



Operations Scorecard



Reference Guide 8.0



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Section I: General Overview of Operations Scorecard 8.0

The Memphis Shelby County Schools Office of Charter Schools (OCS) has a firm belief that every child deserves access to a high-quality education. To ensure this, OCS provides rigorous oversight to all MSCS district managed charter schools. As a charter school authorizer, we believe schools can operate with autonomy in exchange for accountability. Each year when formally monitoring and evaluating the schools in our portfolio, we focus on **10 key indicators**. Please see [Section V: Methodology](#) for additional information regarding how the data is quantified and collected.

Indicator #	Indicators	Associated State/Federal Law
Indicator I	English as a Second Language (ESL)	Assessing adherence to state and federal law regarding compliance and accountability for students receiving ESL services Associated State/Federal Law: 0520-01-19 Rules of The State Board of Education: English as a Second Language Programs
Indicator II	Exceptional Education	Assessing adherence to state and federal law regarding compliance and accountability for students receiving SPED services Associated State/Federal Law: IDEA 34CFR. §300.301(c)(1)(i); IDEA 34 CFR. §300.303; Tennessee Department of Education SPED Framework Component 1.1: The IEP Meeting
Indicator III	Health Services	Assessing adherence to state and federal law regarding student health services Associated State/Federal Law: T.C.A. § 49-5-415; T.C.A. § 49-5-415; T.C.A. § 49-5-414; T.C.A. § 49-3-359
Indicator IV	Human Resources	Assessing adherence to state law regarding teacher licensure Associated State/Federal Law: 0520-02-06 Employment Standards [The Tennessee Department of Education State Board of Education] ; TCA §49-13-111(j)
Indicator V	Federal Programs	Provides compliance documentation in accordance with State of TN Ed Law to support federal funding Associated State/Federal Law: 0520-01-02-.03 Employment Standards [The Tennessee Department of Education State Board of Education]; Title I of the Elementary and Secondary Education Act of 1965 (20 U.S.C. 6301 et seq.)
Indicator VI	Student Mobility	Assessing the retention and attrition of student enrollment trends Associated State/Federal Law: Models the Tennessee Department of Education ESSA Transparency Metrics
Indicator VII	Student Information	Includes State reporting compliance; Data used for state funding allocation; serves as a central repository for all current and historical student demographic information. Associated State/Federal Law: TCA§ 49-1-701 Data Accessibility, Transparency and Accountability Act

<p><u>Indicator VIII</u></p>	<p>Student Support Services</p>	<p>Assessing adherence to state and federal law regarding notification of due process for student disciplinary actions as ESL as section 504 requirements Associated State/Federal Law: Titles IV and VI of the Civil Rights Act of 1964, 14th Amendment of the Constitution(due process), Section 504 of the 1973 Rehabilitation Act</p>																		
<p><u>Indicator IX</u></p>	<p>General Compliance</p>	<p>Includes requirements supported by Tennessee statutes, Tennessee Department of Education policies as ESL as federal laws and respective policies. Associated State/Federal Law:</p> <table border="1" data-bbox="532 558 1560 1318"> <tr> <td>General Compliance</td> <td>TCA § 49-13-111(c)</td> </tr> <tr> <td>Transportation</td> <td>TCA § 49-6-2116</td> </tr> <tr> <td>Immunization</td> <td>TCA § 49-6-5001; TCA § 49-6-5005(a); TCA § 49-6-5005(b)</td> </tr> <tr> <td>Lead</td> <td>TCA § 49-2-133</td> </tr> <tr> <td>Comprehensive Plan</td> <td>TCA § 49-2-122(b)(2)(c); TCA §68-140-404; TCA § 49-6-804(a); State Board Rule 0520-01-03-.03-15</td> </tr> <tr> <td>Safety Team</td> <td>TCA § 49-6-806(b)</td> </tr> <tr> <td>Board Training</td> <td>0520-14-01-.07 Governing Board Training Approval Tennessee State Board of Education: Charter School Governing Body Training 6.112</td> </tr> <tr> <td>Website</td> <td>TCA §49-13-111(h)</td> </tr> <tr> <td>Drills</td> <td>TCA § 49-6-807; TCA § 68-102-137(f)</td> </tr> </table>	General Compliance	TCA § 49-13-111(c)	Transportation	TCA § 49-6-2116	Immunization	TCA § 49-6-5001 ; TCA § 49-6-5005(a) ; TCA § 49-6-5005(b)	Lead	TCA § 49-2-133	Comprehensive Plan	TCA § 49-2-122(b)(2)(c) ; TCA §68-140-404 ; TCA § 49-6-804(a) ; State Board Rule 0520-01-03-.03-15	Safety Team	TCA § 49-6-806(b)	Board Training	0520-14-01-.07 Governing Board Training Approval Tennessee State Board of Education: Charter School Governing Body Training 6.112	Website	TCA §49-13-111(h)	Drills	TCA § 49-6-807 ; TCA § 68-102-137(f)
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<p><u>Indicator X</u></p>	<p>Response to Intervention (RTI²)</p>	<p>Includes state mandated requirements based on “Response to Intervention”. Associated State/Federal Law: (TDOE): Response to Instruction and Intervention Framework (RTI² Manual)</p>																		

Section II: Scoring & Submission Calendar

The following calendar includes timeframes for the Operations Scorecard 8.0 releases and review periods. The Operations Scorecard has a total of three scoring cycles within the academic school year: **September, January, and June**. The OCS will notify all schools of any potential changes in the calendar and will give schools a reasonable period of time to meet any altered deadlines. There is a grievance process included for each scoring cycle which provides charter schools with an opportunity to compare and contrast their individual scorecard data with the data released from the Office of Charter Schools to ensure excellent data quality.

September Timeline

Logistics Description	Date
Charter School Evidence Uploads to Operations Scorecard Portal Deadline	October 6, 2023
MSCS District Partners deadline for finalizing data	October 27, 2023
Office of Charter Schools Data Verification	November 3, 2023
Embargoed OSC Distributed to Schools	November 10, 2023
OSC Grievance Period	November 13 – November 17, 2023
OSC Grievance Decision Deadline	December 1, 2023
Embargo released for September OSC	December 8, 2023

Some indicators will require evidence to be submitted to the portal. For a "Portal Overview", please click [HERE](#).

September Indicators

INDICATOR NAME	SUB-INDICATOR DESCRIPTION	GUIDANCE FOR REQUIRED EVIDENCE	WHO REVIEWS & SCORES THE INDICATOR
Indicator I: English as a Second Language (ESL)	Notifications of ESL Services distributed to parents within 30 days of enrollment. Resource: ✓ Click HERE to access the MSCS Parent Notification Letters	<ul style="list-style-type: none"> Schools will complete the steps and submit signed and dated Parent Notification evidence in TN Pulse. Resource: ✓ Guidance for completing the steps can be found in TN Pulse Manual . <ul style="list-style-type: none"> pg. 26 (Initial Notification) pg. 50 (Annual Notification) pgs. 52-55 (Parent Signatures) 	MSCS ESL Team
	Evidence of ESL Teacher holding an active (not expired) license/endorsement in the State of Tennessee: English as a Second Language Pre K12, code #490	<ul style="list-style-type: none"> For schools who have already uploaded their HR template, no additional steps need to be taken. For schools who have not uploaded their HR template, please upload your template as soon as possible. 	
	WIDA Screener Assessment administered to all required students within 30 days of enrollment .	<ul style="list-style-type: none"> Schools will complete the steps verifying the administration of WIDA Screener Assessment in TN Pulse. Resource: ✓ Guidance for completing the steps can be found in TN Pulse Manual . <ul style="list-style-type: none"> pgs. 26-27 (Screener Information) 	
Indicator II: Exceptional Education	Evidence of Special Education teacher holding an active (not expired) license/endorsement in the State of Tennessee.	<ul style="list-style-type: none"> Schools will send their license via email to their SPED Advisors by September 15, 2023. 	MSCS Exceptional Education Team
Indicator III: Health Services	CPR/First Aid Training <ul style="list-style-type: none"> The school provides CPR/First Aid training to PE teachers, coaches and individuals working with student athletics. 	<ul style="list-style-type: none"> Schools will upload the certificates of completion to the portal. Resource: ✓ Click HERE for the tutorial on how to submit evidence.	Office of Charter Schools

	<ul style="list-style-type: none"> The school provides CPR/First Aid training to 3 ADDITIONAL full-time staff (excluding: PE teachers, coaches, and individuals working with student athletes) who remain at the same location for the entire day. These staff are not shared between locations and do not travel as part of their job. <p>Resource:</p> <ul style="list-style-type: none"> ✓ (Optional) Click HERE to access a template to list CPR/First Aid trained personnel 	<ul style="list-style-type: none"> Schools will upload a list of CPR/First Aid trained personnel to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	
<p>Indicator IV: Human Resources</p>	<p>100% of teachers are licensed in the area(s)/classes to which they are assigned</p>	<ul style="list-style-type: none"> Schools will download and complete the School Faculty Roster Template & upload to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	<p>MSCS Human Resource Team</p>
<p>Indicator V: Federal Programs</p>	<p>Timely and accurate position approval submissions for federal grants.</p> <ul style="list-style-type: none"> Position approval documentation is complete, accurate, and uploaded into Title I Crate by August 18, 2023. 	<ul style="list-style-type: none"> Schools will submit evidence to the MSCS Federal Programs Department through the Title 1 Crate. 	<p>MSCS Federal Programs Department</p>
<p>Budgets</p> <ul style="list-style-type: none"> Budgets for each federal grants are complete, accurate, aligned in the school plan, and uploaded into Title I Crate by August 18, 2023. 	<ul style="list-style-type: none"> Schools will submit budget to the MSCS Federal Programs Department through the Title 1 Crate. 		
<p>Timely & Accurate School Improvement Plan Submission submitted to ePlan by August 30, 2023.</p> <ul style="list-style-type: none"> A reminder that no reimbursements can be approved until the SIP is approved. 	<ul style="list-style-type: none"> Schools will submit School Improvement Plan via ePlan. 		

<p>Indicator VII: Student Information</p>	<p>Student Standard Day</p> <ul style="list-style-type: none"> • ALL SCHOOLS will submit their Student Standard Day in the Planning Calendar by July 31, 2023. ✓ ALL SCHOOLS should verify the hours for the Bridge Period for the daily attendance (class begin time and end time for the day, i.e.: 7:30 to 3:30) and the Period that should be designated as the Bridge Period by July 31, 2023. 	<ul style="list-style-type: none"> • Schools will submit their Student Standard Day for 2023-2024 school year after reviewing their ESL schedule in the Planning Calendar in PowerSchool. 	<p>MSCS SIMS Team</p>
<p>Indicator IX: General Compliance</p>	<p>Transportation Policy</p> <ul style="list-style-type: none"> • ALL SCHOOLS provide a copy of their transportation policy that meets state requirements (if policy can be found in the handbook, a copy of the school handbook can be submitted). 	<ul style="list-style-type: none"> • Schools will upload transportation policy to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	<p>Office of Charter Schools</p>
<p>Influenza</p> <ul style="list-style-type: none"> • Schools provide a copy of dated letters provided to parents/guardians regarding the disease. Include how and when it was distributed. 	<ul style="list-style-type: none"> • Schools will upload a copy of their influenza letters that were distributed to parents to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 		
<p>Meningococcal Disease</p> <ul style="list-style-type: none"> • A copy of dated letter provided to parents/guardians regarding the disease. Include how and when it was distributed. 	<ul style="list-style-type: none"> • Schools will upload a copy of their meningococcal letter that was distributed to parents to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 		

	<p>Lead Prevention Policy</p> <ul style="list-style-type: none"> • ALL Schools have to submit a copy of the approved policy signed by the executive director (if applicable), school leader and board chair. • Alternatively, the school can also submit a written statement on the school’s letterhead with the same signatures aforementioned agreeing to adopt the MSCS Safe School Drinking Water Policy. 	<ul style="list-style-type: none"> • Schools will upload their lead prevention policy to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	
	<p>Comprehensive Plans</p> <ul style="list-style-type: none"> • Schools provide building level school safety plan regarding: <ul style="list-style-type: none"> ➤ Crisis intervention ➤ Emergency response ➤ Emergency management 	<ul style="list-style-type: none"> • Schools will upload their Comprehensive Plans HERE in the MSCS Multi-hazard Online Submission System. 	MSCS Emergency Management
	<p>Safety Team</p> <ul style="list-style-type: none"> • School has a Safety Team appointed by the principal, in accordance with guidelines or regulations prescribed by the Director of Schools. • The team should include but not limited to: <ul style="list-style-type: none"> ➤ Representatives of teachers, administrators, and parent organizations. ➤ School personnel, including safety personnel. ➤ Community members ➤ Local law enforcement ➤ Local ambulance or other emergency response agencies. ➤ And any other representatives the director of schools deems appropriate. 	<ul style="list-style-type: none"> • Schools will upload a list of the safety team members to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	

