

## General Contract

### About us:

Rids Brother Company Inc (RBC) a passenger transportation company serving school districts, senior center, and the healthcare industry. Our company is built with two core assets which are people and service. We are a customer oriented company. We provide our transportation services to hospitals, schools, airports, senior citizen centers and wherever needed. We have created a strong market over the greater Bay Area and are the proud owners of satisfied clientele, spanning over fields of paratransit, healthcare, schools, and taxi service. We deliver comprehensive solutions with exceptional service that enables us to address customer requirements and exceed their expectations.

At RIDS BROTHER COMPANY Inc, we combine all the skills, knowledge and experience of transportation to train our drivers on the road. All of our approved drivers go through a background check, TB test, Drug Test, Livescan and Driving record history and drivers have to go through training to take care of special needs students/adults. We have a wide variety of approved vehicles ranging from SUVs, Sedans, Minivans, Wheelchair-vans, Taxis and Limousines where each vehicle is regularly tested to pass mechanical and environmental standards. Our well-maintained vehicles, with good exteriors and interiors, are always clean, comfortable and enjoyable to ride in.

We also conduct regular on-road monitoring of drivers on the road to ensure the operator's professionalism and service rule adherence. We monitor their on-time performances about pick up and drop off.

### WE DO PARENTS & DRIVERS INTRODUCTION BEFORE STARTING ANY TRIP

#### **Professional service agreement /Contract for School Year**

This agreement is between Rids Brother Company Inc (RBC) and \_\_\_\_\_

Both parties agree as follows:

#### **Services:**

Provide transportation service for the student to and from public/non-public schools inside/outside of the District based on the following pricing. Contractor shall provide the following services to the following students, on the following pricing.

#### **Cost Breakdown:**

Rids Brother Company Inc. Program

For Daily Home to School Special Education Transportation Service: We will save a minimum of 35% to 45% of the school district budget.

Price Break Down:

- 1. Origination fee: \$50 per trip**
- 2. Miles charge: \$2.50 per mile**
- 4. Waiting Period if parents are not home: \$1 per minute**
- 5. Camera Operating cost (if needed): \$3.00 per trip**
- 6. Harness fee: \$10.00 per day (if needed)**
- 7. Car seat: We will provide**
- 8. Monitor fee: TBD**
- 9. Wheelchair Vehicle: TBD**

#### **Insurance:**

1. We have General Liability Insurance of 2 million coverage.
2. Umbrella insurance of 5 million coverage.
3. Workers Compensation of 2 million coverage.
4. Auto insurance full coverage of 100,000/300,000 with ride-sharing insurance for student transportation.

#### **Fuel Surcharge**

When the average gasoline price exceeds \$5.00 per gallon, the mileage rate will be increased by calculating 30% of the price of gasoline that exceeds \$5.00 and adding it to the base mileage rate. Thus, If the price of gasoline, according to the gasoline price index, is \$5.20, the increase would be 30% of 20 cents or 6 cents. The gasoline price index to be used shall be found under the category of California Regular Reformulated Retail Gasoline Prices (cents per gallon) on the following website:

[http://www.eia.doe.gov/oil\\_gas/petroleum/data\\_publications/wrgp/mogas\\_home\\_page.html](http://www.eia.doe.gov/oil_gas/petroleum/data_publications/wrgp/mogas_home_page.html)

#### **Routes changes or students added or removed**

When it becomes necessary to change a route for any reason including adding or removing students due to the incident, We (RBC) will plot the revised or new route based on the information known to us at that time. Routes will be optimized from time to time as deemed necessary by RBC or demanded by the District. Consecutive no-shows will be reported once a week. If the District adds a student to be transported, that student may be individually transported until the route is optimized.

**Pick up & Drop off Procedures:**

The driver will arrive on time and he/she has a 5 minute window to wait. If the student is not there then they will be marked as a no-show to our dispatch team. If parents need transportation then they can call our dispatch team for another driver and our dispatch will reach out to the school district for approval to create a new trip. If dispatch is unable to get in contact with the district at that moment then they will create a new trip at that time and **later get approval from the district**. We can send the same driver or another driver to cover the route upon approval or according to the situation.

If parents are not home to take students then billing will start after a 5 minutes window. Dispatch will notify the district for waiting time approval and try to contact parents as well. If parents are not reachable after 60 min of waiting then we will do what the district wants us to do at that moment. If the district is not reachable we will take the student back to school and a new trip will be created at that moment.

Camera record will be saved for 1 week after that it will be destroyed. If there is an incident we will save the record for a longer time.

**Invoicing:** Invoice will be sent for 30 days by email/mail or any other way accepted by both parties. We accept payment as a direct deposit or as a check upon receipt.

**Company Info: Rids Brother Company Inc.**

**Tax ID: 47- 4566550**

**Address: 301 Railroad Avenue**

**City/State/Zip: Rodeo, CA 94572**

**Phone: 510-356-4731**

**Fax: 510-570-2150**

**Email: RIDSBROTHERCOMPANYINC@ridsbrother.com**

**RBC'S Representative:**

**Name:**

**District Representative:**

**Name:**

**Title:**

**Signature:**

**Date:**

**Title:**

**Signature:**

**Date:**