY 11201						
E-Mail:	petercymrot@achievementfirst.org						
Line(s) of coverage:	Package, Workers Compensation, Umbrella, Crime, Cyber, Student Accident, Builders Risk						

New Education for the Workplace – Schools in Multiple States 2,000 + Students, 200 Employees							
Contact:	Larrie Hall, Executive Operations Officer						
Broker:	Tom Boobar						
Phone:	(760) 631-7538						
Address:	2611 Temple Heights Drive, Oceanside, CA 92056						
E-Mail:	larrie.hall@siatech.org						
<i>Line(s) of coverage:</i>	Package, Workers Compensation, Umbrella, Crime, Cyber, Student Accident						

Los Angeles Unified School District – 640,000 Students								
Contact:	Robert Reider, Director of Risk Management							
Broker:	Daniel Howell							
Phone:	(213) 241-1843							
E-Mail:	robert.reider@lausd.net							
Line(s) of coverage:	Property, Liability, Boiler & Machinery, Crime, Travel Accident							





g. A qualified principal with five (5) years' experience in commercial lines insurance brokerage in California.

See Tom Boobar's qualifications in Resume which include 27 years of Risk Management and Insurance experience.

# h. Experience providing insurance brokerage services to Government entities in California.

Over the past 30 years, Alliant has developed custom insurance and risk management solutions for our clients. We provide services to over 6000 public entity clients and School Programs in over 43 states, many with significant catastrophe exposures. Schools represent approximately 20% of our clientele with over 1000 across the United States. We are the broker for three of the five largest public school districts in California and the broker for the Los Angeles County Office of Education. Our education team in Newport Beach works exclusively with K-12 charter schools in California and nationally similar to AIMS.

Alliant has significant expertise in assessing our school clients' insurance exposures and at least annually recommends program design improvements as either the insurance market or the clients exposures evolve. Our school brokerage specialists have many years of experience placing some of the most complex and diverse educational risks in the global insurance marketplace. We place coverage for smaller community based charter schools such as Vista Oaks in Lodi California, to the largest school districts in the state, Los Angeles Unified School District, as well as, the California State University Risk Management Authority, and several California community colleges. We know schools and understand the unique exposures that you face.

# i. Safety and Loss Control experience.

We strongly believe all Risk Control services provided to our clients should be focused on its needs and not focused primarily on the needs of the insurance company. There can be tremendous benefit from Risk Control services tailored to each client's exposures, needs, and culture. We believe a collaborative risk management approach that includes the client, broker, underwriter, and Risk Control representative is the best solution to addressing your needs. Our Risk Control services will be focused on identifying and reducing exposures and will be part of an overall risk management program strategy.

Access to Safeschools.com	Risk Control Hotline & Alerts	<b>Smart Phone Emergency Preparedness Application</b>		
Risk Control Webinars	Newsletters	Fact Sheets		

We have listed below various Risk Control services which will be made available to AIMS if selected as your partner broker.





**Special Events Risk Management** – When your organization is planning a special event it is time to consider what can go wrong and what harm can come to your assets – the people, income, reputation, and goodwill of the organization. This session will help your organization be ready to deal with unexpected large crowds, guests that out-stay their welcome, unpredictable weather, alcohol/food service, onsite volunteers, permits, and contracts with vendors, certificates of insurance, security details, and parking.

- Property Risk Control Surveys
- Risk Assessment Surveys
- Fire Investigation and Root Cause Analysis
- Property Loss Control Training
- Safety Training
- Compliance and Quality Assurance reviews
- First Aid/CPR/AED Training
- Office Ergonomics
- Industrial Hygiene Services
- Air Sampling Hearing Conservation
- ADA Assessments
- OSHA Compliance
- Safety Program Review
- Lockout-Tagout & Hazardous Energy
- Bloodborne Pathogens Plan
- Confined Space Entry
- Respiratory Protection Program
- Construction Safety
- Contractor Selection & Control
- Return-to-Work & Transitional Duty
- Powered Industrial Lifts
- Hazard Communication
- Workers' Compensation Claims Administration

Customized Webinars – As an Alliant client, AIMS will have access to our extensive webinar library as well as upcoming webinars. Our webinars are developed and presented by both Alliant staff members and third party experts. In addition to site inspections, and onsite training, we have crafted unique services geared towards institutional buyers of property insurance. These services include web-based safety training "webinars" with a property focus. They are free of charge and offered on a monthly basis. Below is a sample of property related webinars that we have presented in the past. These are available to "play back" on-line at any time:

- Modeling Catastrophic Exposures and Calculating Probable Maximum Loss
- Secondary Characteristics for Wind and Earthquake Modeling



- Incident Investigation and Root Cause Analysis
- Identifying and Managing Electrical Hazards
- Preventing and Responding to Flood and Water Damage
- Lessons learned from Earthquakes
- Beyond Disaster Recovery: IT and Business Recovery
- Understanding Catastrophic Exposures
- Using Infrared Surveys in Property Loss Control
- Preparing for a Pandemic or Other Catastrophic Event
- Life Safety for School Facilities
- How to Reduce the Impact of Fraud on Your Organization

# Menu of General K-12 Loss Control Services Available:

- 1. Safety Management Organization and Orientation
- 2. Safety Integration/Behavior Based Safety
- 3. Special Education Loss Control
- 4. Safety Process Measurement
- 5. Safety, Profitability, and Organizational Efficiency
- 6. OSHA Regulations and Inspection Handling and Appeals

**Online Training** – Alliant offers the following on-line K-12 specific training courses from our online training provider SafeSchools.

- Mandatory Reporting Course (for Child Abuse Cases)
- Active Shooter for Administrators and School Staff
- Reasonable Suspicion Course
- Food Service Safety Course
- Blood Borne Pathogen Universal Precautions Course
- Sports Facility Safety Course (Inspection & Maintenance-using customized checklists available in English and Spanish)
- CPR Course (all but the hands-on practice is included)
- First Aid for Playground Safety Course
- New Hire Orientation Course (can be adapted for member district specific requirements)
- Slips, Trips, & Falls Course
- Lifting Back Injury Prevention Course
- Sexual Harassment Course (Student Behavior Response)
- School Violence Preparedness Course (Dealing with Weapons)
- School Safety Behavior (Bullying, Predators, Intruders, & Cyber Issues)
- Conflict Management Course





- General Health Awareness Course (Diabetes, Allergies, Seizures, & Asthma)
- Ergonomics Course
- General School Safety Course
- Transportation Safety for Children with Special Needs

### The Responsiveness of our Loss Control Department

We currently operate a K-12 risk management Solution Center for other schools and typically provide answers to client questions and requests for assistance before the close of the same business day or no later than the next business day. We would provide at least this level of responsiveness to AIMS's requests, and strive to exceed AIMS's expectations for service.

### **Quality is Integral**

Fundamental to our operations is that quality is an integral component of our business model. It pervades all aspects of our work culture and our delivery of value-added services. Our commitment to quality is an active work process that includes:

- Maintaining standard operating procedures for critical work processes.
- Requiring that all work products undergo a technical peer review by a senior technical expert.
- Having document deliverables reviewed by a technical editor prior to release to clients.
- Requiring consultants to attend annual professional development programs ill order to maintain their technical competence.
- During the hiring process, performing criminal background checks as well as verifying education and personal references.
- Requiring new employees to qualify in areas of practice through a technical mentoring program prior to being allowed to deliver such services to clients.

Having senior managers audit the project files of consultants to ensure project documentation meets internal recordkeeping standards.

Continuing our commitment to risk management technology for AIMS, we will work with AIMS to develop a tailored Risk Control plan from the onset of our relationship. One example of other risk management services vital to AIMS's goal of keeping students, staff, and community members' safe each day is risk control services for Emergency Preparedness.

# **Emergency Preparedness**

Most emergency plans are not in the hands of who needs it when a crisis occurs. Schools typically have a comprehensive Emergency Plan, although very few employees have it handy when an actual crisis occurs. As a result, individuals often panic and respond in a manner that jeopardizes the safety of themselves and others.





Our Emergency App can be downloaded to any iOS, Android or Amazon device. The App has the flexibility to deliver plans that are 100% customized by:

- Location
- Situation
- Audience
- Policy
- Expertise



Emergency procedures and instructions are easily managed by via an online dashboard and pushed in real time to smart-phones and tablets.

Authorized administrators have the ability to modify plans, send push notifications, create security passwords, control users and delete plans.

# **Every Emergency Mobile App includes:**

- Convenient access to emergency information with features such as diagrams, one-tap calling, push notifications, maps and more.
- Replacement of traditional paper-based flip-charts, laminated wallet cards or lengthy standard operating procedures.
- Improved efficiency by aligning event-specific information with contacts.



- Unlimited updates, Unlimited users, Unlimited update notifications, Unlimited downloads.
- Secure cloud storage of plan.
- Printable plans.
- Peace of mind knowing your organization's emergency information is within an arm's reach.

j. Identify the account team structure your firm would use with American Indian Model School. List the names of the proposed account service team and describe each member's service role. Include at least two qualified individuals from your firm having a minimum of five years' experience. Provide the Number of full time employees.

Alliant understands that selection and assignment of project staffing is critical to establishing the foundation of a long term, healthy partnership with our clients. Our proposed team is comprised of full-time Alliant employees and represents a wealth of school, construction, real estate and property specific insurance brokering and risk management experience. We identify each proposed team member below and a description of the services they would provide. (Note: Alliant has over 3,000 employees).





Collectively, our team has worked with hundreds of schools and we bring to AIMS unparalleled knowledge of your unique exposures and the best way possible to address them. Included is a perspective derived from years of hands-on experience working with education entities of all sizes.

Please refer to *Appendix C* for complete resumes for all service team members.