	<p>Resource:</p> <ul style="list-style-type: none"> ✓ (Optional) Click HERE to access a template to list safety team members 			
	<p>Board Training</p> <ul style="list-style-type: none"> All governing board members have conducted the required annual training for the 2022-2023 school year. <ul style="list-style-type: none"> ➤ New Board Members at the minimum complete six (6) hours of training within twelve (12) months of joining the governing board. ➤ Experienced Board Members at the minimum complete four (4) hours of training each fiscal year. <p>Resources:</p> <ul style="list-style-type: none"> ✓ Click HERE to access TN SBOE Approved Training Courses for New & Experience Board Members 	<ul style="list-style-type: none"> The course provider will email evidence of training to the OCS (charterschools@scsk12.org). Schools will upload a list of board members for 2022-2023 school year to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 		
	<p>Home Language Survey distributed at the point of enrollment.</p> <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE to access the MSCS Home Language Survey. 	<ul style="list-style-type: none"> Schools will complete the steps for Parent Notification (signed & dated) in TN Pulse. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Guidance for completing the steps can be found in TN Pulse Manual. <ul style="list-style-type: none"> ▪ pgs. 23-25 (Parent Signatures) 		MSCS ESL Team
<p>Indicator X: Response to Instruction & Intervention (RTI²)</p>	<p>Universal Screener (K-8)</p> <ul style="list-style-type: none"> Schools will provide evidence of nationally normed, skills based Universal Screener K-8 (basic reading skills, reading fluency, reading comprehension, math calculation, math problem solving, and writing). <p>Resources:</p> <ul style="list-style-type: none"> ✓ Response to Instruction & Intervention Framework TDOE RTI² Framework 	<ul style="list-style-type: none"> Schools will upload assessment calendar (to included Universal Screenings) to the portal. Schools will complete TDOE Criteria for selecting Universal Screeners template (reading, math, and writing) and upload to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 		MSCS RTI ² Advisors

<p>✓ Click HERE to view a Sample Assessment Calendar.</p>			
<p>Early Warning System (9-12)</p> <ul style="list-style-type: none"> Schools will provide evidence of Early Warning System (EWS) grades 9-12 (universal screeners (achievement tests from both high school and grades K-8, End-of-Course (EOC) exams, student records (e.g., grades, behavioral patterns, attendance, retention, and past RTI² interventions, Tennessee Value Added Assessment System (TVAAS) student score projections, and the ACT/SAT exam or other nationally normed assessments). <p>Resources:</p> <ul style="list-style-type: none"> ✓ Response to Instruction & Intervention Framework TDOE RTI² Framework ✓ Click HERE to view a Sample Assessment Calendar. 	<ul style="list-style-type: none"> Schools will complete and submit the Early Warning System Form for 2023-2024 school year (no upload is necessary). 		
<p>Universal Screener Characteristics of Dyslexia (K-12)</p> <ul style="list-style-type: none"> Evidence of nationally normed, skills based Universal Screener K-12 to screen for Characteristics of Dyslexia. <p>Resources:</p> <ul style="list-style-type: none"> ✓ Click HERE to access the TDOE Dyslexia Resource Guide. ✓ Click HERE to access the TDOE Comprehensive Matrix. 	<ul style="list-style-type: none"> Schools will use the attached link to complete and submit the name of the Universal Screener for Characteristics of Dyslexia during 2023-2024 school year (no upload is necessary). <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 		
<p>Intervention Tool (K-12)</p> <ul style="list-style-type: none"> Evidence of research-based intervention tools (reading, math, and writing). 		<ul style="list-style-type: none"> Schools will upload the Criteria Form for Reading, Math, & Writing. Schools will complete TDOE Dyslexia Specific Intervention Checklist (Appendix H) and upload to the portal. 	

	<p>Resources:</p> <ul style="list-style-type: none"> ✓ Response to Instruction & Intervention Framework TDOE RTI² Framework ✓ TDOE criteria for selecting Reading, Mathematics, and Writing Intervention document can be found HERE. ✓ Click HERE to view the TDOE Dyslexia Resource Guide. ✓ Click HERE to view TDOE Dyslexia Specific Intervention Checklist Appendix H (Program Design & Critical Concepts). 	<p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	
	<p>Data Team Meetings (K-12)</p> <ul style="list-style-type: none"> • Evidence of schools facilitating data team meetings every 4.5 weeks. <p>Resources:</p> <ul style="list-style-type: none"> ✓ Response to Instruction & Intervention Framework: TDOE RTI² Framework ✓ Click HERE to access a sample Data Team Roles and Responsibilities document. 	<ul style="list-style-type: none"> • Schools will complete Data Team Roles & Responsibilities Document and upload it to the portal. ➤ The document should include the following: <ul style="list-style-type: none"> ○ Provide dates and times of data. team meetings for the school year. ○ Provide a list of team members and associated roles and responsibilities. ○ Schedule date for RTI² Advisor to attend Data Team Meeting. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	
	<p>Intervention Walkthrough (K-12)</p> <ul style="list-style-type: none"> • Evidence of school conducting/participating in intervention walkthroughs. <p>Resources:</p> <ul style="list-style-type: none"> ✓ Click HERE to access RTI² Intervention Walkthrough Form 	<ul style="list-style-type: none"> • Schools will schedule a date for RTI² Advisor to conduct intervention walkthroughs (September 2023-April 2024) (no upload necessary). 	
	<p>Intervention Plans/Files (K-12)</p> <ul style="list-style-type: none"> • Intervention plans/files are up-to date. 	<ul style="list-style-type: none"> • Schools will upload up to date Comprehensive Student Review Spreadsheet (CSRS) to the portal. 	

- Evidence of system to create and monitor Student Intervention Plans.

Resources:

- ✓ Click [HERE](#) to access Comprehensive Student Review Spreadsheet (CSRS).
- ✓ Response to Instruction & Intervention Framework: [TDOE RTI² Framework](#)

Resource:

- ✓ Click [HERE](#) for the tutorial on how to submit evidence.

January Timeline

Logistics Description	Date
Charter School Evidence Uploads to Operations Scorecard Portal Deadline	February 2, 2024
SCS District Partners deadline for finalizing data	February 23, 2024
Charter Schools Data Verification Deadline	March 1, 2024
Embargoed OSC Data Distributed to Schools	March 18, 2024
OSC Grievance Period	March 19-25, 2024
OSC Grievance Decision Deadline	April 1, 2024
Embargo released for January OSC	April 5, 2024

January Indicators

INDICATOR NAME	SUB-INDICATOR DESCRIPTION	GUIDANCE FOR SUBMITTING EVIDENCE	WHO REVIEWS & SCORES THE INDICATOR
Indicator I: English as a Second Language (ESL)	Evidence of the appropriate ESL course code in Master Schedule (in PowerSchool). Resource: ✓ Click HERE for ESL course code guidance.	<ul style="list-style-type: none"> Schools will complete the steps to submit evidence of appropriate ESL course codes in PowerSchool. 	MSCS ESL Team
	Accurate required ESL Service Hours provided to ESL students.	<ul style="list-style-type: none"> Schools will complete the steps to submit evidence of accurate required ESL service hours in TN Pulse. Resource: ✓ Guidance for completing the steps can be found in TN Pulse Manual . <ul style="list-style-type: none"> pgs. 47-48 (ESL Services) 	
	Evidence of 100 % completion of the Individual Learning Plan (ILP) and all components required for all required students. Resource: ✓ Click HERE for ILP Decision Making Guide.	<ul style="list-style-type: none"> Schools will complete the steps to submit evidence of ILPs in TN Pulse. Resource: ✓ Guidance for completing the steps can be found in TN Pulse Manual .	
Indicator II: Exceptional Education	The IEP at-a-Glance has been generated & provided to general education teachers for all students.	<ul style="list-style-type: none"> The evidence will be found in TN Pulse and a hard copy in student files by September 15, 2023. 	MSCS Exceptional Education Team
	General education teachers have reviewed and signed the IEP section documenting teachers not in attendance (if not present at the current IEP Meeting).	<ul style="list-style-type: none"> The evidence will be found in TN Pulse and a hard copy in student files. 	
	The school is compliant with administrative complaints & due process to resolve issues.	<ul style="list-style-type: none"> Schools will provide accurate information in PowerSchool with supportive evidence reflecting proper due process. 	

	<p>Manifestation meetings</p> <ul style="list-style-type: none"> Meetings are held for students according to guidelines and the school's SPED advisor is invited to the meeting. 	<ul style="list-style-type: none"> Schools will notify the MSCS Exceptional Education Team of the manifestation meeting and provide accurate information in PowerSchool with supportive evidence. 	
	<p>The school's files are in compliance (randomly selected files will be web-based monitored each month using the records review protocol).</p> <ul style="list-style-type: none"> Proper signatures 10-day notice All required documents uploaded. 24 to 48 hours after IEP meeting PLEPs are written IAIEP format. Annual goals are measurable and directly related to the student's deficit. Timely IEP and Re- evaluation Meetings No red stop signs in TN Pulse If school has received a red stop sign, the issue must be resolved within 30 days. Timely and complete IEP Progress reports are sent home every 4.5 weeks. 	<ul style="list-style-type: none"> The evidence will be found in TN Pulse and other documentation as required in the hard copy file. 	MSCS Exceptional Education Team
	<p>Timely IEP and Re-evaluation Meetings</p> <ul style="list-style-type: none"> No red stop signs in TN Pulse. If the school acquires a red stop sign, the issue must be resolved within 30 days. 	<ul style="list-style-type: none"> The evidence will be found in TN Pulse. 	
	<p>Timely and completed IEP Progress Reports</p> <ul style="list-style-type: none"> Completed and sent home every week 4.5 weeks. 	<ul style="list-style-type: none"> The evidence will be found in TN Pulse and hard copies in student files. 	

Indicator III: Health Services	Kindergarten Immunization and Physicals <ul style="list-style-type: none"> (KINDERGARTEN ONLY) The school’s immunizations and physicals for the students’ records are up to date. If not, the school has documentation that parents have been notified of the consequences. 	<ul style="list-style-type: none"> Evidence will be provided by SchoolCare immunization data. The OCS will notify schools who will have to provide a letter confirming parents have been notified of the consequences for immunization non-compliance. 	Office of Charter Schools
	Self-administer Medication Training <ul style="list-style-type: none"> There is training compliance for school staff assisting students who self-administer medication. 	<ul style="list-style-type: none"> MSCS Health Services Team will provide medication training sign-in sheets as evidence. 	
Indicator V: Federal Programs	Timely and Accurate Implementation of Programmatic Requirements for Federal Grants <ul style="list-style-type: none"> Programmatic documentations are complete, accurate, and uploaded into Title I Crate by September 29, 2023. <ul style="list-style-type: none"> ➤ Annual Title I Meeting Documentation ➤ Migrant Occupational Survey Documentation ➤ Family Engagement Plan Revision ➤ School-Parent Compact Revision ➤ Parent’s Right to Know 	<ul style="list-style-type: none"> Schools will upload evidence to the MSCS Federal Programs Department through the Title 1 Crate. 	MSCS Federal Programs Department
	Evidence of Timely State/Federally Mandated McKinney Vento Meeting Held on or by September 30, 2023. <ul style="list-style-type: none"> Provide a sign-in list including: <ul style="list-style-type: none"> ➤ All names of individuals in attendance. ➤ Role/position or title of everyone in attendance. ➤ Date, time, and location of the meeting. 	<ul style="list-style-type: none"> Schools will upload evidence to the MSCS Federal Programs Department through the Title 1 Crate. 	MSCS Federal Programs Department

<p>Indicator VI: Student Mobility</p>	<p>Re-enrollment Percentage (General Population)</p> <ul style="list-style-type: none"> • Formula: # of eligible returning (General Population) students who have re-enrolled by day 40 of the current school year (2023-2024) divided by the # of eligible students who were enrolled at the end of the previous school year (2022-23). <p>Resources:</p> <ul style="list-style-type: none"> ✓ For additional details on re-enrollment percentage formula & calculations, please refer to FAQs section. 	<ul style="list-style-type: none"> • MSCS Data & Research Team will provide re-enrollment data for general population. 	<p>Office of Charter Schools</p>
	<p>Re-enrollment Percentage (SPED) <i>(If applicable)</i></p> <ul style="list-style-type: none"> • Formula: # of eligible returning SPED students who have re-enrolled by day 40 of the current school year (2023-2024) divided by the # of eligible students who were enrolled at the end of the previous school year (2022-23). <p>Resources:</p> <ul style="list-style-type: none"> ✓ For additional details on re-enrollment percentage formula & calculations, please refer to FAQs section. 	<ul style="list-style-type: none"> • MSCS Data & Research Team will provide re-enrollment data for SPED population. 	
	<p>Re-enrollment Percentage (ESL) <i>(If applicable)</i></p> <ul style="list-style-type: none"> • Formula: # of eligible returning ESL students who have re-enrolled by day 40 of the current school year (2023-2024) divided by the # of eligible students who were enrolled at the end of the previous school year (2022-23). 	<ul style="list-style-type: none"> • MSCS Data & Research Team will provide re-enrollment data for ESL population. 	

