

EL CAMINO REAL ALLIANCE

EXECUTIVE DIRECTOR RECOMMENDATION

BOARD MEETING DATE: May 23, 2019

AGENDA ITEM:

Voice Over IP Phone System

BRIEF SUMMARY OF THE ISSUE:

As of at least January of this year, LAUSD ceased providing service for our phone system; LAUSD has the option of removing our phone system at any time, and there is a possibility they may do so sometime after the end of this school year. ECR will need to purchase its own phone system, and a Voice Over IP (VoIP) phone system appears to be the best option.

PERSONNEL INVOLVED:

Technology department personnel to monitor the system; Business Office personnel to process payments.

FISCAL IMPLICATIONS (IF ANY):

A upfront set-up cost of \$31,903.91 for all necessary equipment; and a recurring monthly payment of \$2,385.84. This monthly fee may be reduced if ECR is approved for the California Teleconnect Fund; if so, the monthly fee will be \$1,903.84.

IMPACT ON SCHOOL MISSION, VISION OR GOALS (IF ANY):

A better phone system, with more lines and better control, will allow for better communication, both within the school and from outside the school.

OPTIONS OR SOLUTIONS:

Multiple vendors were contacted: Jive, Vonage, Zultys, Cisco, and Gigakom. Of these, the Technology department believes the best option is to go with Jive.

EXECUTIVE DIRECTOR'S RECOMMENDATION:

Approve the purchase of the VoIP phone system. There is some uncertainty regarding when and if LAUSD will pull the phone system. As of at least January 2019, we are no longer able to get support for the phone system, as LAUSD pulled support for ECR (as well as all other charter schools). ECR communicated with LAUSD and requested that they allow us to keep the phone system through at least the end of this school year; LAUSD agreed, but they can elect to remove the phone system at any point afterwards. Moreover, the cost savings would be significant, as we currently pay more than \$9,000 a month for our current outdated phone system.

The contract with Jive would be for 5 years, with a written provision stating that the contract can be terminated due to non-renewal of the Charter petition.

PROPOSED MOTION:

Motion to approve the purchase of the Voice Over IP Phone System through Jive, at an up-front cost of \$31,903.91 and a monthly recurring fee of up to \$2,385.84.