# **AIMS/Alliant Service Team** TOM BOOBAR CSP, MBA, MS DANIEL HOWELL JD Team Leader - Education Peer Review – Education Day to Day Service San Francisco, CA Newport Beach, CA DAY TO DAY SERVICE TEAM TECHNICAL SUPPORT HEIDI NEWELL LILIAN VANIELDT Service Team Leader **Education Specialist** Newport Beach, CA Newport Beach, CA MARIA GREGORIS ROBERT FREY Claims Consultant Account Executive Newport Beach, CA San Francisco, CA KORTNEY BOLTON TIM LEECH CSP Account Manager Loss Control Consultant Newport Beach, CA Newport Beach, CA

Tom Boobar CSP, MBA, MS, First Vice President | Team Leader (Day to Day Service)

Tom will be the principle Team Leader for AIMS. He will lead the service team and have overall responsibility for all services delivered, including the management of insurance placements, program timeline development, project deliverables, risk management services, and client communication.

Tom responsibilities will include the development of the marketing strategy and negotiations with insurance markets. He will have the overall responsibility for the design and implementation of AIMS's insurance and risk management program. Tom will also provide Safety and Health Services as a licensed "Certified Safety Professional." Tom will manage the insurance programs from the Newport Beach office with help from his service team. He will be responsible for ensuring that all questions are answered accurately and in a timely fashion.





Tom is a licensed Fire and Casualty insurance broker in all 50 states and holds an active Certified Safety Professional license. Tom has a Bachelors and Masters of Science in Environmental Health and Safety (CA State University, Northridge) and a Masters of Business Administration with emphasis in Finance (Pepperdine University). Tom has 27 years of Risk Management and Safety experience with catastrophic onsite accident investigations and specific K-12 risk management work.

### Daniel Howell, Sr. Executive Vice President | Peer Review

Daniel joined Alliant in 1998 and offers an extensive property and casualty background including many years guiding public entity and education clients. His expertise enables him to provide insightful understanding of issues and well-reasoned solutions to those issues. Daniel's education includes an A.B. in History from Stanford University, and a Juris Doctorate from UC Hastings College of Law. He also holds designations in good standing for both the Chartered Property Casualty Underwriter (CPCU) and the Associate in Risk Management (ARM-P) and is an active member of the California State Bar.

For AIMS, Daniel's role will be to serve as senior contact for peer review of Tom Boobar, including design and implementation of all programs. He will also be responsible for timely achievement of all deliverables and personally participate in strategic planning and execution.

### Heidi Newell, Account Executive (Day to Day Service)

Heidi's responsibilities will be to assist Tom and any consultants in providing day-to-day quality administrative services, including insurance market specifications preparation, endorsement requests, policy reviews, policy summaries, assistance with excess reporting, claims interaction, and premium invoicing. Heidi is dedicated solely to managing school clients. Heidi will provide oversight to a service team of experienced professionals skilled at providing accurate policy review, prompt policy and certificate issuance and answers to coverage questions. Heidi will also act as AIMS's conduit when seeking services from Alliant's loss control division. Heidi has been in the insurance industry for over 20 years, with the past 10 years focused solely on program account management. Heidi is a licensed Fire and Casualty insurance broker.

# Maria Gregoris, Assistant Vice President | Account Executive (Day to Day Service)

Maria's responsibilities will be to technical and administrative services, including such items as insurance carrier specification(s) preparation, certificates of insurance processing, endorsement requests, policy reviews, policy summaries, invoicing, and monthly bordereaux processing. Maria has been in the insurance industry for over 20 years, with the past 10 years focused solely on program account management for California school districts. Maria is a licensed Fire and Casualty insurance broker and has earned her Certified Schools Risk Manager (CSRM) designation.

### **Kortney Bolton, Account Manager (Day to Day Service)**

Kortney's responsibilities will be to assist Heidi and Maria with certificates of insurance processing, endorsement requests, policy reviews, policy summaries, invoicing, and monthly bordereaux processing.





# Lilian Vanvieldt, Senior Vice President | Education Specialist

Lilian will assist Tom as needed with direct placement of the insurance coverage. Lilian provides a comprehensive approach to risk financing and alternative risk analysis with emphasis on claims advocacy. In her role as schools team leader for Alliant, she brings a distinctive understanding of the risk exposures faced by large school programs. Her expertise includes developing, implementing, and managing programs throughout the Unites States.

### Robert Frey, First Vice President | Claims Consultant

As head of the Specialty Group Claims department in Alliant's San Francisco office, Bob will be AIMS's primary contact for reporting claims and working with carriers on all claims. His most valuable role will be to act solely as a claim consultant and advocate on difficult and severe claims. Bob's role will be to complement and supplement your efforts in obtaining quick and equitable claims resolutions while acting as a claims resource. His responsibilities include ensuring the assistance of his dedicated claims staff, the initial reporting of claims to both primary and excess carriers, tracking the status of large open claims, and coordinating carrier claims meetings. Where necessary, Bob will be supported by senior professionals within our office who have substantial experience in helping our Specialty Group clients negotiate settlements on large, complex property and liability claims.

# Tim Leech, First Vice President - Risk Control Consultant | Loss Control Consultant

With over 20 years' experience in loss control, safety and risk management, Tim will work with Tom Boobar as AIMS's dedicated loss control consultant. At Alliant, his role includes identifying loss trends, developing risk management solutions, and serving as a dedicated resource for AIMS.

k. Describe the steps you would take in reviewing the School's current insurance program and designing changes to the program. Include specific techniques and procedures your firm may use to assist in identifying current and anticipated new exposures to loss.

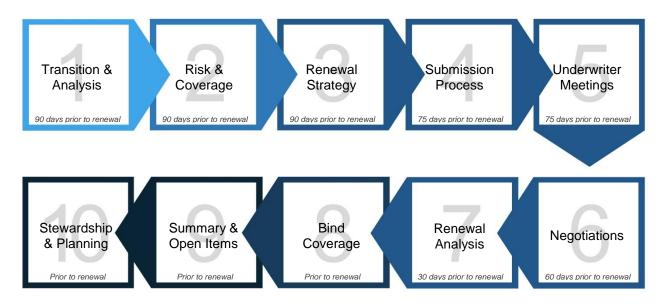
Alliant is widely recognized as a leader in the education sector. As such, we have the experience and working knowledge of how best to access carriers that want to see education business. We identify preferred insurers by individual coverage requirements and several key elements, including market stability, financial strength, flexibility, and capacity.

Alliant's Defined Client Service and Marketing Process is the framework for our business approach and a technical practice implemented in a manner that aligns with AIMS's goals. This process has been developed through our years of experience and is fully customizable to suit each client's needs. The Alliant approach provides consistency in quality service, checkpoints, and timelines for monitoring our jointly agreed upon service standards, and ensures the appropriate planning occurs well in advance of the expiration date. In addition, we use Quality Committees to continuously monitor the implementation of these best practice standards.





Purposefully, this process begins with transition planning, and includes an in-depth risk management analysis, in addition to service and marketing activities. What follows is an illustration of this process, with each step containing a detailed explanation along the way. As we base our proprietary Defined Client Service and Marketing Process on our "Risk on a Broader Perspective" philosophy, we are confident in saying that we know of no other broker that adheres to such a process as vigorously as Alliant.



# TRANSITION PLAN/ANALYTICS & DIAGNOSTICS (90 days prior to renewal)

Once appointed as AIMS's Broker of Record, we will begin to transition the work flow from your current broker(s) to Alliant. Given the absolute importance of a successful transition for each new Alliant client, we will employ the following steps during the implementation of the program to make the transition as seamless as possible for AIMS.

### Step 1: Identify Appropriate Personnel and Discuss the Defined Service and Marketing Process

- Identify individuals who will be involved in the transition from Alliant and AIMS.
- Discuss Defined Service and Marketing Process and tailor it to AIMS's unique needs.
- Facilitate dialogue between key personnel at Alliant and AIMS; including claims, loss prevention, accounting, board members, etc.

#### **Step 2: Notify Carriers**

- Alliant will prepare Broker of Record Letters (BORs) for AIMS and then file it with the appropriate carriers.
- Confirm acceptance of all BORs filed.





### Step 3: Information Gathering/Data Acquisition

- Financial statements
- Audits
- Actuarial studies
- Bylaws
- Claims data
- Corporate information

- Exposure data
- Draft submissions
- Exposure data
- Historical Policy Digest
- Policies/Summaries
- Schedules or other data elements

# **Step 4: Administrative**

- Create Open Items Report.
- Further develop annual work plan to include all key stewardship tasks/dates/milestones.
- Develop protocol for execution of all key deliverables.
- Identify and plan for any other key administrative tasks as defined by AIMS.
- Provide laminated team charts/contact cards.
- Execute service agreement.

# **Step 5: Risk Identification**

- Review all data accumulated from the information gathering/data acquisition process.
- Discuss with key operational personnel (operations, finance, legal, quality, risk, claims).
- Strategic discussions regarding mission, key AIMS initiatives, financial goals, short- and long-term operational and financial goals, unique financial issues, risk philosophy.
- Discuss unique claims or risk issues as defined by AIMS.

#### **Step 6: Documentation and Implementation**

- Prepare a summary report detailing the process, observations, and key findings.
- Review summary document and confirm findings.
- Develop renewal timeline in conjunction with the Annual Work Plan.

Our service team will coordinate these activities to help ease the administrative burden on AIMS. Our priority is to become intimately familiar with your overall insurance program and unique loss exposures. Therefore, we will get to know AIMS through a thorough review of your website, financial statements, and loss runs; an analysis of your policy language and coverage to determine the exact coverage being provided; personal discussions; and on-site visits. We will use our unique five-part Risk Identification Model to identify and analyze your unique loss exposures.





2

# RISK & COVERAGE PROFILE (90 days prior to renewal)

For coverage assigned to us, we will develop a Risk Profile unique to AIMS. We will compare this Risk Profile to your current insurance coverage to: determine any serious or unanticipated gaps that exist; review the retentions and insurance limits; and provide you with a written report outlining our observations and recommendations.

