

REACH CYBER CHARTER SCHOOL

PULSE SURVEY RESULTS

- Response Rate
- Summary Per Category
- Survey Observations
- Next Steps

Pulse Survey Responses



Total Staff

866



Total Responses

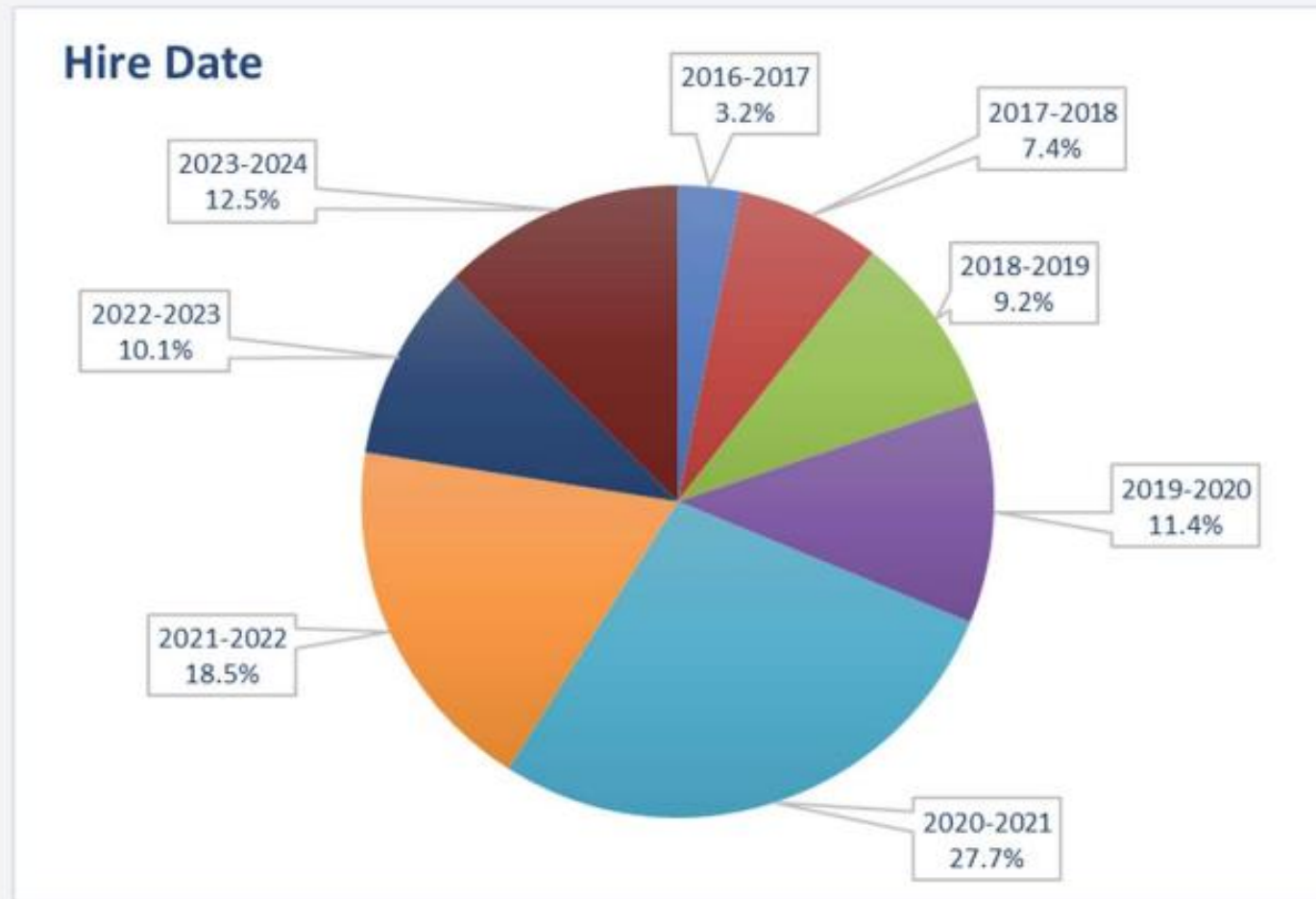
746



Response Rate

92.4%

RESPONSES BY HIRE DATE



SUMMARY PER CATEGORY

Average Percent per Category
Strongly Agree/Agree



Survey Observations



**Participation rate increased
by 16.8%**

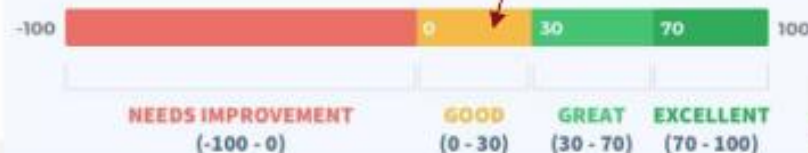


**76.77% of staff strongly
agree/agree with all
questions.**



eNPS score of 21.6%

What is a good NPS score?



Overall average was 4.13

CEO	4.21
Leadership	3.53
My Supervisor	4.62
My Team	4.27
My Position	4.16
Transition	3.34
Recommended Workplace	4.14

SURVEY OBSERVATIONS



Top 3 Rated Questions

4.65

I am comfortable talking to my supervisor about concerns and needs

4.62

My CEO is known by Reach Employees

4.58

My supervisor demonstrates investment in my success and professional growth



Bottom 3 Rated Questions

The Reach leadership team does a good job involving employees in decisions that impact them, when possible.

3.31

Reach Cyber continues to successfully implement, manage, and execute change management during their transition to a self-managed school.

3.35

I feel that the current trainings and professional development opportunities are beneficial to my growth.

3.61

NEXT STEPS

- **FOLLOW UP FOCUS GROUPS**
 - **DEPARTMENT LEADERSHIP**
 - **STAFF GROUPS**
- **PLANNING – MOVING FORWARD**
 - **SCHEDULE**
 - **GRADING**
 - **AUGUST PD**
 - **ASYNCH STUDENT SUPPORT**
 - **DATA DASHBOARD**
 - **TRAINING**
- **COMMUNICATION PROTOCOL - PROMOTE 2-WAY COMMUNICATION**