	<p>Resources:</p> <ul style="list-style-type: none"> ✓ For additional details on re-enrollment percentage formula & calculations, please refer to FAQs section. 		
<p>Indicator VII: Student Information</p>	<p>PowerSchool Grades Entered for Quarter 1</p> <ul style="list-style-type: none"> • If your school is following MSCS district calendar, Quarter 1 grades are due by October 16, 2023. • If your school DOES NOT follow MSCS district calendar, grades are due within two (2) days of the end of Quarter 1. 	<ul style="list-style-type: none"> • Schools update grades via PowerSchool for Quarter 1 for 2023-2024 school year. 	<p>MSCS SIM Team</p>
<p>PowerSchool Grades Entered for Quarter 2</p> <ul style="list-style-type: none"> • If your school is following MSCS district calendar, Quarter 2 grades are due by January 10, 2023. • If your school DOES NOT follow MSCS district calendar, grades are due within two (2) days of the end of Quarter 2. 	<ul style="list-style-type: none"> • Schools update grades via PowerSchool for Quarter 2 for 2023-2024 school year. 		
<p>Indicator IX: General Compliance</p>	<p>Transportation Supervisor Hours</p> <ul style="list-style-type: none"> • ALL SCHOOLS are required to complete the Tennessee Department of Education training. 	<p>-Evidence provided by: Schools</p> <ul style="list-style-type: none"> • Schools will upload the certificate of training completion to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	<p>Office of Charter Schools</p>
<p>Website</p> <ul style="list-style-type: none"> • Schools maintained a website with the following: <ul style="list-style-type: none"> ➢ Public notice of meetings of the governing board. ➢ Agendas for the meetings of the governing board. 	<ul style="list-style-type: none"> • Schools will upload website link to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 		

	<ul style="list-style-type: none"> ➤ Names and contact information of governing board members. 		
	<p>Lead Results/Remediation Plan</p> <ul style="list-style-type: none"> • IF IT IS your school’s year (odd) to test, schools will provide lead testing results. <ul style="list-style-type: none"> ➤ If elevated levels of lead are between 15-20 parts per billion (ppb) schools are required to conduct lead testing annually until retesting confirms the level is less than 15 ppb, or ➤ If elevated levels of lead are equal to or greater than 20 parts per billion (ppb) schools are required to submit a remediation plan. • IF IT IS NOT your school’s year (even) to test, schools will provide a letter on school’s letterhead stating this is not your year for testing. <p>Resources:</p> <ul style="list-style-type: none"> ✓ Click HERE to for additional resources pertaining to Water Lead Testing. 	<ul style="list-style-type: none"> • IF IT IS your school’s year (odd) to test, upload lead testing results to the portal. <ul style="list-style-type: none"> ➤ If results are greater than 20ppb, schools will upload their remediation plan to the portal. <ul style="list-style-type: none"> ○ Remediation plan should consist of the following: <ul style="list-style-type: none"> ▪ A letter on your school’s letterhead stating the drinking water sources have been removed from service. ▪ Upload evidence of schools notifying The Department of Health and Department of Education via email. ▪ Upload a copy of the notification letter sent to parent/guardians. ▪ Upload test results of lead level of the drinking water source within 90 days. • IF IT IS NOT your school’s year (even) to test, schools will provide a letter on school’s letterhead stating this is not your year to be tested and upload to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	

<p>Indicator X: Response to Instruction & Intervention (RTI²)</p>	<p>Progress Monitoring (K-12) (Reading & Math)</p> <ul style="list-style-type: none"> ✓ Evidence of Progress Monitoring Tool Process aligned with frequency for Tier II and Tier III. ✓ Evidence of process should include: <ul style="list-style-type: none"> ➤ Day(s) each week ➤ Persons responsible ➤ List of intervention students and progress monitoring tracker w/dates for the school year (2023-2024) ➤ Platform used to progress monitor. <p>Resources:</p> <ul style="list-style-type: none"> ✓ Response to Instruction & Intervention Framework: TDOE RTI² Framework ✓ Click HERE to access sample progress monitoring schedule/tracker. 	<ul style="list-style-type: none"> • Schools will upload progress monitoring tracker to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	<p>MSCS RTI² Advisors</p>
	<p>Data Team Meetings (K-12)</p> <ul style="list-style-type: none"> • Evidence of schools facilitating data team meetings every 4.5 weeks. • Evidence of student progress being monitored. • Evidence of students that require Tier II or Tier III Intervention. <p>Resources:</p> <ul style="list-style-type: none"> ✓ Response to Instruction & Intervention Framework: TDOE RTI² Framework ✓ Click HERE to access documents (data team minutes, sample agenda, CSRS). 	<ul style="list-style-type: none"> • Schools will upload Data Team minutes, agenda, and current up to date CSRS (August/September-January for 2023-2024) school year to the portal. • School has included an RTI² Advisor in at least (1) Data Team meeting during Semester 1 (September-December for 2023-2024) school year to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	<p>MSCS RTI² Advisors</p>

Fidelity Check Schedule (K-12)

- Evidence of Fidelity Monitoring through fidelity checks aligned to Tier II, Tier III frequency expectations.

Resources:

- ✓ Response to Instruction & Intervention Framework:
- ✓ [TDOE RTI² Framework](#)
- ✓ Click [HERE](#) to access Sample Fidelity Check Schedule.
- ✓ Click [HERE](#) to access Sample Fidelity Check Documents:
 - Direct Fidelity Check
 - Indirect Fidelity Check Walkthrough

- Schools will upload fidelity check schedule to include the entire school year **(2023-2024)** to the [portal](#).

Resource:

- ✓ Click [HERE](#) for the tutorial on how to submit evidence.

Comprehensive Student Review Spreadsheet (CSRS)

- Schools will upload up to date Comprehensive Student Review Spreadsheet (CSRS) in the [portal](#).

Resource:

- ✓ Click [HERE](#) for the tutorial on how to submit evidence.

June Timeline

Logistics Description	Date
Charter Schools Evidence Uploads to Operations Scorecard Portal Deadline	May 31, 2024
MSCS District Partners deadline for finalizing data	June 21, 2024
Office of Charter Schools Data Verification	June 28, 2024
Embargoed Data Distributed to Schools	July 12, 2024
OSC Grievance Period	July 15-19, 2024
OCS Grievance Decision Deadline	July 26, 2024
Embargo Released for Final OSC/Final Scorecard Distributed	August 2, 2024

June Indicators

INDICATOR NAME	SUB-INDICATOR DESCRIPTION	GUIDANCE FOR SUBMITTING EVIDENCE	WHO REVIEWS & SCORES THE INDICATOR
Indicator I: English as Second Language (ESL)	Annual English Language Proficiency Assessment (ELPA) , which in TN is the WIDA ACCESS, ACCESS for Kindergarten, or Alternate ACCESS Assessment, administered to all required students within state mandated timeframe.	<ul style="list-style-type: none"> • Evidence for students taking the ACCESS Online will be automatically recorded in WIDA DRC Insight. <ul style="list-style-type: none"> ▪ Teachers/BTCs will be asked to provide evidence of completion of all paper-based ACCESS Assessments (Alternate ACCESS, ACCESS for Kindergarten, etc.) during WIDA ACCESS Intake. 	MSCS ESL Team
	Evidence of ESL Teacher holding an active (not expired) license/endorsement in the State of Tennessee: English as a Second Language Pre K12, code #490	<ul style="list-style-type: none"> • For schools who have already uploaded their HR template, no additional steps need to be taken. 	
Indicator II: Exceptional Education	Evidence of Special Education teacher holding an active (not expired) license/endorsement in the State of Tennessee.	<ul style="list-style-type: none"> • Schools will send their license via email to their SPED Advisors by May 31, 2024. 	MSCS Exceptional Education Team
	The IEP at-a-Glance has been generated & provided to general education teachers for all students.	<ul style="list-style-type: none"> • The evidence will be found in TN Pulse and a hard copy in student files. 	
	General education teachers have reviewed and signed the IEP section documenting teachers not in attendance (if not present at the current IEP Meeting).	<ul style="list-style-type: none"> • The evidence will be found in TN Pulse and a hard copy in student files. 	
	The school is compliant with administrative complaints & due process to resolve issues.	<ul style="list-style-type: none"> • Schools will provide accurate information in PowerSchool with supportive evidence reflecting proper due process. 	

	<p>Manifestation meetings</p> <ul style="list-style-type: none"> • Meetings are held for students according to guidelines and the school's SPED advisor is invited to the meeting. 	<ul style="list-style-type: none"> • Schools will notify the MSCS Exceptional Education Team of the manifestation meeting and provide accurate information in PowerSchool with supportive evidence. 	
	<p>MSCS End of Year Guidelines</p> <ul style="list-style-type: none"> • The school adhered to the MSCS End of Year guidelines as outlined in TN Pulse. 	<ul style="list-style-type: none"> • The evidence will be found in TN Pulse. 	<p>MSCS Exceptional Education Team</p>
	<p>The school's files are in compliance (randomly selected files will be web-based monitored each month using the records review protocol)</p> <ul style="list-style-type: none"> • Proper signatures • 10-day notice • All required documents uploaded. • 24 to 48 hours after IEP meeting • PLEPs are written IAIEP format. • Annual goals are measurable and directly related to the student's deficit. • Timely IEP and Re- evaluation Meetings. • No red stop signs in TN Pulse. • If school has received a red stop sign, the issue must be resolved within 30 days. • Timely and complete IEP Progress reports are sent home every 4.5 weeks. 	<ul style="list-style-type: none"> • The evidence will be found in TN Pulse and other documentation as required in the hard copy file. 	
	<p>Timely IEP and Re-evaluation Meetings</p> <ul style="list-style-type: none"> • No red stop signs in TN Pulse. • If school has received a red stop sign, the issue must be resolved within 30 days. 	<ul style="list-style-type: none"> • The evidence will be found in TN Pulse and a hard copy in student files. 	

	<p>Timely and completed IEP Progress Reports</p> <ul style="list-style-type: none"> Completed and sent home every week 4.5 weeks. 	<ul style="list-style-type: none"> The evidence will be found in TN Pulse and a hard copy in student files. 	
<p>Indicator III: Health Services</p>	<p>Nursing Services for students who require assistance (i.e., diabetic or feeding tube) (if applicable)</p> <ul style="list-style-type: none"> If nursing services change within the school year, please notify the Office of Charter Schools (charterschools@scsk12.org) immediately! 	<ul style="list-style-type: none"> Schools who PROVIDE nursing services will upload evidence of nursing services for students who require assistance; evidence of nurse and roster of all students to the portal. Schools who DO NOT provide nursing services, please download and complete Nursing Services Not Applicable Template.docx and upload it to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	<p>MSCS Health Services Team</p>
	<p>Annual list of employees currently trained in CPR/First Aid</p> <p>Resources:</p> <ul style="list-style-type: none"> ✓ (Optional) Schools may use this template to provide the list of CPR/First Aid trained personnel. 	<ul style="list-style-type: none"> If the school's list HAS BEEN revised, please upload the updated list of employees currently trained in CPR/First Aid to the portal. If the school's list DOES NOT require any revisions, please upload the same list of employees currently trained in CPR/First Aid that was submitted in the September cycle to the portal. <p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	
<p>Indicator IV: Human Resources</p>	<p>100% of teachers are licensed in the area(s)/classes to which they are assigned.</p>	<ul style="list-style-type: none"> If the school's roster HAS BEEN revised, schools will download and complete the School Faculty Roster Template & upload to the portal. If the school's roster DOES NOT require any revisions, schools will upload to the portal the same School Faculty Roster that was submitted in September. 	<p>MSCS Human Resource Team</p>

		<p>Resource:</p> <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	
<p>Indicator V: Federal Programs</p>	<p>Timely & Accurate Implementation of Federal Programmatic Requirements submitted by May 31, 2024</p> <ul style="list-style-type: none"> • Implementation Check/School-level monitoring • Federal Equipment Compliance • Semi-Annual Certifications 	<ul style="list-style-type: none"> • Schools will upload evidence to the MSCS Federal Programs Department through the Title 1 Crate. 	<p>MSCS Federal Programs Department</p>
<p>Indicator VI: Student Mobility</p>	<p>Attrition Percentage (General Population)</p> <ul style="list-style-type: none"> • Formula: EOY enrollment divided by the average enrollment for General Population for 2023-2024 school year. <p>Resources:</p> <ul style="list-style-type: none"> ✓ For additional details on attrition percentage formula & calculations, please refer to FAQs section. 	<ul style="list-style-type: none"> • MSCS Data & Research Team will provide re-enrollment data for general population. 	<p>Office of Charter Schools</p>
	<p>Attrition Percentage (SPED) <i>(if applicable)</i></p> <ul style="list-style-type: none"> • Formula: EOY enrollment divided by the average enrollment for SPED students for 2023-2024 school year. <p>Resources:</p> <ul style="list-style-type: none"> ✓ For additional details on attrition percentage formula & calculations, please refer to FAQs section. 	<ul style="list-style-type: none"> • MSCS Data & Research Team will provide re-enrollment data for SPED population. 	