3

### RENEWAL STRATEGY MEETING (90 days prior to renewal)

At least 90 days before your major renewal date(s), we will coordinate a Renewal Strategy Meeting to:

- Review our Risk and Coverage Analysis, the resultant Risk Profile and the adequacy of your current insurance portfolio.
- Update AIMS on the current insurance market.
- Discuss recent renewal results for similar clients.
- Provide an analysis of viable underwriter alternatives, their capacity, and deductible preferences.
- Obtain your thoughts on the desirability of any particular market, i.e., your past history with that carrier, the carrier's financial rating, etc.
- Provide renewal pricing ranges.
- Suggest a renewal timeline and renewal options.

Our goal is to provide you with a concise report outlining our mutually agreed upon game plan.



# UNDERWRITING SUBMISSION & PRESENTATION (75 days prior to renewal)

The underwriting submissions we prepare are unrivaled in our industry. Our responsibility is to portray, with integrity, your unique Risk Profile for each line of coverage. Your underwriters will know that our submission will portray your unique risks and operations correctly, succinctly and in a clear and easily understandable format. We encourage meetings between you and the underwriters.

Our goal is to distinguish you from your peers and we do so by creating first class underwriting presentations that demonstrate your unique risk characteristics. We will help you structure the material and provide input and guidance on the graphic representation of your unique results, risks and operations.

The underwriting submission and the underwriter presentation will be available to the market at least 75 days prior to your renewal date.





# 5

# UNDERWRITER MEETINGS (75 days prior to renewal)

We will coordinate all underwriter meetings benefiting AIMS and our renewal strategy. Where possible, we will attempt to schedule these at your office.

# 6

### NEGOTIATIONS (60 days prior to renewal)

To execute a successful renewal, we must focus on two key areas – market canvassing and the exploration of options. At our Renewal Strategy Meeting, we will have reviewed the listing of all possible market alternatives, solicited your input and agreed to those we want to approach. We will review alternative limit, retention and coverage structures. We will provide you with weekly renewal updates to keep you informed and to get your feedback and thoughts on the underwriters' responses.



# RENEWAL PROPOSAL & ANALYSIS (30 days prior to renewal)

We are aware that while our clients want to have a bottom line comparison of all renewal alternatives, they also want to know the intricate details of each quotation. Therefore, our renewal proposals feature both an Executive Summary and a detailed Coverage Analysis section. Our analysis will help you make a more educated renewal decision.



# BIND COVERAGE (Prior to renewal)

Once you have reviewed your renewal options and have selected an alternative, we will immediately process the following documents, all designed to be completed before your renewal date:

- Confirmations of Coverage
- Certificates of Insurance
- Premium Finance Agreements (if applicable)
- Claims Reporting Instructions
- Program Limits Charts





# 9

# DESK REFERENCE & OPEN ITEMS REPORTS (Prior to renewal)

We will create a Desk Reference that will include insurance summaries of the coverage's bound, claims reporting instructions and contact information for your dedicated service team.

Our Monthly Open Items Reports and meetings are formalized events helping both of us and your underwriters to stay focused on unresolved items as well as, to discuss new risks or operational issues.

# 10

# STEWARDSHIP REPORT/STRATEGIC PLANNING MEETING (Prior to renewal)

The Stewardship Report and Strategic Planning Meeting are designed to evaluate our performance, review the results of your renewal, discuss any new operations or acquisitions you are contemplating, identify new and emerging risks, update you on recent market conditions/trends, and plan our next renewal strategy meeting.



#### **SUMMARY**

Our Defined Client Service and Marketing Process has been designed to provide details specific activities related to transitioning your insurance to us. This strategic framework allows us to effectively market your renewal as we gain a better understanding of your coverage and risk exposures. Through this process, you will have an opportunity to evaluate our performance, from which we will collaborate on increasing the likelihood of favorable renewal outcomes for your organization.

### **Property & Casualty Benchmarking**

We are equipped to prepare benchmarking studies for AIMS specific to your peer group K-12 schools. See *Appendix D* for an example. These benchmarks combine information from our database, information from our insurance carrier partners, and industry available information. Additionally, we have purchased access to national benchmarking data bases. We have found the client of the size and level of sophistication of AIMS often pursues benchmarking on their own. In these cases our team is happy to augment those studies with additional data and function as a supplement to those studies. Beyond the normal benchmarking comparison of retentions, limits, premium ratios, losses, program costs, and program structure, we often develop benchmarking studies on unique risk issues. Standard benchmarking studies are provided at no additional costs.





A detailed cost proposal, including any travel costs and other expenses. As the School may award a contract based on the initial offer, the initial offer should be made on the most favorable terms available. Include broker service compensation on the basis of, one (1) fee for service or two (2) commission. If compensation is commission based, provide detailed commission structure in the proposal.

Alliant supports full transparency and disclosure with regards to all aspects of compensation. Alliant does not collect contingent income on any of our school placements. Alliant does not own a wholesale broker and we typically utilize direct relationships for placing coverage. We only engage independent wholesale intermediaries when necessary to achieve the best result for our schools.

We would like to present options for consideration: brokerage commission or brokerage flat fee. Our proposed structure is inclusive of services outlined in the scope of work of this RFP. As requested we have listed our proposed structures.

- 1. Brokerage Commission: We will accept standard commissions included in carrier premiums which range from 10-17.5% by line of coverage for placement of coverage and all Risk Management Services described in this RFP response. No contingent commission is received.
  - OR -
- 2. Brokerage Flat Fee: We are open to discussing a fee arrangement for service and net out all commissions from the insurance carriers. We typically base our fees on current premiums so we are willing to discuss this further with AIM's management and board (net of all commission, 0%).

We do not want our proposed compensation to be seen as "rigid" and would emphasize that we are willing and agreeable to discuss a variety of compensation structures with commission, fee, performance based or a commission cap structure.

Note: Alliant is willing to put a significant portion of our compensation at risk. We are confident in our superior service delivery and would be interested in discussing a fee arrangement that would place a percentage (up to 25%) of our compensation at risk should we fail to meet pre-determine performance measures. These measures are agreed upon between parties and outline the required scope of services. We are graded on our ability to meet pre-set criteria, ranging from the frequency of contact to the delivery of certificates our any issue that you would choose to evaluate.

NOTE: all travel and other expenses would be included in the commission or broker fee options above.

m. Emergency contact. 24-Hour Emergency Name and Telephone Number.

Tom Boobar: 818-371-9000 (cell phone)





n. Must have an A.M. Best Rating of A- or better. If not A.M. Best, then a copy of most recent financial statement filed with the California Department of Insurance. It should include the most recent year's annual reports, or comparable document, including detailed current profit and loss, assets and liabilities, and other relevant data.

Alliant utilizes only fully insured AM best rated A- VII or better for placement of coverage for education clients. All insurance companies will provide financial statements and are vetted by AM Best rating standards.

# o. Proposal plan.

Please refer to answer "k" for the Alliant's Defined Client Service and Marketing Process.

p. Support services and training. Provide the company name, address, telephone number, fax number and E-mail address of the branch that will directly serve the school.

Our education team works throughout California in twenty-two offices. Our day to day teams assigned to AIM would be:

**Primary**: 1301 Dove Street, Suite 200 Newport Beach, CA 92660

**Main Contact:** Tom Boobar | (949) 260-5096 – Office | (949) 756-2713 - Fax | tom.boobar@alliant.com **Local Capabilities:** The Alliant offices in Newport Beach have full service risk consulting and insurance brokerage capabilities with many professionals dedicated to providing a complete range of insurance related services to the educational sector.

# q. Fee schedule.

Please refer to answer "l" for compensation and fee schedule described in detail.

r. Completed and Signed Certificate of Non-Discrimination Form.

This form was not provided in the RFP. We can complete this upon request.

s. Completed and Signed Request for Proposal Agreement.

The completed Request for Proposal Agreement is included in *Appendix E*.





t. Exceptions.

Confirmed, None.





# **APPENDIX**

- A. State of California License and Good Standing
- B. Errors and Omissions Certificate of Insurance
- C. Service Team Resumes
- D. Benchmarking Study Example
- E. Required Forms



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# **APPENDIX**

# A. State of California License and Good Standing

Please refer to the following page(s).



# California Department of Insurance

# ALLIANT INSURANCE SERVICES, INC.

License # 0C36861

Pursuant to the requirements of the State of California Insurance Code, ALLIANT INSURANCE SERVICES, INC. is authorized to act in the following capacity:

License	Effective Date	Expiration Date
Resident Insurance Producer	09/02/1998	09/30/2018
Qualifications	0 200 -8 -	_\X\
Accident and Health Agent	09/02/1998	PVI
Casualty Broker-Agent	09/02/1998	4121
Life-Only Agent	09/02/1998	- 121
Property Broker-Agent	09/02/1998	3111111
Special Lines Surplus Lines Broker	09/02/1998	8 N
Surplus Lines Broker	09/02/1998	8 2
Variable Contracts Agent	09/02/1998	80 KI
		8 - 11

Business Address: 701 B Street, 6th Floor, San Diego, California 92101





# State of California Secretary of State

CERTIFICATE OF STATUS

# ENTITY NAME:

ALLIANT INSURANCE SERVICES, INC.

FILE NUMBER:

C2028182

REGISTRATION DATE: 03/06/1998

TYPE:

FOREIGN CORPORATION

JURISDICTION:

**DELAWARE** 

STATUS:

ACTIVE (GOOD STANDING)

I, DEBRA BOWEN, Secretary of State of the State of California, hereby certify:

The records of this office indicate the entity is qualified to transact intrastate business in the State of California.

No information is available from this office regarding the financial condition, business activities or practices of the entity.



IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of May 23, 2013.

> **DEBRA BOWEN Secretary of State**



# **APPENDIX**

# **B.** Errors and Omissions Certificate of Insurance

Please refer to the following page(s).





