# Alisha Carpenter, Ph.D.

11652 Calle Simpson, El Cajon, CA 92019; AlishaMCarpenter@gmail.com; (619) 647-1136

# PROFESSIONAL PROFILE

 Licensed Clinical Psychologist with more than 15 years of experience in behavioral health, and individual and organizational change.

 High-performing operations-management leader with expertise in building and optimizing organizational processes and patient outcomes.

Strong interpersonal and leadership skills with a reputation for building and retaining motivated and engaged employees.

Data driven focus with a strong statistical background and Lean Six Sigma Green Belt.

# AREAS OF EXPERTISE

* Organizational Design and Development
* Continuous Improvement of Operational Processes/Standards
* Safety and Regulatory Compliance
* Data Analysis
* Facilitation, Negotiation, and Communication
* Team Building and Reward and Recognition
* Training and Leadership Development
* Six Sigma Methodology
* Customer Service and Satisfaction
* Quality Assurance
* Multi-Site Operations

# Professional EXPERIENCE

2008 – **Sharp Mesa Vista Hospital** San Diego, CA

Present

***Director – Clinical Programming & Outpatient Services; 2021-present***

* Provide executive accountability for, and leadership to, all Sharp Mesa Vista Hospital (SMV) Outpatient Behavioral Health Services across three campuses, as well as the inpatient departments of Recreation Therapy, Social Services, and Psychology.
* Responsible for operational coordination, quality controls and improvements, regulatory compliance, internal and external customer satisfaction, personnel management, quality care provision, growth targets and fiscal outcomes.

***Director – Clinical Programming; 2020-2021***

* Serve as the executive-level leader for the inpatient clinical service departments of Recreation Therapy, Social Services, Psychology and Utilization Review.

***Manager – Child and Adolescent Services; 2014-2020***

* Provide administrative, operational and clinical leadership for all Child and Adolescent Services at Sharp Mesa Vista, which includes a 22-bed Child and Adolescent Inpatient Psychiatric Hospital, as well four Child and Adolescent Outpatient Programs located at two campuses.

***Supervisor – Child & Adolescent Services; 2012-2014***

* Supported all operational and clinical aspects of SMV Child and Adolescent Outpatient Services located at two campuses.

***Program Coordinator******– Child & Adolescent Services; 2010-2012***

* Responsible for leading the child and adolescent inpatient and outpatient services business development via strategic planning, program development, and growth.
* Research, design, implement and evaluate evidence-based treatment programs which achieve quality and fiscal outcomes.
* Provide supervision, training, and clinical leadership to inpatient and outpatient program staff for implementation and accountability of clinical practice.

### **Clinical Psychologist – Adolescent Cognitive Intensive Outpatient Program; 2009-2010**

### Development and oversight of all programming and operational components of an intensive outpatient program for adolescents in grades 7 through 12.

* Provide and/or supervise all aspects of group therapy for adolescents and their families, individual and family therapy, case management, utilization review, and brief psychological assessment.

***Post-Doctoral Psychology Fellow; 2008-2009***

* Provide individual, family, and group therapy, case management, brief psychological assessment, program development, and clinical leadership within a 21-bed child and adolescent inpatient unit.
* Provide individual supervision for the psychology pre-doctoral intern, and in-service training for the pre-doctoral intern class and unit staff.
* Participate in daily multidisciplinary treatment team and provide psychology consultation as needed.

# LICENSURE AND CERTIFICATIONS

2009 **Licensed Clinical Psychologist** California

*PSY 23057*

2018  **High Reliability Organization Trainer** Sharp HealthCare

2016  **Lean Six Sigma Green Belt** Sharp HealthCare

2015 **Talent Development Frontline Impact Program Coach** The Advisory Board

# EDUCATION

August 2008 **University of Nevada, Las Vegas** Las Vegas, NV

*Ph.D., Clinical Psychology*

December 2005 **University of Nevada, Las Vegas** Las Vegas, NV

*M.A., Clinical Psychology*

May 2000 **Trinity University** San Antonio, TX

*B.A., Psychology*

# PUBLICATIONS

* Alvarez, K., Donohue, B., **Carpenter, A**., Romero, V., Allen, D., & Cross, C. (2010). Development and preliminary evaluation of a training method to assist professionals in reporting suspected child maltreatment. *Child Maltreatment, 15(3)*, 211-218.
* **Carpenter, A.**, & Donohue, B. (2006). Parental satisfaction in child abuse and neglect: A review of standardized measures. *Aggression and Violent Behavior, 11*, 577-586.
* Donohue, B. & **Farley, A.** (2005). Habit reversal. In M. Hersen, & J. Rosqvist (Eds.). *Encyclopedia of Behavior Modification and Cognitive Behavior Therapy* (Volume I). Thousand Oaks, CA: Sage Publications.
* Donohue, B., Conway, D., Beisecker, B., Murphy, H., **Farley, A.**, Waite, M., Gugino, K., Knatz, D., Lopez-Frank, C., Burns, J., Madison, S., & Shorty, C. (2005). Financial management and job social skills training components in a Summer Business Institute: A controlled evaluation in high achieving predominately ethnic minority youth. *Behavior Modification, 29*(4), 653-676.
* Donohue, B., **Farley, A.,** & French, S. (2005). Drug abuse and dependence. In F. Andrasik (Ed.), *Comprehensive handbook of personality and psychopathology, Volume 2: Adult Psychopathology* (pp*.*354-369). Hoboken, NJ: John Wiley & Sons, Inc.