	<p>Attrition Percentage (ESL) <i>(if applicable)</i></p> <ul style="list-style-type: none"> • Formula: EOY enrollment divided by the average enrollment for ESL students for 2023-2024 school year. <p>Resources:</p> <ul style="list-style-type: none"> ✓ For additional details on attrition percentage formula & calculations, please refer to FAQs section. 	<ul style="list-style-type: none"> • MSCS Data & Research Team will provide re-enrollment data for ESL population. 	
<p>Indicator VII: Student Information</p>	<p>PowerSchool Grades Entered for Quarter 3</p> <ul style="list-style-type: none"> • If your school is following MSCS district calendar, Quarter 3 grades are due by March 18, 2024. • If your school DOES NOT follow MSCS district calendar, grades are due within two (2) days of the end of Quarter 3. 	<ul style="list-style-type: none"> • Schools enter grades via PowerSchool for Quarter 3 	<p>MSCS SIM Team</p>
<p>PowerSchool Grades Entered for Quarter 4</p> <ul style="list-style-type: none"> • If your school is following MSCS district calendar, Quarter 4 grades are due by May 29, 2024. • Schools with attendance end date in June will complete Quarter 4 grades by June 5, 2024. 	<ul style="list-style-type: none"> • Schools enter grades via PowerSchool for Quarter 4 		
<p>PowerSchool EOY Checkout Complete</p> <ul style="list-style-type: none"> • Schools with attendance end date in May will complete EOY Checkout by May 31, 2024. • Schools with attendance end date in June will complete EOY Checkout by June 7, 2024. 	<ul style="list-style-type: none"> • Schools enter final grades via PowerSchool. 		

	PowerSchool Calendar Updated & Entered by April 15, 2024	<ul style="list-style-type: none"> Schools will submit calendar information for 2024-2025 school year via email to the MSCS State Reporting Team Sandra Faulkner faulknerse@scsk12.org. 						
	PowerSchool Calendar Accuracy	<ul style="list-style-type: none"> Schools will submit the 2024-2025 school year calendar in PowerSchool. 						
Indicator VIII: Student Support Services	504 Compliance <ul style="list-style-type: none"> The school appropriately accommodates students with 504 modifications as outlined in the plan. School appropriately assigns 504 plans when deemed necessary. 	<ul style="list-style-type: none"> Schools submit 504 plans in TN Pulse. 	MSCS S.E.E.D. Department (Scored as “Out of Compliance” or “Compliant”)					
Indicator IX: General Compliance	<table border="1"> <tr> <td data-bbox="207 825 662 867"> Intruder Drill </td> </tr> <tr> <td data-bbox="207 867 662 909"> Fire Drills </td> </tr> <tr> <td data-bbox="207 909 662 951"> CPR/AED Drills </td> </tr> <tr> <td data-bbox="207 951 662 993"> Earthquake Drills </td> </tr> <tr> <td data-bbox="207 993 662 1094"> Non-Evacuative Drills </td> </tr> </table>	Intruder Drill	Fire Drills	CPR/AED Drills	Earthquake Drills	Non-Evacuative Drills	<ul style="list-style-type: none"> Schools should record all required documentation immediately following the completion of drills in the MSCS Multi-hazard Online Submission System. 	MSCS Emergency Management Team
Intruder Drill								
Fire Drills								
CPR/AED Drills								
Earthquake Drills								
Non-Evacuative Drills								
Indicator X: Response to Instruction & Intervention (RTI ²)	Data Team Meetings (K-12) <ul style="list-style-type: none"> Evidence of schools facilitating data team meetings every 4.5 weeks. Evidence of student progress being monitored. Evidence of students that require Tier II or Tier III Intervention. Resources: <ul style="list-style-type: none"> ✓ Response to Instruction & Intervention Framework: TDOE RTI² Framework ✓ Click HERE to access documents (data team minutes, sample agenda, CSRS). 	<ul style="list-style-type: none"> Schools will upload Data Team minutes with signatures, agenda, and current up to date CSRS (February - May for 2023-2024) school year to the portal. Resource: <ul style="list-style-type: none"> ✓ Click HERE for the tutorial on how to submit evidence. 	MSCS RTI ² Advisors					

Student Intervention File Review (K-12)

Resources:

- ✓ Response to Instruction & Intervention Framework: [TDOE RTI² Framework](#)

- RTI² Advisors will visit each individual schools or networks to review intervention files (10% of students receiving interventions), which should include the following:
 - Student Intervention Plan
 - Referral to Data Team
 - Daily Intervention Logging
 - Benchmark Data
 - Progress Monitoring Data
 - Parents letter
 - Fidelity Checks

Universal Screener Characteristics of Dyslexia K-12

- Evidence of screening and flagging (Fall, Winter, and/or Spring 2023-2024) school year.

Resources:

- Click [HERE](#) to access the TDOE Dyslexia Resource Guide
Click [HERE](#) to access the TDOE Comprehensive Matrix

- Schools will complete [Characteristics of Dyslexia Spreadsheet](#) and upload it to the [portal](#).

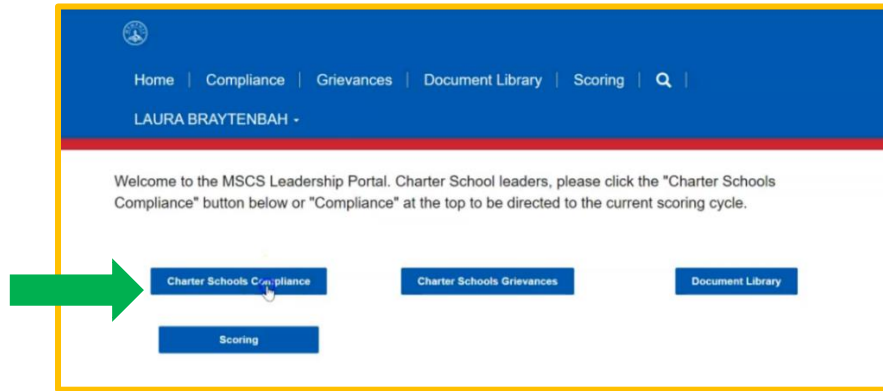
Resource:

- ✓ Click [HERE](#) for the tutorial on how to submit evidence.

MSCS RTI² Advisors

Section III: Tutorial for Evidence Submission

1. Log-in using Active Directory email (i.e. Spencerqb_charter@scsk12.org).
2. From the home page, select “Charter Schools Compliance”.



3. Under the heading “Incomplete Compliance Requirements” select the checklist for which indicator the school is uploading evidence.

The screenshot shows the 'MSCS Charter Schools Compliance Indicators' page. Under the heading 'Incomplete Compliance Requirements', there is a table with the following data:

Checklist Name ↑	Current Cycle	Due Date	Start Date	
Federal Programs September	No	10/6/2023	7/31/2023	📄
General Compliance September	No	10/6/2023	7/31/2023	📄
Health Services September	No	10/6/2023	7/31/2023	📄
HR September	No	10/6/2023	7/31/2023	📄
SIM September	No	10/6/2023	7/31/2023	📄

A green arrow points to the 'Incomplete Compliance Requirements' heading.

4. You should then see a list of indicator uploads that are required for that scoring cycle (**September, January, or June**). Select the indicator you wish to upload.

The screenshot shows the 'Submissions' page. It displays a table with the following data:

Checklist Name *	Start Date	Due Date
General Compliance September	7/31/2023	10/6/2023

Below the table is a section titled 'Submissions and Responses' with a table:

School / Compliance Checklist	Indicator Name	Indicator Upload
Laura's Ukulele Academy	CPR/First Aid Training (PE, Coaches, Student Athletics)	📄
Laura's Ukulele Academy	Primary Home Language Survey	📄
Laura's Ukulele Academy	Influenza Letter	📄
Laura's Ukulele Academy	CPR/First Aid Training (3 Additional Full-Time Staff)	📄

A green arrow points to the 'Indicator Upload' column.

5. Select **“Choose File”** to upload file. After uploading, click **“Submit”**. Repeat steps #4- 5 until all indicator uploads are submitted.

The screenshot shows an 'Edit' window for an indicator. On the left, the 'Indicator Name' is 'CPR/First Aid Training (PE,Coache', the 'Department' is 'General Compliance September', and the 'Indicator Description' is 'The school provides CPR/First Aid training to PE teachers, coaches, and individuals working with student athletics. Template in Document Library.'. A yellow circle highlights a cursor over the description text. On the right, the 'Submissions' section shows 'Item Type' as 'File Upload' and 'Indicator Upload' with a 'Choose File' button and the text 'No file selected'. A green arrow points to the 'Choose File' button. At the bottom of the form is a blue 'Submit' button, with another green arrow pointing to it.

6. Once **all indicators for a checklist have been submitted**, select the **“Next”** button and submission confirmation signature is required (type first and last name here) to confirm the checklist is complete. Then select **“Submit”** button.
7. The checklist will then be moved to **“Completed Compliance Requirements”**.

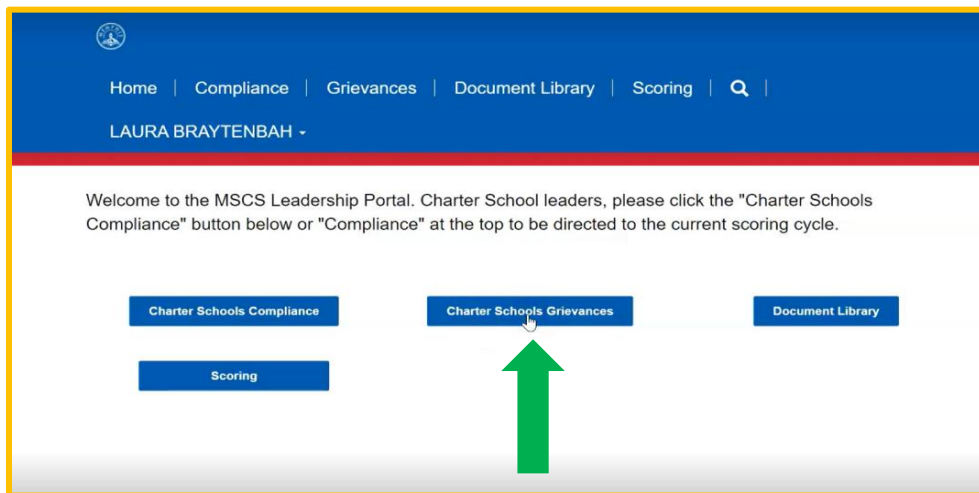
For a tutorial video on “How to Upload Evidence”, please click [HERE](#).