**MRODRIGUEZ** 

### DATE (MM/DD/YYYY)

# CERTIFICATE OF LIABILITY INSURANCE

12/06/2017

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to

	ertificate holder in lieu of such endors				Huorse	emem. A Sia	tement on ti	ns certificate does not co	meri	ignis to the
PRO	DUCER				CONTA NAME:	CT michele	e.rodriauez	@alliant.com		
	York- E.45th-Alliant Ins Svc Inc East 45th St Ste 6B				PHONE FAX (A/C, No, Ext): (A/C, No):					
	York, NY 10017				E-MAIL ADDRE			1 ()		
							URER(S) AFFOI	RDING COVERAGE		NAIC #
					INSURE	RA: AIG Spe	ecialty Insu	rance Company		26883
INSURED				INSURER B:						
	Alliant Holdings, LP	es, Inc.			INSURER C:					
	c/o Alliant Insurance Service 1301 Dove St Ste 200				INSURER D :					
	Newport Beach, CA 92660				INSURER E :					
	•				INSURER F:					
СО	VERAGES CER	TIFIC	ATE	E NUMBER:				REVISION NUMBER:		
IN C E	HIS IS TO CERTIFY THAT THE POLICII IDICATED. NOTWITHSTANDING ANY R ERTIFICATE MAY BE ISSUED OR MAY KCLUSIONS AND CONDITIONS OF SUCH	REQUIF	REM ΓΑΙΝ, CIES.	ENT, TERM OR CONDITIO , THE INSURANCE AFFOR LIMITS SHOWN MAY HAVE	DED B	ANY CONTRAC	CT OR OTHER	R DOCUMENT WITH RESPE	CT TO	WHICH THIS
INSR LTR	TYPE OF INSURANCE	INSD	WVD	POLICY NUMBER		(MM/DD/YYYY)	(MM/DD/YYYY)	LIMITS	3	
	COMMERCIAL GENERAL LIABILITY							DAMAGE TO RENTED	\$	
	CLAIMS-MADE OCCUR								\$	
								` ' ' ' '	\$	
	GEN'L AGGREGATE LIMIT APPLIES PER:								\$	
	POLICY PRO- JECT LOC								\$	
	OTHER:								\$	
	AUTOMOBILE LIABILITY							COMBINED SINGLE LIMIT (Ea accident)	\$	
	ANY AUTO								\$	
	ALL OWNED SCHEDULED AUTOS							BODILY INJURY (Per accident)	\$	
	HIRED AUTOS NON-OWNED AUTOS							PROPERTY DAMAGE (Per accident)	\$	
	76.60								\$	
	UMBRELLA LIAB OCCUR							EACH OCCURRENCE	\$	
	EXCESS LIAB CLAIMS-MADE							AGGREGATE	\$	
	DED RETENTION\$								\$	
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY	I N/A						PER OTH- STATUTE ER		
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?							E.L. EACH ACCIDENT	\$	
	(Mandatory in NH)	.,,,						E.L. DISEASE - EA EMPLOYEE	\$	
	If yes, describe under DESCRIPTION OF OPERATIONS below							E.L. DISEASE - POLICY LIMIT	\$	
Α	Prof. Liability			03-406-33-93		12/15/2017	12/15/2018	Each Claim/Aggregate		10,000,000
Α				03-406-33-93		12/15/2017	12/15/2018	Retention		1,000,000
	CRIPTION OF OPERATIONS / LOCATIONS / VEHIC is a Claims Made Policy.	LES (A	CORI	│ D 101, Additional Remarks Schedu	ile, may t	le attached if mor	le space is requi	red)		
CE	RTIFICATE HOLDER				CANO	CELLATION				
For Informational Purposes Only				SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.						
						RIZED REPRESE	NTATIVE			



# **APPENDIX**

# **C.** Service Team Resumes

Please refer to the following page(s).



# THOMAS BOOBAR VICE PRESIDENT PUBLIC ENTITY GROUP



### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

Tom recently joined Alliant Insurance Services team in 2014 as a Public Entity Broker and Joint Powers Authority (JPA) specialist. Tom's experience includes working as a risk management and insurance consultant with public school districts, charter, and private schools in 32 states. He helped launch a Joint Powers Authority pool which has grown to 500+ member locations and assisted in creating a national insurance program for schools throughout the country. He has been involved in the formation of a Risk Purchase Group and Captive involving manuscript coverage documents and complex business operations. His passion for education has dedicated him to public schools and serving as a risk management trusted advisor.

#### **DETAILED EXPERIENCE:**

Tom's knowledge includes multi-line property and casualty broker, with over 22 years of expertise in risk management, safety, environmental health, and insurance placement for large self insured education groups. Tom began his career in 1991 with Six Flags Magic Mountain and later joined Keenan and Associates as a Risk Control Consultant for schools. He also worked as Senior Loss Control Consultant and Vice President at Arthur J. Gallagher for 15 years.

# EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

Tom holds a Masters of Science, Environmental, and Occupational Health from California State University, Northridge and a Masters of Business Administration with an emphasis in Finance from Pepperdine University.

Tom has a Certified Safety Professional license and is licensed by the California Department of Insurance as a Fire and Casualty Broker-Agent.

Outside of his duties at Alliant, Tom enjoys playing sports, especially tennis and basketball, and he also enjoys playing the jazz trumpet. watching the Lakers and action movies.



# DANIEL HOWELL, J.D., ARM-P, CPCU SENIOR EXECUTIVE VICE PRESIDENT MANAGING DIRECTOR, PUBLIC ENTITY GROUP



### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

Daniel joined the Alliant Insurance Services team in 1998 following over a decade with Fred S. James and Sedgwick. He offers a wide breadth of expertise including the development, implementation, and management of property and casualty insurance and self-insurance programs. Dan understands issues for entities with complex operations and is especially adept at building consensus among a broad array of stakeholders.

#### **DETAILED EXPERIENCE:**

Dan currently serves as the Managing Director for the Public Entity Group. Since joining Alliant, he has served as Program Director for the California State University Risk Management Authority (CSURMA), and the broker for the University of California, State of California, Port of Seattle, and Port of Oakland, among many clients. His multi-line property and casualty experience dates from 1987, when he started with Fred S. James, which later became a part of Sedgwick. His expertise ranges from professional liability, public officials liability, educator's legal liability, excess workers' compensation, to major property lines.

# EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

Daniel holds an A.B. in History from Stanford University and a Juris Doctorate from UC Hastings College of Law. He also possesses designations in good standing for both the Chartered Property Casualty Underwriter (CPCU) and the Associate in Risk Management (ARM-P). Daniel is a licensed Property & Casualty retail and wholesale broker in several states, and he is an active member of the State Bar of California.

When he is not practicing his profession, he enjoys spending time with his family and outdoor activities.



# HEIDI NEWELL, CSRM ACCOUNT EXECUTIVE PUBLIC ENTITY GROUP



### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

Heidi joined the Alliant Insurance Services team in 2001. She specializes in national pool clients with an emphasis on educational entities. She authored a manual, "How to Bind Your Insurance" currently used by State of Maine School Districts. Her manual remains the standard used across the state, and results indicate an increase in pool membership.

In addition, she assisted in launching a national captive that placed insurance for national pool accounts. Heidi is an active member of the leadership team at Alliant, and oversees three staff members who are responsible for handling the majority of the national clients in the office.

#### **DETAILED EXPERIENCE:**

Having a vast array of public entity insurance coverage expertise, Heidi is well-rounded in many coverage areas including professional liability, public official's liability, educator's legal liability coverages, and major property lines.

# EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

Licensed by the California Department of Insurance as a Fire and Casualty Broker-Agent, Heidi has completed many hours of continuing education. In addition, she earned her Certified School Risk Management designation and is in process of completing the professional designation of Certified Insurance Counselor (CIC).

When Heidi is not practicing her profession, she enjoys costuming and helps run a small theater with her husband. She also serves as an assistant scoutmaster for her sons Cub Scout troop.



#### MARIA GREGORIS, CSRM VICE PRESIDENT PUBLIC ENTITY GROUP



#### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

Maria joined Alliant's Public Entity Division in 2003. Maria provides account management service to individual school districts, community colleges, and other public entities as well as the administration of Joint Powers Authorities (JPA). Maria has experience in the marketing process of all lines of coverage including liability, workers' compensation, commercial crime, property, cyber liability, and boiler & machinery. Maria works closely with clients to identify exposures and provides innovative solutions for their marketing and risk management needs.

#### **DETAILED EXPERIENCE:**

Prior to joining Alliant, Maria worked at Keenan & Associates as a Property and Liability Claims Supervisor and Account Manager specializing in educational entities. Maria continues to specialize in the marketing and the management of school districts as well as JPA administration of two K-12 insurance pools. Maria understands insurance issues affecting public entities. Her primary focus is on client retention, development, and service with an emphasis on insurance program management.

#### EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

Maria received her Bachelor of Arts Degree from the University of California, Los Angeles. She is licensed by the California Department of Insurance as a Fire and Casualty Broker-Agent and holds a Certified Schools Risk Manager (CSRM) certification. Maria continues to participate in risk management and industry related classes including 100+ hours of continuing education endorsed by the State of California, Department of Insurance.

Outside of her work at Alliant, Maria's personal interests include photography, tennis, and travelling.



#### KORTNEY BOLTON, CIC ACCOUNT MANAGER PUBLIC ENTITY GROUP



#### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

A proud member of the Alliant Insurance Service team since 2010, Kortney currently works on with charter schools and large national accounts. Well organized and a quick learner, she efficiently handles the day-to-day service needs of numerous public entity clients.

#### **DETAILED EXPERIENCE:**

Kortney started her Alliant career working on specialized property programs for non-profits and smaller districts in the Special Property Insurance Program (SPIP). Soon after, she took on the added opportunity to learn about pollution coverage and started handling pollution accounts. Always learning and willing to expand her workload, she is now responsible for the daily servicing and renewal needs of several national accounts. Her expertise now extends to workers' compensation, reinsurance liability, property, crime, auto, and other specialized coverage lines.

#### EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

Kortney earned her Bachelor's of Science in Business Administration from the California Maritime Academy, CSU located in Vallejo, California. Licensed by the California Department of Insurance as a Fire and Casualty Broker-Agent, she has completed many hours of continuing education. In addition, Kortney has obtained the designation of Certified Insurance Counselor (CIC) in 2012. Kortney excels at professional studies and is in the process of earning her Certified Risk Manager (CRM) designation.

When not busy with her Alliant responsibilities, Kortney enjoys spending time with her dog, is active in her church, and is a volunteer mentor for the Orangewood Children's Foundation. A talented knitter, she often knits or crochets baby hats and donates them to an area hospital for critically ill children.



# LILIAN A. VANVIELDT SENIOR VICE PRESIDENT EDUCATIONAL ENTITIES PRACTICE LEADER



#### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

Lilian joined the Alliant Insurance Services team in 2001 as an Educational Entities Broker and Joint Powers Authority Executive Director. Lilian provides a comprehensive approach to risk financing and alternative risk analysis for her clients. In her role as a pool administrator, she brings a distinctive understanding of the risk exposures faced by joint power authorities. Her expertise includes developing, implementing, and managing property and casualty insurance and self-insurance programs. Recognized as an educational entities insurance specialist, Lilian expertly manages complex operations, creates strategic plans, and designs manuscript coverage documents.

#### **DETAILED EXPERIENCE:**

Since joining Alliant, Lilian has served as lead broker for six public school insurance pools. In addition, she provides peer review for eight other school pools. Lilian's wealth of knowledge includes her role as a multi-line property and casualty broker, with over two decades of noted expertise in claims administration, underwriting, and program marketing. She began her career at Industrial Indemnity and later joined Keenan and Associates as an Account Executive. Her core competencies include a solid knowledge of risk management and loss mitigation policies and practices. Lilian often provides insurance coverage consulting for a wide range of coverages including educator's legal liability, workers' compensation, and various property lines.

#### EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

Lilian holds a Bachelor of Arts with a major in History and Economics from the University of California at Los Angeles (UCLA). Licensed by the California Department of Insurance as a Fire and Casualty Broker-Agent, Lilian has completed many hours of continuing education. In addition, she holds Property & Casualty Retail/Wholesale Broker licenses in 27 additional states. Lilian is in the process of completing her Chartered Property Casualty Underwriter (CPCU) designation.

In her free time, Lilian spends time with family and friends. Some of her favorite activities include time with her church, basketball and other team sports, reading, and cooking.



# ROBERT A. FREY, RPA SENIOR VICE PRESIDENT, CLAIMS MANAGER NATIONAL CLAIMS ADVOCACY



#### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

Robert joined the Alliant team in 2002 and created the Alliant Brokerage Claims Advocacy practice. He manages a team of highly trained professionals who provide technical claim service to various Alliant practice groups. Some of these groups include Public Entity, Healthcare, Commercial, and Real Estate. In addition, he takes the lead handling large losses, complex losses, and losses with coverage disputes. His expertise also covers real estate development and management and includes high-rise office risks, industrial office/manufacturing risks, hospitality industry, regional shopping centers, and strip mall shopping centers. Robert is well versed in claims handling for construction risks including OCIP, high tech, biotech, and higher education clients. Currently, he serves as the Alliant client advocate for all aspects of the insurance claims process.

#### **DETAILED EXPERIENCE:**

Robert is a seasoned professional who offers almost four decades of extensive experience handling property and casualty claims. His insurance career began with Bayly, Martin, & Fay. He then moved on to an advanced position with Morris & Associates, and then to a Claims Executive at Marsh Risk Services. Robert began leading the Claims Advocacy Practice team at Alliant over ten years ago. He is an in-demand speaker and frequently addresses audiences at risk management conferences including PARMA, the Building Owners Managers Association (BOMA), and the International Council of Shopping Centers (ICSC). He has been a guest speaker for the California State University Risk Management Authority (CSURMA) on multiple occasions. In addition, Robert was an instructor at the College of Alameda where he taught classes on personal insurance coverage, claims handling, and adjusting.

#### EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

He is a charter member of the Registered Professional Adjusters Program as a Registered Professional Adjuster (RPA) and is a former faculty member of the International Council of Shopping Centers (ICSC).

When Robert is not handling claims, he spends time with his family. He enjoys basketball and for many years coached youth and woman's teams. Recently, Robert added a few new interests that include learning to play piano and oil painting.



# TIM LEECH, CSP, ARM FIRST VICE PRESIDENT RISK CONTROL SERVICES



#### ACCOMPLISHMENTS AND AREAS OF EXPERTISE:

Tim joined the Alliant Insurance Services team in 2010. He leads the Alliant National Risk Control Consulting practice. Tim's experience and expertise includes over 25 years working in the environmental, health and safety field as a leader of staff, project management, and consulting. In his current capacity, Tim works closely with Alliant underwriters and broker teams to ensure staff deliverables are a value added and contribute to client proactive loss mitigation strategies.

#### **DETAILED EXPERIENCE:**

Considered an industry generalist, Tim is well qualified in property and casualty risk control consulting. He brings significant expertise in the following industries: Public Entity, Education, Hospitality, Healthcare, Manufacturing, Waste & Trash Haulers, and General Industry.

Prior to choosing Alliant, Tim worked for a retail brokerage as a Director in their Global Risk consulting practice. During this time, he acted a consultant for global and large risk management clients, managed a regional claims and risk control staff, and strategized total cost of risk reduction projects. His broad range of industry experience also includes working as a pipe fitter, engineer/designer of fire protection systems, insurance loss control consultant, and industry environmental, health and safety engineer.

#### EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:

Tim holds a Bachelor of Science degree in Fire Protection and Safety Engineering from Oklahoma State University. He also has obtained two Associate of Science degrees in engineering related disciplines. Tim is a certified Safety Professional and a licensed Property and Casualty Insurance Broker. In Addition, Tim is a member in good standing with an Associate in Risk Management (ARM) designation.

In addition to faith and family, Tim enjoys mountain biking, training, and competing in triathlons. He is a proud member of the "50 Mile Ride for Project Rwanda" planning team, which during its initial five-year history raised over \$250,000.





#### **APPENDIX**

#### D. Benchmarking Study Example

Please refer to the following page(s).



## SAMPLE SCHOOL\_\_\_\_\_

**Loss Summary** 

Valued as of \_\_\_\_\_

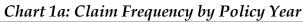


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Table 1: Total Incurred Summary from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

Program Year	Total Paid	Total Reserve	Total Incurred	# of Claims
2003-2004	\$12,263,832	\$1,018,448	\$13,282,280	923
2004-2005	\$11,270,065	\$1,661,116	\$12,931,181	852
2005-2006	\$9,515,368	\$2,307,403	\$11,822,771	756
2006-2007	\$9,635,581	\$2,533,159	\$12,168,739	689
2007-2008	\$10,722,500	\$1,847,734	\$12,570,234	643
2008-2009	\$8,563,311	\$2,004,062	\$10,567,373	657
2009-2010	\$8,846,708	\$2,806,029	\$11,652,737	652
2010-2011	\$6,696,356	\$3,189,421	\$9,885,778	567
2011-2012	\$5,255,448	\$2,975,585	\$8,231,034	602
2012-2013	\$3,837,936	\$3,534,688	\$7,372,624	505
2013-2014	\$1,281,626	\$2,272,274	\$3,553,900	403
TOTAL	\$87,888,730	\$26,149,920	\$114,038,650	7249



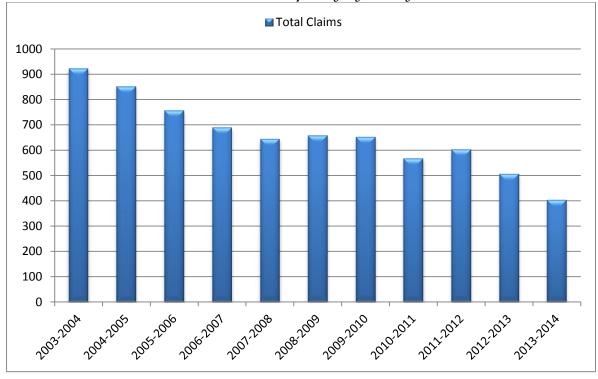


Table 2: Loss Ratio Summary from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

Program Year	Total Incurred	Payroll	Loss Rate
2003-2004	\$13,282,280	\$3,022,580	439.44%
2004-2005	\$12,931,181	\$2,803,700	461.22%
2005-2006	\$11,822,771	\$2,678,298	441.43%
2006-2007	\$12,168,739	\$2,776,497	438.28%
2007-2008	\$12,570,234	\$2,723,861	461.49%
2008-2009	\$10,567,373	\$2,775,177	380.78%
2009-2010	\$11,652,737	\$2,612,561	446.03%
2010-2011	\$9,885,778	\$2,449,805	403.53%
2011-2012	\$8,231,034	\$2,323,631	354.23%
2012-2013	\$7,372,624	\$2,267,441	325.15%
2013-2014	\$3,553,900	\$2,267,440	156.74%
TOTAL	\$114,038,650	\$28,700,991	397.33%

Table 3: Developed Loss Ratio Summary from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

Program	Developed Total		
Year	Incurred	Payroll	Loss Rate
2003-2004	\$13,282,280	\$3,022,580	439.44%
2004-2005	\$13,189,805	\$2,803,700	470.44%
2005-2006	\$12,295,682	\$2,678,298	459.09%
2006-2007	\$12,898,864	\$2,776,497	464.57%
2007-2008	\$13,575,853	\$2,723,861	498.40%
2008-2009	\$11,729,784	\$2,775,177	422.67%
2009-2010	\$13,400,647	\$2,612,561	512.93%
2010-2011	\$12,159,506	\$2,449,805	496.35%
2011-2012	\$11,441,137	\$2,323,631	492.38%
2012-2013	\$12,828,366	\$2,267,441	565.76%
2013-2014	\$10,910,472	\$2,267,440	481.18%
TOTAL	\$137,712,396	\$28,700,991	479.82%