Section IV: Guidance for Grievance Process

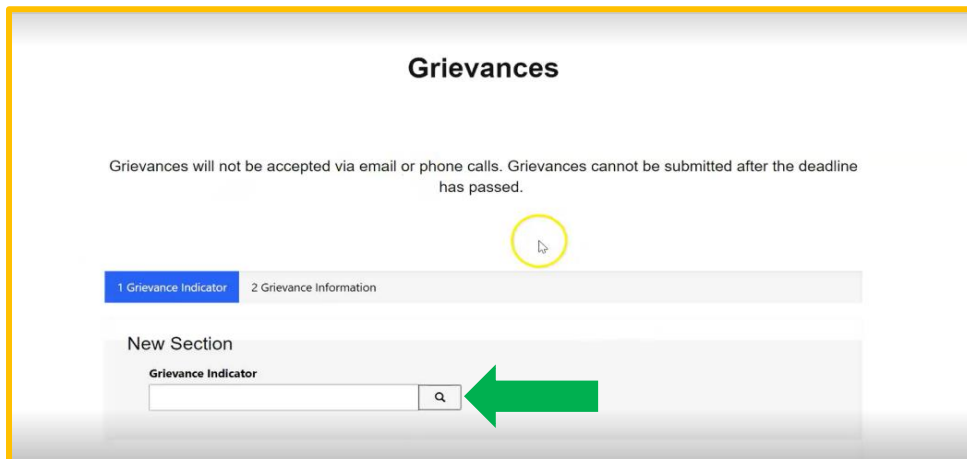
As shared in the previous Calendar section, schools will each have an opportunity to review their embargoed data (the first round of data provided to schools by the OCS that has not been finalized) and report any issues or concerns. The Office of Charter Schools will review all grievances during the allocated timeframe to determine if any scores will be revised. Please note that the OCS will make the final determination regarding any potential scorecard revisions. If a reported issue is deemed null (not supported by adequate evidence), a revision will not be applied. There is a designated electronic form that will be shared with all schools only during the stated windows for review. **GRIEVANCES WILL NOT BE ACCEPTED VIA EMAIL NOR PHONE CALLS.** School will submit grievances through the [portal](#). The portal will only be open for the stated window and will close promptly at the conclusion of the review period (reference [September](#), [January](#), & [June](#) scoring cycle's timeline for specific dates).

Tutorial for Submitting Grievances

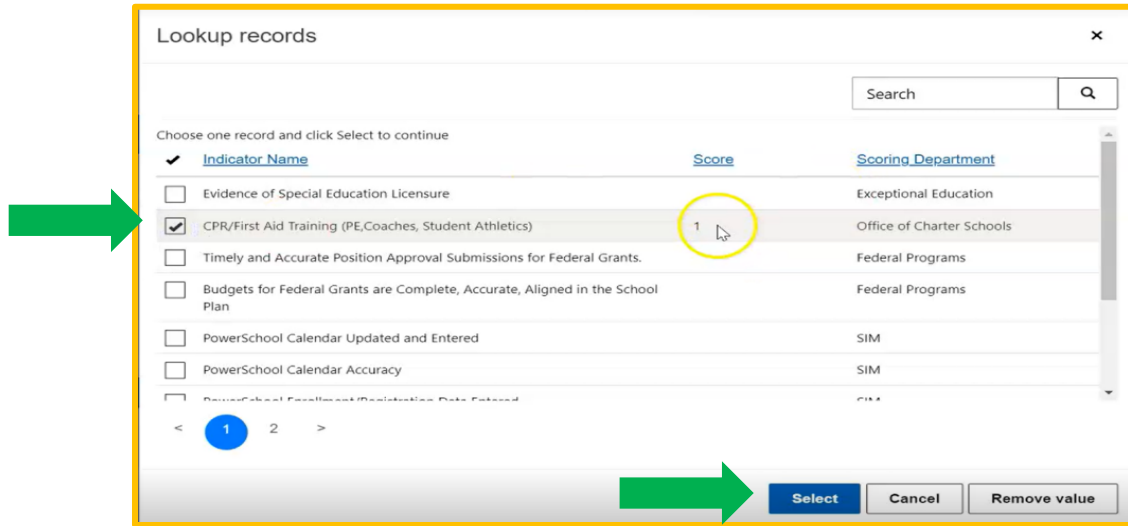
1. Log-in using Active Directory email (i.e. Spencerqb_charter@scsk12.org).
2. From the home page, select “Charter Schools Grievances”.



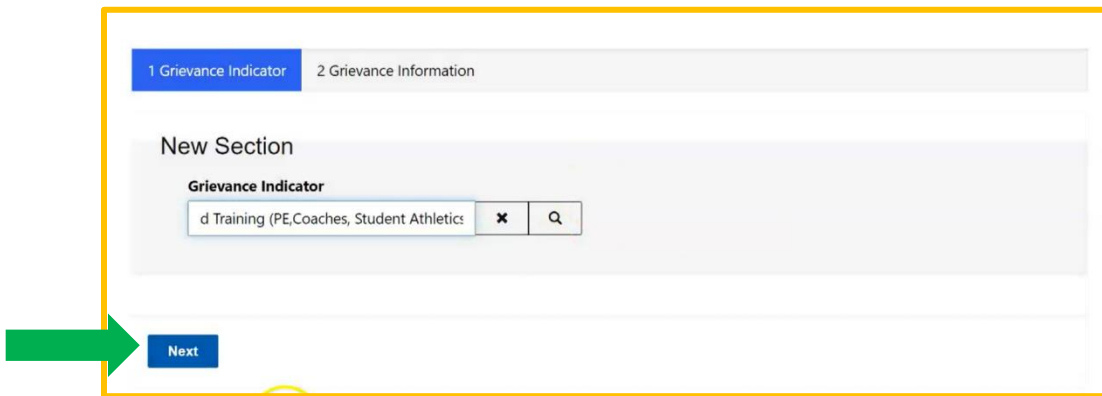
3. Click the “Search Icon” to lookup grievances.



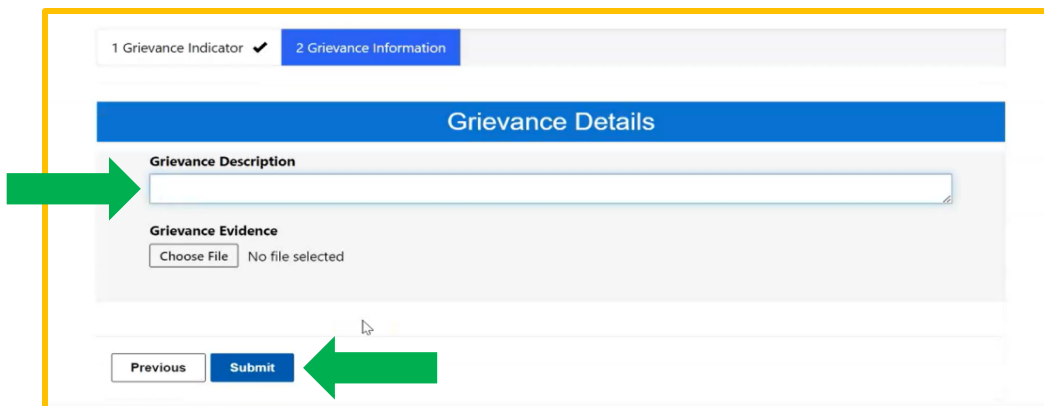
4. Check which indicator the school would like to grieve and click **“Select”**.



5. After clicking select, the portal will take you to the previous screen where you will see the selected indicator in the search box. Click **“Next”** option.



6. Provide grievance description and upload any relevant documents, then select **“Submit”**.



7. Once a grievance has been submitted, scroll down and schools will see the grievance list.
8. The OCS will internally approve or does not approve grievances, the status will show in the grievance list along with any notes.

Grievance Number	Grievance Indicator	Grievance Description	Grievance Evidence	Approval Status	Notes from Office of Charter Schools
Grievance-0033		This is a test grievance	MSCS-Logo-Color.png	Approved	Your grievance has been approved and your score has been changed!
Grievance-0034		You did bad	MSCSLOGO.png	Approved	
Grievance-0035		You gave my dog influenza		Approved	sorry
Grievance-0037	Evidence of Special Education Licensure				
Grievance-0038	Primary Home Language Survey	I'm mad about			
Grievance-0039	Evidence of Special Education Licensure	mad bout it		Not Approved	too bad
Grievance-0040					
Grievance-0041	CPR/First Aid Training (PE,Coaches, Student	This is incorrect. I should receive a 5!	MSCS logo.png		

9. To submit additional grievances, repeat steps #3-7.

For a video tutorial on “How to Submit Grievances”, please click [HERE](#).

Section V: 8.0 Scoring Methodology

There is a total of **10 Operations Scorecard indicator categories** (Student Support Services is not assigned numerical scores but receive a designation of “compliant”/” non-compliant”). Each (highest). Each of the Operations Scorecard Indicators will be allotted a percentage (weight) that collectively adds up to a total of 100%. **For a video tutorial on “How to Access Scores” in the portal, please click [HERE](#).**

Operations Scorecard Indicator	Weight Percentage	Number of Sub-Indicators
English as a Second Language	15%	8
Exceptional Education	15%	18
Health Services	10%	6
Human Resources	10%	2
Federal Programs	10%	6
Student Mobility	5%	6
Student Information	5%	8
General Compliance	15%	15
RTI ²	15%	14
Total	100%	83

NOTE: Student Support Services and Student Discipline is not assigned a numerical score. Additionally, if there is an indicator that is not applicable to a respective school, no points will be assigned. The scorecard will indicate “NULL” for those indicators that are not applied to the overall score.

SAMPLE SCHOOL SCORING WITH SPED+ESL POPULATION

Operations Scorecard Indicator	Percentage Possible	Cumulative Indicator Score Earned	Percentage Points Earned
English as a Second Language	15%	1	0.15
Exceptional Education	15%	5	0.75
Health Services	10%	5	0.50
Human Resources	10%	1	0.10
Federal Programs	10%	4	0.40
Student Mobility	5%	4	0.20
Student Information	5%	4	0.20
General Compliance	15%	5	0.75
RTI ²	15%	3	0.45
TOTAL CUMULATIVE SCORE: 3.50			

Scoring Conditions

Schools without an ESL population will have 5% added to the following indicators: Federal Programs, Student Information, and General Compliance.

SAMPLE SCHOOL SCORING WITHOUT ESL POPULATION

Operations Scorecard Indicator	Percentage Possible	Cumulative Indicator Score Earned	Percentage Points Earned
English as a Second Language	N/A		
Exceptional Education	15%	5	0.75
Health Services	10%	5	0.50
Human Resources	10%	1	0.10
Federal Programs	15%	4	0.60
Student Mobility	5%	4	0.20
Student Information	10%	4	0.40
General Compliance	20%	5	1.00
RTI ²	15%	3	0.45
TOTAL CUMULATIVE SCORE: 4.00			

Scoring Conditions

Schools without an ESL or SPED population will have 5% added to the following indicators: Federal Programs, Student Information, and General Compliance.

SAMPLE SCHOOL SCORING WITHOUT ESL OR SPED POPULATION

Operations Scorecard Indicator	Percentage Possible	Cumulative Indicator Score Earned	Percentage Points Earned
English as a Second Language	N/A		
Exceptional Education	N/A		
Health Services	15%	5	0.75
Human Resources	10%	1	0.10
Federal Programs	20%	4	0.80
Student Mobility	5%	4	0.20
Student Information	15%	4	0.60
General Compliance	20%	5	1.00
RTI ²	15%	3	0.45
TOTAL CUMULATIVE SCORE: 3.90			

Section VI: 8.0 Scoring Rubric

Each indicator will be scored on a scale of 1-5. Some indicators receive a designation of “out of compliance” and “compliance”.

Please acknowledge the **Operations Scorecard 8.0 Scoring Rubric** below:

OPERATIONS SCORECARD 8.0 SCORING RUBRIC				
Indicator 1	English as a Second Language	Out of Compliance	Compliant	
	<ul style="list-style-type: none"> Home Language Survey Distributed at the point of enrollment 	<ul style="list-style-type: none"> School DOES NOT PROVIDE evidence of completed primary home language surveys distributed with the school’s enrollment application. NO EVIDENCE uploaded to the MSCS Office of Charter Schools designated location within 30 days of enrollment. 		<ul style="list-style-type: none"> School PROVIDES EVIDENCE of completed primary home language surveys distributed with the school’s enrollment application. EVIDENCE uploaded to the MSCS Office of Charter Schools designated location within 30 days of enrollment.
	English as a Second Language	1	5	
	<ul style="list-style-type: none"> WIDA Screener Administered to all required students (new to the district) within 30 days of enrollment. 	<ul style="list-style-type: none"> WIDA Screener Administered to less than 100% of required students within 30 days of enrollment. 		<ul style="list-style-type: none"> WIDA Screener Administered 100% of required students within 30 days of enrollment.
<ul style="list-style-type: none"> Annual English Language Proficiency Assessment (ELPA) Administered to all required students within state mandated timeframe. 	<ul style="list-style-type: none"> Annual English Language Proficiency Assessment (ELPA) Administered to less than 100% of required students within state mandated timeframe. 		<ul style="list-style-type: none"> Annual English Language Proficiency Assessment (ELPA) Administered to 100% of required students within state mandated time frame. 	

English as a Second Language	1		5
<ul style="list-style-type: none"> • Notifications of ESL services distributed to parents within 30 days of enrollment 	<ul style="list-style-type: none"> • NO SUBMISSION of parent/guardian letter with an overview of ESL services provided to each respective student receiving services within 30 days of enrollment. 		<ul style="list-style-type: none"> • SUBMISSION of parent/guardian letter with an overview of ESL services provided to each respective student receiving services within 30 days of enrollment.
<ul style="list-style-type: none"> • Evidence of ESL Teacher holding an active (not expired) license/endorsement in the State of Tennessee: English as a Second Language Pre-K-12, code #490 	<ul style="list-style-type: none"> • School DOES NOT PROVIDE evidence of ESL Teacher(s) holding an active (not expired) license/endorsement in the State of Tennessee: English as a Second Language Pre-K-12, code #490. 		<ul style="list-style-type: none"> • School PROVIDES EVIDENCE of ESL/ESL Teacher(s) holding an active (not expired) license/endorsement in the State of Tennessee: English as a Second Language Pre-K-12, code #490.
<ul style="list-style-type: none"> • 100% completion of the Individual Learning Plan (ILP) and all components required for all required students. 	<ul style="list-style-type: none"> • School DOES NOT PROVIDE evidence of 100% completion of the Individual Learning Plan (ILP) and all components for all required students. 		<ul style="list-style-type: none"> • School PROVIDES EVIDENCE of 100% completion of the Individual Learning Plan (ILP) and all components for all required students.
<ul style="list-style-type: none"> • Accurate ESL Service Hours Provided to Students 	<ul style="list-style-type: none"> • School DOES NOT PROVIDE evidence of accurate scheduling of required ESL service hours for English Learners. 		<ul style="list-style-type: none"> • School PROVIDES EVIDENCE of accurate scheduling of required ESL service hours for English Learners.
<ul style="list-style-type: none"> • Evidence of the appropriate ESL course code in Master Schedule (in PowerSchool). 	<ul style="list-style-type: none"> • Master schedule DOES NOT PROVIDE evidence of the appropriate ESL course code in PowerSchool. 		<ul style="list-style-type: none"> • Master schedule PROVIDES EVIDENCE of the appropriate ESL course code in PowerSchool.

Indicator II	Exceptional Education	1		5
	<ul style="list-style-type: none"> School staff includes teacher w/ current valid Tennessee teaching license in the appropriate areas of certification. 	<ul style="list-style-type: none"> NO EVIDENCE of SPED licensure for assigned SPED teachers (i.e., TDOE educator search database). 		<ul style="list-style-type: none"> EVIDENCE of SPED licensure for assigned ESL teachers (i.e., TDOE educator search database).
	<ul style="list-style-type: none"> IEP At-a-Glance has been generated & provided to general education teachers for all Students & teacher schedules show IEP services hours for all students. 	<ul style="list-style-type: none"> NO EVIDENCE of TN Pulse records of student IEP At-a-Glance. NO EVIDENCE of accurate teacher schedules showing IEP services hours for all students. 		<ul style="list-style-type: none"> EVIDENCE of TN Pulse records of student IEP At-a-Glance. EVIDENCE of accurate teacher schedules showing IEP services hours for all students.
	<ul style="list-style-type: none"> General education teachers have reviewed and signed the IEP section documenting teachers not in attendance (if not present at the current IEP Meeting). 	<ul style="list-style-type: none"> NO EVIDENCE provided via Hardcopy IEP files. 		<ul style="list-style-type: none"> EVIDENCE PROVIDED via Hardcopy IEP files.
	<ul style="list-style-type: none"> The school is compliant with administrative complaints & due process in order to resolve issues for Exceptional Students. 	<ul style="list-style-type: none"> NO EVIDENCE of student disciplinary documentation/files. *No points will be allocated if inapplicable; Will serve as a null indicator 		<ul style="list-style-type: none"> EVIDENCE of student disciplinary documentation/files. *No points will be allocated if inapplicable; Will serve as a null indicator
	<ul style="list-style-type: none"> Manifestation meetings are held for students according to guidelines and the school's SPED advisor is invited to the meeting. 	<ul style="list-style-type: none"> Accurate evidence NOT PROVIDED. *No points will be allocated if inapplicable; Will serve as a null indicator* 		<ul style="list-style-type: none"> Accurate EVIDENCE PROVIDED. *No points will be allocated if inapplicable; Will serve as a null indicator*
	<ul style="list-style-type: none"> The school adhered to the MSCS End of Year guidelines as outlined in TN Pulse. 	<ul style="list-style-type: none"> Accurate evidence NOT PROVIDED. 		<ul style="list-style-type: none"> Accurate EVIDENCE PROVIDED.

Exceptional Education	1		5
<ul style="list-style-type: none"> The school's files are in compliance (2 randomly selected files will be web based monitored each month using the records review protocol). 	<ul style="list-style-type: none"> Less than 100% of the evidence is NOT PROVIDED: <ul style="list-style-type: none"> Proper signatures 10-day notice All required documents uploaded 24 to 48 hours after IEP meeting. PLEPs are written IAIEP format. Annual goals are measurable and directly related to the student's deficit. 		<ul style="list-style-type: none"> 100% of EVIDENCE PROVIDED: <ul style="list-style-type: none"> Proper signatures 10-day notice All required documents uploaded 24 to 48 hours after IEP meeting. PLEPs are written IAIEP format. Annual goals are measurable and directly related to the student's deficit
<ul style="list-style-type: none"> Timely and completed IEP Progress reports 	<ul style="list-style-type: none"> School DOES NOT provide evidence of: <ul style="list-style-type: none"> Completed IEP Progress Reports IEP Progress Reports are not sent home every 4.5 weeks 		<ul style="list-style-type: none"> School PROVIDES EVIDENCE of: <ul style="list-style-type: none"> Completed IEP Progress Reports IEP Progress Reports are not sent home every 4.5 weeks
<ul style="list-style-type: none"> Timely IEP and Reevaluation Meetings 	<ul style="list-style-type: none"> School has less than 100% timely IEP and/or reevaluation meetings. <ul style="list-style-type: none"> The school has red stop signs in TN Pulse. The school did not resolve issues with the red stop sign within 30 days. 		<ul style="list-style-type: none"> School has 100% timely IEP reevaluation meetings. <ul style="list-style-type: none"> The school does not have stop signs in TN Pulse. The school resolved issues with the red stop sign within 30 days.

Indicator III	Health Services	1		5
	<ul style="list-style-type: none"> The school's immunizations and physicals for the students' records are up to date. If not, the school has documentation that parents have been notified of the consequences. (Grade K ONLY) 	<ul style="list-style-type: none"> NO EVIDENCE of immunization records provided. 		<ul style="list-style-type: none"> EVIDENCE of immunization records provided.
	<ul style="list-style-type: none"> The school provides nursing services for students who require assistance (i.e., diabetic or feeding tube) 	<ul style="list-style-type: none"> NO EVIDENCE of roster of all (if applicable) students with proof of service provided. 		<ul style="list-style-type: none"> EVIDENCE of roster of all (if applicable) students with proof of service provided.
	<ul style="list-style-type: none"> The school provides CPR/First Aid training to PE teachers, coaches and individuals working with student athletics. 	<ul style="list-style-type: none"> School DOES NOT PROVIDE evidence of certified CPR/First Aid training. 		<ul style="list-style-type: none"> School PROVIDES EVIDENCE of certified CPR/First Aid training.
	<ul style="list-style-type: none"> The school provides CPR/First Aid training to at least 3 full time staff who remain at the same location for the entire day. These staff are not shared between locations and do not travel as part of their job. 	<ul style="list-style-type: none"> School DOES NOT PROVIDE evidence of certified CPR/First Aid training. 		<ul style="list-style-type: none"> School PROVIDES EVIDENCE of certified CPR/First Aid training.
	<ul style="list-style-type: none"> There is training compliance for school staff assisting students who self-administer medication. 	<ul style="list-style-type: none"> School DOES NOT PROVIDE evidence of certified training for staff who self-administer medication. 		<ul style="list-style-type: none"> School PROVIDES EVIDENCE of certified training for staff who self-administer medication.

Indicator IV	Human Resources	1		5
	<ul style="list-style-type: none"> 100% of teachers are licensed in the area(s)/ classes to which they are assigned 	<ul style="list-style-type: none"> School <u>DOES NOT PROVIDE</u> evidence of teacher licensure (i.e. TDOE educator search database). 		<ul style="list-style-type: none"> School <u>PROVIDES EVIDENCE</u> of teacher licensure (i.e. TDOE educator search database).
Indicator V	Federal Programs	1		5
	<ul style="list-style-type: none"> Timely and accurate position approval submissions for federal grant. 	<ul style="list-style-type: none"> All position approval documentation <u>IS NOT</u> complete, accurate, & uploaded into Title I Crate by the August 18, 2023. 		<ul style="list-style-type: none"> All position approval documentation <u>IS</u> complete, accurate, & uploaded into Title I Crate by August 18, 2023.
	Federal Programs	1		5
	<ul style="list-style-type: none"> All federal grant budgets are updated and tied to prioritized needs. 	<ul style="list-style-type: none"> Budgets for each federal grant <u>ARE NOT</u> complete, accurate, aligned in the school plan, and uploaded into the Title I Crate by August 18, 2023. 		<ul style="list-style-type: none"> Budgets for each federal grant <u>IS</u> complete, accurate, aligned in the school plan, and uploaded into the Title I Crate by August 18, 2023.
	<ul style="list-style-type: none"> Timely & Accurate School Improvement Plan Submission 	<ul style="list-style-type: none"> Schools <u>DID NOT</u> submit School Improvement Plan via ePlan by August 30, 2023. 		<ul style="list-style-type: none"> Schools <u>SUBMITTED</u> School Improvement Plan in ePlan by August 30, 2023.
<ul style="list-style-type: none"> Timely and Accurate Implementation of Programmatic Requirements for Federal Grants 	<ul style="list-style-type: none"> Schools' programmatic documentation <u>IS NOT</u> complete, accurate, and uploaded into Title I Crate by September 29, 2023. <ul style="list-style-type: none"> Annual Title I Meeting Documentation McKinney Vento Documentation Family Engagement Plan Revision School-Parent Compact Revision 		<ul style="list-style-type: none"> Schools' programmatic documentation <u>IS</u> complete, accurate, and uploaded into Title I Crate by September 29, 2023. <ul style="list-style-type: none"> Annual Title I Meeting Documentation McKinney Vento Documentation Family Engagement Plan Revision 	

		<ul style="list-style-type: none"> ○ Parent’s Right to Know 		<ul style="list-style-type: none"> ○ School-Parent Compact Revision ○ Parent’s Right to Know
	<ul style="list-style-type: none"> • Timely and Accurate Implementation of Programmatic Requirements for Federal Grants 	<ul style="list-style-type: none"> • Schools’ programmatic documentation IS NOT complete, accurate, and uploaded into Title I Create by submitted by May 31, 2024 ○ Implementation Check/School-level monitoring ○ Federal Equipment Compliance ○ Semi-Annual Certifications 		<ul style="list-style-type: none"> • Schools’ programmatic documentation IS complete, accurate, and uploaded into Title I Create by submitted by May 31, 2024 ○ Implementation Check/School-level monitoring ○ Federal Equipment Compliance ○ Semi-Annual Certifications
	<ul style="list-style-type: none"> • Evidence of timely State/Federally Mandated McKinney Vento Meeting Held 	<ul style="list-style-type: none"> • Accurate evidence IS NOT provided (i.e. agenda, minutes, etc.) • Meeting IS NOT held on or by September 30, 2023. 		<ul style="list-style-type: none"> • Accurate evidence IS PROVIDED (i.e. agenda, minutes, etc.). • Meeting is held on or by September 30, 2023.

Indicator VI	Student Mobility	1	2	3	4	5
	<ul style="list-style-type: none"> • [General Population] Re-enrollment Percentage: # of eligible returning students who 	<ul style="list-style-type: none"> • 65% or less of eligible students re-enroll for the next school year. 	<ul style="list-style-type: none"> • 66% to 74% of eligible students re-enroll for the next school year. 	<ul style="list-style-type: none"> • 75% of eligible students re-enroll for the next school year. 	<ul style="list-style-type: none"> • 76% to 89% of eligible students re-enroll for the next school year. 	<ul style="list-style-type: none"> • 90% or more of eligible students re-enroll for the next school year.