Table 4: Developed Claims Over \$10,000 from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

	-		Davidonad		Total	\$0	\$10,000
Program	Development	Total	Developed Total	Total Over	Over	to	to
Year	Factor	Incurred	Incurred	\$10,000	\$125,000	\$10,000	\$125,000
2003-2004	1.000	\$13,282,280	\$13,282,280	\$10,891,609	\$3,489,199	\$2,390,671	\$7,402,410
2004-2005	1.020	\$12,931,181	\$13,189,805	\$11,065,117	\$4,631,101	\$2,124,688	\$6,434,016
2005-2006	1.040	\$11,822,771	\$12,295,682	\$10,372,520	\$4,787,748	\$1,923,163	\$5,584,772
2006-2007	1.060	\$12,168,739	\$12,898,864	\$10,974,305	\$4,847,931	\$1,924,559	\$6,126,374
2007-2008	1.080	\$12,570,234	\$13,575,853	\$11,806,497	\$4,523,855	\$1,769,355	\$7,282,642
2008-2009	1.110	\$10,567,373	\$11,729,784	\$9,986,026	\$3,922,799	\$1,743,757	\$6,063,227
2009-2010	1.150	\$11,652,737	\$13,400,647	\$11,407,110	\$3,129,195	\$1,993,537	\$8,277,915
2010-2011	1.230	\$9,885,778	\$12,159,506	\$10,441,975	\$3,092,645	\$1,717,532	\$7,349,329
2011-2012	1.390	\$8,231,034	\$11,441,137	\$9,485,580	\$1,727,711	\$1,955,557	\$7,757,868
2012-2013	1.740	\$7,372,624	\$12,828,366	\$10,754,813	\$2,380,563	\$2,073,553	\$8,374,250
2013-2014	3.070	\$3,553,900	\$10,910,472	\$8,577,002	\$1,135,460	\$2,333,470	\$7,441,542
TOTAL		\$114,038,650	\$137,712,396	\$115,762,554	\$37,668,207	\$21,949,842	\$78,094,346



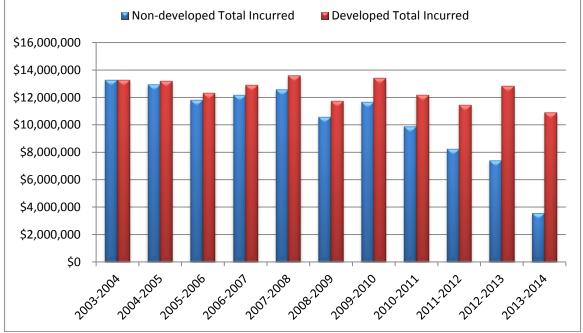


Table 5: Developed Loss Stratification from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

Stratification Severity

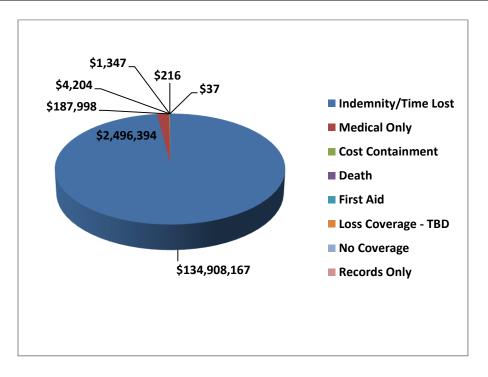
			\$0	\$5,001	\$10,001	\$25,001	\$50,001	\$100,001	
Program	Development	Developed Total	to	to	to	to	to	to	Over
Year	Factor	Incurred	\$5,000	\$10,000	\$25,000	\$50,000	\$100,000	\$250,000	\$250,000
2003-2004	1.000	\$13,282,280	\$537,413	\$333,258	\$579,413	\$1,628,783	\$2,821,359	\$3,704,393	\$3,677,660
2004-2005	1.020	\$13,189,805	\$511,763	\$312,924	\$690,334	\$1,282,483	\$1,107,118	\$3,877,210	\$5,407,972
2005-2006	1.040	\$12,295,682	\$469,987	\$323,176	\$649,281	\$757,471	\$1,449,429	\$3,754,055	\$4,892,284
2006-2007	1.060	\$12,898,864	\$464,810	\$279,749	\$581,579	\$855,826	\$1,752,452	\$4,125,552	\$4,838,896
2007-2008	1.080	\$13,575,853	\$374,594	\$184,762	\$513,577	\$880,672	\$1,683,415	\$4,873,134	\$5,065,699
2008-2009	1.110	\$11,729,784	\$422,103	\$261,654	\$439,187	\$796,685	\$2,040,685	\$3,911,456	\$3,858,014
2009-2010	1.150	\$13,400,647	\$416,056	\$287,481	\$395,666	\$916,776	\$1,706,520	\$7,620,431	\$2,057,717
2010-2011	1.230	\$12,159,506	\$324,110	\$198,421	\$493,180	\$762,605	\$1,954,509	\$4,866,182	\$3,555,500
2011-2012	1.390	\$11,441,137	\$409,917	\$185,641	\$527,867	\$784,608	\$3,098,236	\$4,526,613	\$1,908,256
2012-2013	1.740	\$12,828,366	\$380,139	\$233,414	\$434,556	\$1,109,481	\$2,959,412	\$5,544,129	\$2,167,235
2013-2014	3.070	\$10,910,472	\$348,454	\$375,016	\$734,965	\$825,124	\$3,832,369	\$3,981,442	\$813,102
TOTAL		\$137,712,396	\$4,659,346	\$2,975,495	\$6,039,605	\$10,600,513	\$24,405,505	\$50,784,596	\$38,242,335

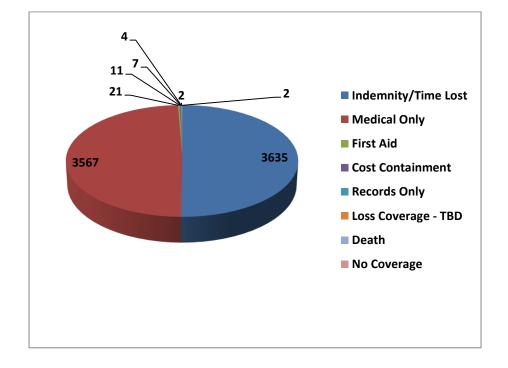
Stratification Frequency

	<b>\$</b> 0	\$5,001	\$10,001	\$25,001	\$50,001	\$100,001	
Риолиана	to	to	to	to	to	to	Over
Program Year	\$5,000	\$10,000	\$25,000	\$50,000	\$100,000	\$250,000	\$250,000
2003-2004	725	46	36	45	39	24	8
2004-2005	680	42	43	34	15	25	13
2005-2006	599	44	39	21	21	25	7
2006-2007	535	36	37	25	22	25	9
2007-2008	496	26	30	25	22	31	13
2008-2009	514	37	24	22	29	22	9
2009-2010	482	41	25	26	24	48	6
2010-2011	418	29	29	19	27	34	10
2011-2012	440	26	33	21	43	33	6
2012-2013	324	35	28	32	42	37	7
2013-2014	191	51	53	23	55	27	3
TOTAL	5,404	413	377	293	339	331	91

Table 6: Developed Severity and Frequency by Claim Type from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

Claim Type	2003/200	)4	2004/200	05	2005/200	)6	2006/200	)7	2007/20	08	2008/200	)9	2009/201	10	2010/201	1	2011/201	12	2012/201	13	2013/201	4	Total Incurred	# of Claims
Indemnity/Time	,		,		,		,		,		,		,		,		,		,		,			
Lost	\$13,048,639	487	\$13,021,416	412	\$12,139,324	369	\$12,592,096	335	<b>\$13,412,31</b> 3	311	\$11,578,785	345	\$13,279,080	342	\$12,018,670	280	\$11,258,495	297	\$12,623,176	274	\$9,936,173	183	\$134,908,167	3,635
Medical Only	\$154,419	434	\$155,137	438	\$138,153	373	\$179,332	348	\$150,765	330	\$142,327	311	\$111,699	309	\$130,513	286	\$170,668	303	\$189,119	218	\$974,263	217	\$2,496,394	3567
Cost Containment	\$79,222	2	\$13,252	1	\$15,956	1	\$12,549	1	\$12,776	1	\$8,672	1	\$9,868	1	\$10,323	1	\$11,974	1	\$13,406	1	\$0	0	\$187,998	11
Death	\$0	0	\$0	0	\$0	0	\$114,033	1	\$0	0	\$0	0	\$0	0	\$0	0	\$0	1	\$0	0	\$0	0	\$114,033	2
First Aid	\$0	0	\$0	1	\$2,249	13	\$637	2	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$1,318	5	\$0	0	\$4,204	21
Loss Coverage - TBD	\$0	0	\$0	0	\$0	0	\$0	0	\$0	1	\$0	0	\$0	0	\$0	0	\$0	0	\$1,347	1	\$0	2	\$1,347	4
No Coverage	\$0	0	\$0	0	\$0	0	\$216	2	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$216	2
Records Only	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0	6	\$37	1	\$37	7
TOTAL	\$13,282,280	923	\$13,189,805	852	\$12,295,682	756	\$12,898,864	689	<b>\$13,575,85</b> 3	643	\$11,729,784	657	\$13,400,647	652	\$12,159,506	567	\$11,441,137	602	\$12,828,366	505	\$10,910,472	403	\$137,712,396	7,249