	<p>have re-enrolled by day 40 of the current school year (2023-2024) divided by the # of eligible students who were enrolled at the end of the previous school year (2022-2023).</p>					
	<ul style="list-style-type: none"> • [SPED] Re-enrollment Percentage: # of eligible returning SPED students who have re-enrolled by day 40 of the current school year (2023-2024) divided by the # of eligible students who were enrolled at the end of the previous school year (2022-2023). 	<ul style="list-style-type: none"> • 65% or less of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 66% to 74% of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 75% of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 76% to 89% of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 90% or more of eligible students reenroll for the next school year.

Student Mobility	1	2	3	4	5
<ul style="list-style-type: none"> • [ESL] Re-enrollment Percentage: # of eligible returning ESL students who have re-enrolled by day 40 of the current school year (2023-2024) divided by the # of eligible students who were enrolled at the end of the previous school year (2022-2023). 	<ul style="list-style-type: none"> • 65% or less of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 66% to 74% of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 75% of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 76% to 89% of eligible students reenroll for the next school year. 	<ul style="list-style-type: none"> • 90% or more of eligible students reenroll for the next school year.
<ul style="list-style-type: none"> • [General Population] Attrition Percentage: EOY enrollment divided by the average enrollment for General Population (2023-2024). 	<ul style="list-style-type: none"> • 78% or less of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> • 79% to 84% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> • 85% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> • 86% to 94% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> • 95% to 100% of students remain enrolled for the entire school year.

	Student Mobility	1	2	3	4	5
	<ul style="list-style-type: none"> [SPED] Attrition Percentage: EOY enrollment divided by the average enrollment for SPED students (2023-2024). 	<ul style="list-style-type: none"> 78% or less of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 79% to 84% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 85% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 86% to 94% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 95% to 100% of students remain enrolled for the entire school year.
	<ul style="list-style-type: none"> [ESL] Attrition Percentage: EOY enrollment divided by the average enrollment for ESL students (2023-2024). 	<ul style="list-style-type: none"> 78% or less of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 79% to 84% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 85% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 86% to 94% of students remain enrolled for the entire school year. 	<ul style="list-style-type: none"> 95% to 100% of students remain enrolled for the entire school year.
Indicator VII	Student Information	1	2	3	4	5
	<ul style="list-style-type: none"> PowerSchool calendar updated & entered 	<ul style="list-style-type: none"> The school submitted their calendar after April 15, 2024. 				<ul style="list-style-type: none"> The school submitted their calendar on or April 15, 2024.
	<ul style="list-style-type: none"> PowerSchool calendar accuracy 	<ul style="list-style-type: none"> The school calendar contained five (5) or more errors. 	<ul style="list-style-type: none"> The school calendar contained four (4) errors. 	<ul style="list-style-type: none"> The school calendar contained three (3) errors. 	<ul style="list-style-type: none"> The school calendar contained two (2) errors. 	<ul style="list-style-type: none"> The school calendar contained zero to one (1) error.
	<ul style="list-style-type: none"> PowerSchool Enrollment Data Entered 	<ul style="list-style-type: none"> The school entered their student enrollment data for all students that are enrolled and active at any point of the school year with at least 1 	<ul style="list-style-type: none"> The school entered their student enrollment data for all students that are enrolled and active at any point of the school 	<ul style="list-style-type: none"> The school entered their student enrollment data for all students that are enrolled and active at any point of the 	<ul style="list-style-type: none"> The school entered their student enrollment data for all students that are enrolled and active at any point of the school year with at least 1 	<ul style="list-style-type: none"> The school entered their student enrollment data for all students that are enrolled and active at any point of the school year with at least 1

	day of attendance on the 21 st day of school.	year with at least 1 day of attendance between the 16 th and 20 th day of school.	school year with at least 1 day of attendance between the 11 th and 15 th day of school.	day of attendance between the 6 th and 10 th day of school.	day of attendance by the 5 th day of school.
Student Information	1	2	3	4	5
<ul style="list-style-type: none"> Registration Data Entered 	<ul style="list-style-type: none"> All students that are enrolled and active at any point of the school year with at least 1 day of attendance are fully scheduled on or after the 21st day of school. 	<ul style="list-style-type: none"> All students that are enrolled and active at any point of the school year with at least 1 day of attendance are fully scheduled between the 16th and 20th day of school. 	<ul style="list-style-type: none"> All students that are enrolled and active at any point of the school year with at least 1 day of attendance are fully scheduled between the 11th and 15th day of school. 	<ul style="list-style-type: none"> All students that are enrolled and active at any point of the school year with at least 1 day of attendance are fully scheduled between the 6th and 10th day of school. 	<ul style="list-style-type: none"> All students that are enrolled and active at any point of the school year with at least 1 day of attendance are fully scheduled by the 5th day of school.
<ul style="list-style-type: none"> Schools should review their ESL schedule in the Planning Calendar and submit their Student Standard Day 	<ul style="list-style-type: none"> Schools reviewed their ESL schedule in the Active Calendar and submitted their Student Standard Day to your data specialist by August 4th. 	<ul style="list-style-type: none"> Schools reviewed their ESL schedule in the Active Calendar and submitted their Student Standard Day to your data specialist by August 3rd. 	<ul style="list-style-type: none"> Schools reviewed their ESL schedule in the Active Calendar and submitted their Student Standard Day to your data specialist by August 2nd. 	<ul style="list-style-type: none"> Schools reviewed their ESL schedule in the Planning Calendar and submitted their Student Standard Day to your data specialist by August 1st. 	<ul style="list-style-type: none"> Schools should review their ESL schedule in the Planning Calendar and submit their Student Standard Day to your data specialist by July 31st.
<ul style="list-style-type: none"> PowerSchool Grades Entered (stored and saved) for Q1 and Q2 (January cycle) 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades 16 days or later after the end of each 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades 11 to 15 days after the end 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades six (6) to ten (10) days after 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades three (3) to five 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades within two (2)

		quarter (Q1 and Q2).	of each quarter (Q1 and Q2).	the end of each quarter (Q1 and Q2).	(5) days after the end of each quarter (Q1 and Q2).	days of the end of each quarter (Q1 and Q2).
	Student Information	1	2	3	4	5
	<ul style="list-style-type: none"> PowerSchool Grades Entered (stored and saved) for Q3 and Q4 (June cycle) 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades 16 days or later after the end of each quarter (Q3 and Q4). 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades 11 to 15 days after the end of each quarter (Q3 and Q4). 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades six (6) to ten (10) days after the end of each quarter (Q3 and Q4). 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades three (3) to five (5) days after the end of each quarter (Q3 and Q4). 	<ul style="list-style-type: none"> The school entered (stored and saved) all required student grades within two (2) days of the end of each quarter (Q3 and Q4).
	<ul style="list-style-type: none"> PowerSchool EOY Checkout Completed (June cycle) 	<ul style="list-style-type: none"> The school completed the end of the year checkout seven (7) or more days after the deadline. 	<ul style="list-style-type: none"> The school completed the end of the year checkout within six (6) days of the deadline. 	<ul style="list-style-type: none"> The school completed the year end checkout within four (4) days of the deadline. 	<ul style="list-style-type: none"> The school completed the yearend checkout within two (2) days of the deadline. 	<ul style="list-style-type: none"> The school completed the yearend checkout on or before the deadline. <ul style="list-style-type: none"> Schools with attendance end date in May will complete EOY Checkout by May 31, 2024. Schools with attendance end date in June will complete EOY Checkout by June 7, 2024.

Indicator VIII	Student Support Services	Out of Compliance	Compliant
	<ul style="list-style-type: none"> 504 Compliance 	<ul style="list-style-type: none"> School DOES NOT appropriately accommodate students with 504 modifications as outlined in the plan. School DOES NOT appropriately assign 504 plans when deemed necessary. 	<ul style="list-style-type: none"> The school APPROPRIATELY accommodates students with 504 modifications as outlined in the plan. The school APPROPRIATELY assigns 504 plans when deemed necessary.
Indicator IX	General Compliance	1	5
	<ul style="list-style-type: none"> Transportation Supervisor Hours (ALL SCHOOLS) 	<ul style="list-style-type: none"> School DOES NOT meet the mandatory minimum training hours for transportation supervisor 	<ul style="list-style-type: none"> School MEETS the mandatory minimum training hours for transportation supervisor
	<ul style="list-style-type: none"> Transportation Policy 	<ul style="list-style-type: none"> School DID NOT develop transportation policy that meets state requirements 	<ul style="list-style-type: none"> School DEVELOPS a transportation policy that meets state requirements
	<ul style="list-style-type: none"> Meningococcal Disease 	<ul style="list-style-type: none"> School DOES NOT provide parents and guardians with information about meningococcal disease and the effectiveness of vaccination. 	<ul style="list-style-type: none"> School PROVIDES parents and guardians with information about meningococcal disease and the effectiveness of vaccination.
	General Compliance	1	5
<ul style="list-style-type: none"> Influenza 	<ul style="list-style-type: none"> School DOES NOT provide parents and guardians with information about influenza and the effectiveness of the vaccination. This information must include: <ol style="list-style-type: none"> The causes, symptoms, and means by which influenza is spread, and; The places where parents and guardians may obtain additional information and vaccinations for their children. 	<ul style="list-style-type: none"> School PROVIDES parents and guardians with information about influenza and the effectiveness of the vaccination. This information must include: <ol style="list-style-type: none"> The causes, symptoms, and means by which influenza is spread, and; The places where parents and guardians may obtain additional information and vaccinations for their children. 	

General Compliance	1	3	5
<ul style="list-style-type: none"> Board Training 	<ul style="list-style-type: none"> Less than 50% of the governing board members have COMPLETED all required training for the 2022-2023 school year. The training course WAS NOT approved by the State Board of Education. 	<ul style="list-style-type: none"> At least 50% of the governing board members have COMPLETED all required training for the 2022-2023 school year. The training course WAS APPROVED by the State Board of Education. 	<ul style="list-style-type: none"> All governing board members have COMPLETED all required training for the 2022-2023 school year. The training course WAS APPROVED by the State Board of Education.
<ul style="list-style-type: none"> Website 	<ul style="list-style-type: none"> Charter DID NOT maintain a website with: <ol style="list-style-type: none"> Public notice of meetings of the governing board Agendas for the meetings of the governing board Policies adopted by the governing board. Names and contact information of governing board members. 		<ul style="list-style-type: none"> Charter maintained a website with: <ol style="list-style-type: none"> Public notice of meetings of the governing board Agendas for the meetings of the governing board Policies adopted by the governing board. Names and contact information of governing board members.
<ul style="list-style-type: none"> Comprehensive Plans 	<ul style="list-style-type: none"> School DID NOT provide evidence of a building level school safety plan regarding: <ol style="list-style-type: none"> Crisis intervention Emergency response Emergency management 		<ul style="list-style-type: none"> School PROVIDED EVIDENCE of a building level school safety plan regarding: <ol style="list-style-type: none"> Crisis intervention Emergency response Emergency management
<ul style="list-style-type: none"> Safety Team 	<ul style="list-style-type: none"> School DID NOT have a safety team, appointed by the building principal, in accordance with guidelines or regulations, prescribed by the Director of Schools. The team shall include, but not be limited to: <ol style="list-style-type: none"> Representatives of teacher, administrator, and parent organizations 		<ul style="list-style-type: none"> School DID HAVE a safety team, appointed by the building principal, in accordance with guidelines or regulations, prescribed by the Director of Schools. The team shall include, but not be limited to: <ol style="list-style-type: none"> representatives of teacher, administrator, and parent organizations

		<ol style="list-style-type: none"> 2. School personnel, including school safety personnel 3. Community members 4. Local law enforcement 5. Local ambulance or other emergency response agencies and 6. Any other representatives the director of schools deems appropriate. 		<ol style="list-style-type: none"> 2. school personnel, including school safety personnel 3. community members 4. local law enforcement 5. local ambulance or other emergency response agencies and 6. Any other representatives the director of schools deems appropriate.
	• Intruder Drill	• School DID NOT conduct at least one (1) armed intruder drill annually. The drill shall be conducted in coordination with the appropriate law enforcement agency. The results of the drill shall be maintained for five years.		• School CONDUCTED at least one (1) armed intruder drill annually. The drill shall be conducted in coordination with the appropriate law enforcement agency. The results of the drill shall be maintained for five years.
	• Fire Drills	• School DID NOT conduct a fire drill every thirty days and twice within the first month of school.		• School CONDUCTED a fire drill every thirty days and twice within the first month of school.
	General Compliance	1		5
	• CPR Drills	• School having one (1) or more AEDs DID NOT conduct an annual CPR and AED drill for school personnel to practice the use of these measures and evaluate preparedness.		• School HAVING one (1) or more AEDs conducted an annual CPR and AED drill for school personnel to practice the use of these measures and evaluate preparedness.
	• Non-Evacuative Drills	• School DID NOT conduct three additional safety drills during the school year, which may include inclement weather, earthquake, intruder or other emergency drills not requiring full evacuation.		• School CONDUCTED three additional safety drills during the school year, which may include inclement weather, earthquake, intruder or other emergency drills not requiring full evacuation.