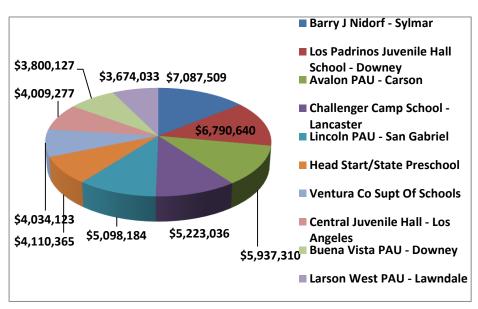


#### **SCHOOL SAMPLE**

#### **Loss Summary**

Table 7: Top Ten Developed Severity and Frequency by Location from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

Location	2003/200	04	2004/200	05	2005/20	06	2006/20	07	2007/200	18	2008/200	09	2009/203	10	2010/203	11	2011/201	2	2012/201	13	2013/201	4	Total Incurred	# of Claims
Barry J Nidorf - Sylmar	\$103,277		\$1,165,058		,		\$1,017,254		-		\$1,816,647		\$853,071		\$1,230,017		•	21	\$149,255	6	\$278,028	7	\$7,087,509	253
Los Padrinos Juvenile	Ψ103,211	23	φ1,100,000	20	φ100,770	20	φ1,017,201	32	ψ323,734	52	Ψ1,010,047	32	φουσ,οτι	20	φ1,230,017	20	Ψ45,176	21	φ147,200	U	φ270,020		ψ1,001,505	200
Hall School - Downey	\$249,975	17	\$75,047	12	\$3,216,806	23	\$195,115	11	\$631,469	18	\$203,818	11	\$147,983	13	\$561,134	9	\$698,030	13	\$579,632	27	\$231,632	8	\$6,790,640	162
Avalon PAU - Carson	\$1,041,501	31	\$864,448	43	\$548,212	27	\$32,134	19	\$164,719	13	\$476,721	18	\$19,866	6	\$500,302	12	\$905,005	27	\$590,830	11	\$793,570	19	\$5,937,310	226
Challenger Camp School																								
- Lancaster	\$191,323	9	\$959,509	16	\$403,563	10	\$1,224,566	12	\$3,305	4	\$218,772	12	\$899,448	29	\$459,061	15	\$404,647	14	\$193,607	5	\$265,234	6	\$5,223,036	132
Lincoln PAU - San																								
Gabriel	\$271,323	51	\$328,085	48	\$208,983	36	\$270,962	34	\$386,736	38	\$385,300	31	\$638,409	31	\$101,501	29	\$1,069,712	44	\$1,184,788	32	\$252,385	1	\$5,098,184	375
Head Start/State																								
Preschool	\$895,426	42	\$477,220	41	\$981,741	37	\$507,509	20	\$7,724	6	\$94,668	4	\$564,938	18	\$51,338	9	\$254,236	15	\$180,625	4	\$94,940	5	\$4,110,365	201
Ventura Co Supt Of																								
Schools	\$58,245	2	\$4,325	5	\$115,636	22	\$310,783	51	\$35,499	9	\$62,357	21	\$1,278,537	51	\$700,294	42	\$277,858	40	\$308,071	34	\$882,519	54	\$4,034,123	331
Central Juvenile Hall -																								
Los Angeles	\$903,547	11	\$34,904	13	\$116,290	11	\$256,331	12	\$1,011,541	20	\$394,863	8	\$478,412	10	\$280,144	12	\$402,685	14	\$117,484	9	\$13,077	5	\$4,009,277	125
Buena Vista PAU -																								
Downey	\$599,514	25	\$293,886	29	\$312,626	19	\$263,885	12	\$354,935	12	\$361,202	17	\$326,443	11	\$155,063	16	\$236,921	20	\$477,327	26	\$418,324	27	\$3,800,127	214
Larson West PAU -																								
Lawndale	\$248,488	17	\$599,256	17	\$32,751	19	\$265,489	17	\$167,047	19	\$312,708	21	\$59,102	10	\$607,112	19	\$202,576	31	\$560,353	16	\$619,151	12	\$3,674,033	198
TOTAL	\$4,562,620	228	\$4,801,739	250	\$6,040,378	224	\$4,344,026	220	\$3,088,910	171	\$4,327,057	175	\$5,266,210	207	\$4,645,965	189	\$4,496,868	239	\$4,341,972	170	\$3,848,859	144	\$49,764,605	2,217



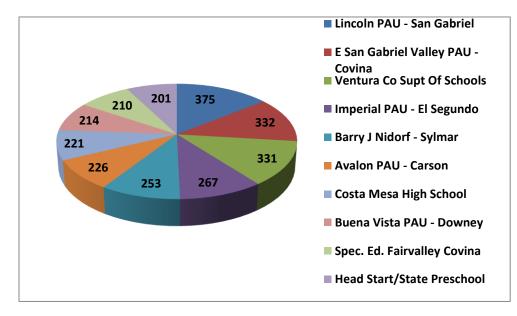
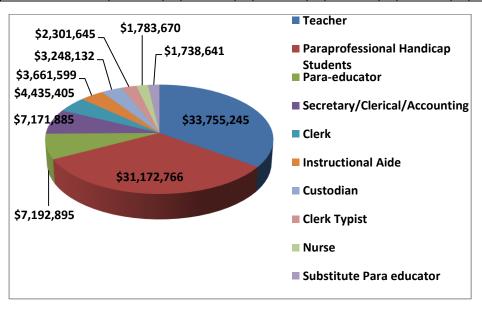


Table 8: Top Ten Developed Severity and Frequency by Occupation from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

Occupation	2003/200	14	2004/200	)5	2005/200	)6	2006/200	17	2007/200	08	2008/200	09	2009/201	0	2010/201	1	2011/201	2	2012/201	13	2013/201	4	Total Incurred	# of Claims
Teacher		1			-					1			,				- '				,		\$33,755,245	
Paraprofessional Handicap Students																							\$31,172,766	
Para-educator	\$496,242	37	\$361,977	48	\$295,760	48	\$205,282	42	\$520,677	36	\$51,339	45	\$1,379,258	69	\$907,691	51	\$694,130	57	\$1,105,745	47	\$1,174,794	54	\$7,192,895	534
Secretary/Clerical/Accounting	\$754,602	35	\$539,486	38	\$695,723	27	\$247,775	30	\$623,583	25	\$209,114	19	\$558,532	18	\$1,416,344	25	\$813,507	20	\$756,392	11	\$556,826	13	\$7,171,885	261
Clerk	\$1,047,491	8	\$629,365	11	\$189,573	10	\$925,560	18	\$179,609	6	\$206,290	12	\$481,136	10	\$224,578	13	\$240,325	4	\$283,100	10	\$28,377	2	\$4,435,405	104
Instructional Aide	\$2,345,523	155	\$828,096	76	\$173,935	34	\$110,686	29	\$141,765	22	\$317	1	\$428	1	\$0	1	\$0	0	\$0	0	\$60,850	2	\$3,661,599	321
Custodian	\$309,186	14	\$251,619	21	\$77,410	11	\$394,225	16	\$72,520	12	\$158,985	9	\$407,915	13	\$198,917	8	\$140,813	9	\$461,260	12	\$775,282	13	\$3,248,132	138
Clerk Typist	\$168,022	14	\$113,838	15	\$440,996	13	\$668,657	9	\$1,267	4	\$46,156	7	\$303,245	7	\$149,282	9	\$1,488	5	\$390,539	3	\$18,155	5	\$2,301,645	91
Nurse	\$448	4	\$6,191	3	\$1,305	2	\$672,546	5	\$31,945	2	\$409,265	5	\$0	0	\$11,239	4	\$464,246	5	\$131,765	1	\$54,719	1	\$1,783,670	32
Substitute Para educator	\$0	0	\$0	0	\$0	0	\$9,193	3	\$349,076	14	\$121,482	15	\$124,078	19	\$124,434	17	\$338,444	25	\$350,284	17	\$321,650	9	\$1,738,641	119
TOTAL	\$9,593,938	630	\$7,781,214	595	\$8,661,492	491	\$9,843,991	496	\$8,686,789	432	\$7,006,726	440	\$9,382,097	447	\$8,966,792	381	\$8,072,656	415	\$9,865,795	359	\$8,600,394	273	\$96,461,883	4,959



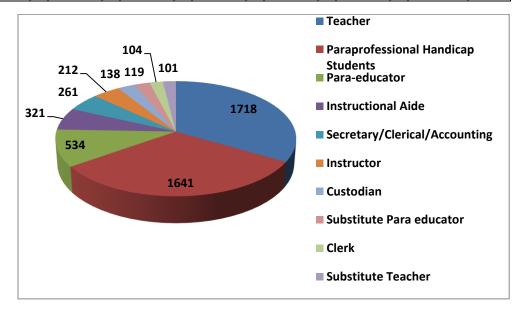
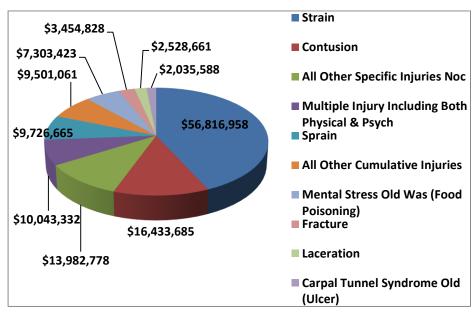


Table 9: Top Ten Developed Severity and Frequency by Injury Type from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

																								# of
																							Total	Clai
Injury Type	2003/200	4	2004/200	)5	2005/200	)6	2006/200	7	2007/200	8	2008/200	9	2009/201	10	2010/2011	1	2011/201	2	2012/201	13	2013/201	<b>L4</b>	Incurred	ms
Strain	\$7,485,536	364	\$5,805,420	276	\$5,270,132	204	\$6,466,922	220	\$6,716,134	224	\$4,102,433	174	\$4,578,914	172	\$2,990,838	11 8	\$3,666,135	127	\$4,800,114	168	\$4,934,381	126	\$56,816,958	2173
Contusion	\$2,538,766	210	\$898,667	114	\$970,356	76	\$936,366	73	\$528,243	75	\$1,268,893	71	\$1,239,413	115	\$1,525,807	15 5	\$2,728,446	200	\$2,004,446	107	\$1,794,282	101	\$16,433,685	1,297
All Other Specific Injuries Noc	\$340,882	38	\$1,118,654	45	\$1,278,364	71	\$1,466,160	68	\$912,551	50	\$755,612	46	\$2,519,160	57	\$2,933,101	57	\$1,444,893	53	\$481,114	26	\$732,285	34	\$13,982,778	545
Multiple Injury Including Both Physical & Psych	\$322,890	6	\$879,235	51	\$1,189,820	66	\$992,131	37	\$2,163,003	32	\$1,713,059	30	\$1,114,631	44	\$1,125,951	28	\$161,499	9	\$171,031	2	\$210,083	3	\$10,043,332	308
Sprain	\$500,864	56	\$718,794	62	\$885,162	83	\$1,372,829	91	\$540,503	51	\$373,055	44	\$1,231,795	64	\$1,166,471	67	\$1,184,102	53	\$727,467	42	\$1,025,622	43	\$9,726,665	656
All Other Cumulative Injuries	\$104,402	18	\$867,164	39	\$826,058	41	\$643,436	28	\$1,585,033	86	\$1,708,643	116	\$558,370	7	\$194,489	11	\$238,024	14	\$1,994,652	30	\$780,789	14	\$9,501,061	404
Mental Stress Old Was (Food Poisoning)	\$650,154	49	\$1,377,489	27	\$388,958	25	\$173,212	16	\$440,624	15	\$565,381	25	\$1,301,488	44	\$860,280	19	\$951,078	24	\$246,157	11	\$348,603	4	\$7,303,423	259
Fracture	\$406,333	11	\$462,513	8	\$333,031	5	\$291,939	9	\$221,901	8	\$430,330	14	\$226,413	17	\$396,703	6	\$94,884	6	\$222,859	6	\$367,921	8	\$3,454,828	98
Laceration	\$97,326	75	\$455,993	137	\$735,423	108	\$241,900	68	\$20,691	51	\$25,717	60	\$23,980	72	\$311,576	58	\$143,683	58	\$362,408	24	\$109,966	19	\$2,528,661	730
Carpal Tunnel Syndrome Old (Ulcer)	\$178,247	13	\$286,866	10	\$244,770	4	\$101,677	4	\$64,921	3	\$85,892	7	\$107,072	3	\$225,958	5	\$122,163	4	\$569,508	5	\$48,514	2	\$2,035,588	60
TOTAL	\$12,625,399	840	\$12,870,794	769	\$12,122,075	683	\$12,686,572	614	\$13,193,605	595	\$11,029,015	587	\$12,901,237	595	\$11,731,175	52 4	\$10,734,908	548	\$11,579,755	421	\$10,352,446	354	\$131,826,980	6,530



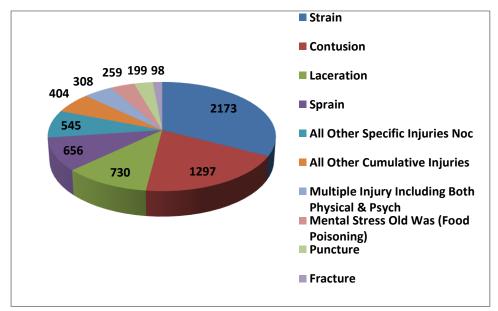
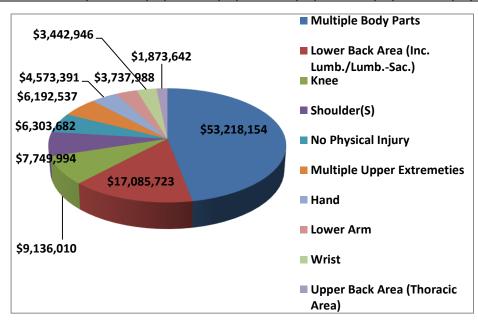
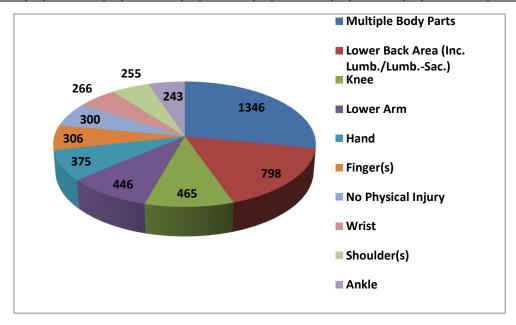


Table 10: Top Ten Developed Severity and Frequency by Body Part from 7/1/2003 to 6/30/2014 valued as of 6/30/2014

																							1	# of
								_		_													Total	Claim
Body Part	2003/200	4	2004/200	J5	2005/200	6	2006/200	7	2007/200	8	2008/200	)9	2009/201	U	2010/201	1	2011/201	12	2012/201	3	2013/201	4	Incurred	S
Multiple Body Parts	\$4,104,645	107	\$2,110,430	117	\$7,188,406	143	\$4,097,913	101	\$6,943,253	152	\$5,060,297	125	\$5,256,098	141	\$3,884,022	103	\$4,792,737	137	\$5,148,790	115	\$4,631,563	105	\$53,218,154	1346
Lower Back Area (Inc.																	1						1	
Lumb./LumbSac.)	\$1,578,660	101	\$3,264,375	116	\$917,372	100	\$2,053,265	93	\$1,137,022	72	\$1,766,302	68	\$1,097,748	49	\$2,094,952	58	\$1,323,992	55	\$799,506	53	\$1,052,529	33	\$17,085,723	798
Knee	\$832,981	61	\$774,055	62	\$593,665	43	\$1,032,842	51	\$1,234,706	42	\$209,965	34	\$739,677	40	\$1,037,945	42	\$1,119,497	41	\$902,768	26	\$657,910	23	\$9,136,010	465
Shoulder(S)	\$673,908	42	\$611,168	39	\$250,942	18	\$1,642,286	29	\$924,146	21	\$400,117	23	\$684,860	19	\$809,432	20	\$410,110	14	\$889,294	22	\$453,731	8	\$7,749,994	255
No Physical Injury	\$363,948	40	\$373,863	17	\$477,144	21	\$256,329	17	\$446,047	13	\$465,482	33	\$1,412,740	48	\$735,962	26	\$818,518	33	\$341,860	39	\$611,788	13	\$6,303,682	300
Multiple Upper																	i						I	
Extremeties	\$1,141,976	38	\$952,117	21	\$488,290	36	\$21,929	5	\$589,984	14	\$340,400	14	\$610,951	15	\$537,196	26	\$199,959	17	\$1,087,723	17	\$222,013	12	\$6,192,537	215
Hand	\$553,753	49	\$419,934	46	\$438,218	27	\$174,624	35	\$225,931	33	\$531,422	33	\$518,142	40	\$522,380	33	\$407,917	35	\$516,824	24	\$264,245	20	\$4,573,391	375
Lower Arm	\$517,004	63	\$240,572	52	\$379,017	46	\$513,771	53	\$236,568	38	\$60,601	40	\$973,994	46	\$305,273	41	\$210,683	28	\$17,063	14	\$283,442	25	\$3,737,988	446
Wrist	\$635,399	40	\$305,851	34	\$248,631	27	\$245,462	35	\$269,281	20	\$197,911	27	\$378,287	20	\$104,197	15	\$125,605	20	\$698,206	15	\$234,116	13	\$3,442,946	266
Upper Back Area																	i							
(Thoracic Area)	\$789,246	17	\$10,946	8	\$19,784	5	\$22,742	7	\$3,030	2	\$830,639	13	\$132,994	7	\$14,550	6	\$8,320	6	\$1,120	2	\$40,271	7	\$1,873,642	80
TOTAL	\$11,191,520	558	\$9,063,313	512	\$11,001,469	466	\$10,061,162	426	\$12,009,967	407	\$9,863,136	410	\$11,805,491	425	\$10,045,908	370	\$9,417,338	386	\$10,403,154	327	\$8,451,607	259	\$113,314,067	4,546







#### **APPENDIX**

#### E. Required Forms

Please refer to the following page(s).



# Building on Success

#### **American Indian Model Schools**

171 12<sup>th</sup> Street Oakland, CA 94607-4900 510.893.8701 www.aimschools.org

## REQUEST FOR PROPOSAL FOR AN INSURANCE BROKER

MARCH 15, 2018

American Indian Model School (AIMS) is a public charter school within the Oakland Unified School District serving student from grade K-12. The school operates two (2) elementary schools and one (1) high school. The school operates under a Board of Directors who have authority over the governance of the schools.

American Indian Model School (AIMS) is requesting proposals from qualified proposers to serve as an Insurance Broker for their three (3) charter schools consisting of American Indian Public Charter School, American Indian Public Charter School II, and American Indian Public High School.

Proposals are due no later than 4:00 P.M. Pacific Time, April 16, 2018 to the Superintendent's Office, American Indian Model School, 171 12<sup>th</sup> Street, Oakland, CA 94607. Proposals will be accepted by electronic media to the email address: finance@aimschools.org.

Proposer also certifies the it does not discriminate against any employee or applicant for employment on the grounds of race, age, color, national origin, religion, sex, gender, disability, genetic information, or any other classification protected by federal, California state constitutional, or statutory law; and does not and will not maintain or provide its employees any segregated facilities at any of its establishments.

American Indian Model School offers educational and employment opportunities without regard to race, age, color, national origin, religion, sex, gender, disability or genetic information.

Alliant Insurance S	ervices, Inc.		
COMPANY NAME 1301 Dove Street,	Suite 200		(949) 260-5096 (949) 756-2713
ADDRESS Newport Beach	CA	92660	PHONE FAX tom.boobar@alliant.com
CITY	STATE	ZIP	E-MAIL ADDRESS /
Names and signatures be Tom Boobar	pelow certify tha	at you understan	and agree to all information in this Request for Proposal. 4/13/18
AUTHORIZED REPRESENTATIVE (Print)			Signature Date