	<p>General Compliance</p> <ul style="list-style-type: none"> Earthquake Drills 	<p>1</p> <ul style="list-style-type: none"> School DID NOT conduct at least two earthquake preparedness drills during the academic school year. A record of the earthquake preparedness drills, including the time and date, shall be kept in the respective schools, and shall be made available upon request by the TDOE. 		<p>5</p> <ul style="list-style-type: none"> School CONDUCTED at least two earthquake preparedness drills during the academic school year. A record of the earthquake preparedness drills, including the time and date, shall be kept in the respective schools, and shall be made available upon request by the TDOE.
	<p>General Compliance</p> <ul style="list-style-type: none"> Lead Prevention Schools built before 1998 is in 100% compliance in accordance with T.C.A. § 49-2-133 	<p>1</p> <ul style="list-style-type: none"> Schools with lead levels between 15-20 ppb, DID NOT provide lead testing results. Schools with lead levels greater than 20 ppb DID NOT provide a remediation plan that includes: <ol style="list-style-type: none"> A letter on your school's letterhead stating the drinking water sources have been removed from service. Upload evidence of schools notifying The Department of Health and Department of Education via email Upload a copy of the notification letter sent to parent/guardians. Upload test results of lead level of the drinking water source within 90 days. 		<p>5</p> <ul style="list-style-type: none"> Schools with lead levels between 15-20 ppb, PROVIDED lead testing results. Schools with lead levels greater than 20 ppb PROVIDED a remediation plan that includes: <ol style="list-style-type: none"> A letter on your school's letterhead stating the drinking water sources have been removed from service. Upload evidence of schools notifying The Department of Health and Department of Education via email Upload a copy of the notification letter sent to parent/guardians. Upload test results of lead level of the drinking water source within 90 days.

Indicator X	Response to Intervention	Out of Compliance (1)	Somewhat Compliant (3)	Compliant (5)
	<ul style="list-style-type: none"> Universal Screener (K-8) 	<ul style="list-style-type: none"> NO EVIDENCE of completed assessment calendar uploaded for 2023-2024 school year. NO EVIDENCE of completed <i>TDOE Criteria for Selecting Universal Screener for Reading, Mathematics and Writing (Elementary & Middle Schools)</i> uploaded for 2023-2024 school year. (Document Rubric Score 0-3) 	<ul style="list-style-type: none"> PARTIAL AND/OR INACCURATE EVIDENCE of assessment calendar uploaded for 2023-2024 school year. PARTIAL AND/OR INACCURATE EVIDENCE of completed <i>TDOE Criteria for Selecting Universal Screener for Reading, Mathematics and Writing (Elementary & Middle Schools)</i> uploaded for 2023-2024 school year. (Document Rubric Score 4-6) 	<ul style="list-style-type: none"> EVIDENCE of completed assessment calendar uploaded for 2023-2024 school year. EVIDENCE of completed <i>TDOE Criteria for Selecting Universal Screener for Reading, Mathematics and Writing (Elementary & Middle Schools)</i> uploaded for 2023-2024 school year. (Document Rubric Score 7-10)
	<ul style="list-style-type: none"> Early Warning System (9-12) 	<ul style="list-style-type: none"> NO EVIDENCE of Early Warning System (9-12) completed in Microsoft Forms for 2023-2024 school year. NO EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline. 	<ul style="list-style-type: none"> PARTIAL AND/OR INACCURATE EVIDENCE of Early Warning System (9-12) completed in Microsoft Forms for 2023-2024 school year. SOME (PARTIAL) EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline. 	<ul style="list-style-type: none"> EVIDENCE of Early Warning System document (High Schools only) completed for 2023-2024 school year in Microsoft Forms. EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline.
	<ul style="list-style-type: none"> Universal Screener Characteristics of Dyslexia (K-12) 	<ul style="list-style-type: none"> NO EVIDENCE of completed assessment calendar uploaded for 2023-2024 school year. NO EVIDENCE of completed submission of the TDOE Approved Universal Screener for Characteristics of Dyslexia in Microsoft Forms for 2023-2024 	<ul style="list-style-type: none"> PARTIAL AND/OR INACCURATE EVIDENCE of assessment calendar uploaded for 2023-2024 school year. PARTIAL AND/OR INACCURATE EVIDENCE of completed submission of the TDOE Approved Universal Screener for 	<ul style="list-style-type: none"> EVIDENCE of completed assessment calendar uploaded for 2023-2024 school year. EVIDENCE of completed submission of the TDOE Approved Universal Screener for Characteristics of Dyslexia in Microsoft Forms for 2023-2024

	school year. (Document Rubric Score 0-3)	Characteristics of Dyslexia in Microsoft Forms for 2023-2024SY. (Document Rubric Score 4-6)	school year. (Document Rubric Score 7-10)
Response to Intervention	Out of Compliance (1)	Somewhat Compliant (3)	Compliant (5)
<ul style="list-style-type: none"> Intervention Tool (K-12) 	<ul style="list-style-type: none"> NO EVIDENCE of completed TDOE Criteria for Selecting Intervention Tool for Reading, Mathematics, & Writing uploaded for 2023-2024 school year. (Document Rubric Score 0-3) 	<ul style="list-style-type: none"> PARTIAL AND/OR INACCURATE EVIDENCE of completed TDOE Criteria for Selecting Intervention Tool for Reading, Mathematics, & Writing for 2023-2024 school year. (Document Rubric Score 4-6) 	<ul style="list-style-type: none"> EVIDENCE of completed TDOE Criteria for Selecting Intervention Tool for Reading, Mathematics, & Writing uploaded for 2023-2024 school year (Document Rubric Score 7-8)
<ul style="list-style-type: none"> Intervention Walkthroughs (K-12) 	<ul style="list-style-type: none"> School DOES NOT PARTICIPATE in intervention walkthrough for 2023-2024 school year with RTI² Advisor. 		<ul style="list-style-type: none"> School PARTICIPATES in intervention walkthrough for 2023-2024 school year with RTI² Advisor.
<ul style="list-style-type: none"> Intervention Plans (K-12) 	<ul style="list-style-type: none"> NO EVIDENCE of system to create and monitor Student Intervention Plans. NO EVIDENCE of completed and/or up-to-date Comprehensive Student Review Spreadsheet (CSRS) NO EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline. 	<ul style="list-style-type: none"> PARTIAL AND/OR INACCURATE EVIDENCE of system to create and monitor Student Intervention Plans. PARTIAL AND/OR INACCURATE EVIDENCE of completed and/or up-to-date Comprehensive Student (CSRS) PARTIAL AND/OR INACCURATE EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline. 	<ul style="list-style-type: none"> EVIDENCE of system to create and monitor Student Intervention Plans. EVIDENCE of completed and/or up-to-date Comprehensive Student Review Spreadsheet (CSRS) EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline.

Response to Intervention	Out of Compliance (1)	Somewhat Compliant (3)	Compliant (5)
<ul style="list-style-type: none"> Data Team (K-12) 	<ul style="list-style-type: none"> School DOES NOT PROVIDE dates and times of data team meetings for 2023-2024 school year. School DOES NOT PROVIDE a list of team members and associated roles and responsibilities. School DOES NOT PROVIDE evidence of scheduled date for RTI² Advisor to attend a Data Team Meeting in Semester 1 (<i>August-December</i>). School does not PROVIDE EVIDENCE of attendance of RTI² Advisor in at least one Data Team meeting in Semester 1 (<i>August-December</i>). NO EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September, January, and June Scoring Cycle Deadlines. 	<ul style="list-style-type: none"> School PROVIDES PARTIAL AND/OR INACCURATE EVIDENCE of dates and times of data team meetings for 2023-2024 school year. School PROVIDES PARTIAL AND/OR INACCURATE list of team members and associated roles and responsibilities. PARTIAL AND/OR INACCURATE EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September, January, and June Scoring Cycle Deadlines. 	<ul style="list-style-type: none"> School PROVIDES EVIDENCE of dates and times of data team meetings for 2023-2024 school year. School PROVIDES list of team members and associated roles and responsibilities. School PROVIDES EVIDENCE of scheduled date for RTI² Advisor to attend a Data Team Meeting in Semester 1 (<i>August-December</i>). School PROVIDES EVIDENCE of attendance of RTI² Advisor in at least one Data Team Meeting in Semester 1 (<i>August-December</i>). EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September, January, and June Scoring Cycle Deadlines.
Response to Intervention	Out of Compliance (1)	Somewhat Compliant (3)	Compliant (5)
<ul style="list-style-type: none"> Master Schedule (K-12) 	<ul style="list-style-type: none"> NO EVIDENCE of K-5 master schedule and/or 6-12 master schedule, including intervention 	<ul style="list-style-type: none"> PARTIAL AND/OR INACCURATE EVIDENCE of K-5 master schedule and/or 6-12 master schedule 	<ul style="list-style-type: none"> EVIDENCE of K-5 master schedule and/or 6-12 master schedule including intervention courses using state course codes (9-12).

	<p>courses using state course codes (9-12).</p> <ul style="list-style-type: none"> • EVIDENCE of (Less than 50%) randomly selected scholars receiving interventions in middle and high schools have schedules that reflect RTI² with TDOE course codes. • NO EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline. 	<p>including intervention courses using state course codes (9-12).</p> <ul style="list-style-type: none"> • EVIDENCE of (50%-79%) randomly selected scholars receiving interventions in middle and high schools have schedules that reflect RTI² with TDOE course codes. • PARTIAL EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline. 	<ul style="list-style-type: none"> • EVIDENCE of (80%-100%) randomly selected scholars receiving interventions in middle and high schools have schedules that reflect RTI² with TDOE course codes. • EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the September Scoring Cycle Deadline.
Response to Intervention	Out of Compliance (1)	Somewhat Compliant (3)	Compliant (5)
<ul style="list-style-type: none"> • Progress Monitoring (K-12) (Reading and Math) 	<ul style="list-style-type: none"> • NO EVIDENCE of Progress Monitoring Tool and process aligned with frequency for Tier II and Tier III. • NO EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the January Scoring Cycle Deadline. 	<ul style="list-style-type: none"> • PARTIAL AND/OR INACCURATE EVIDENCE of Progress Monitoring Tool and process aligned with frequency for Tier II and Tier III. • PARTIAL AND/OR INACCURATE EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the January Scoring Cycle Deadline. 	<ul style="list-style-type: none"> • EVIDENCE of Progress Monitoring Tool and process aligned with frequency for Tier II and Tier III. • EVIDENCE uploaded to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the January Scoring Cycle Deadline.
<ul style="list-style-type: none"> • Fidelity Checks (K-12) 	<ul style="list-style-type: none"> • NO EVIDENCE of Fidelity Monitoring through fidelity checks aligned to Tier II and Tier III frequency expectations. • NO EVIDENCE for 2023-2024 school year uploaded to the MSCS Office 	<ul style="list-style-type: none"> • PARTIAL AND/OR INACCURATE EVIDENCE of Fidelity Monitoring through fidelity checks aligned to Tier II and Tier III frequency expectations. • PARTIAL AND/OR INACCURATE EVIDENCE uploaded for 2023- 	<ul style="list-style-type: none"> • EVIDENCE of Fidelity Monitoring through fidelity checks aligned to Tier II and Tier III frequency expectations. • EVIDENCE uploaded for entire 2023-2024 school year to the MSCS Office of Charter Schools Operations

	of Charter Schools Operations Scorecard Uploading Portal by the January Scoring Cycle Deadline.	2024 school year to the MSCS Office of Charter Schools Operations Scorecard Uploading Portal by the January Scoring Cycle Deadline.	Scorecard Uploading Portal by the January Scoring Cycle Deadline.
Response to Intervention	Out of Compliance (1)	Somewhat Compliant (3)	Compliant (5)
<ul style="list-style-type: none"> Student Intervention File Review (K-12) (June cycle) 	<ul style="list-style-type: none"> <u>EVIDENCE OF (LESS THAN 50%) IS PROVIDED.</u> <ul style="list-style-type: none"> ○ <i>Student Intervention Plan</i> ○ <i>Referral to Data Team</i> ○ <i>Daily Intervention Logging</i> ○ Universal Screener & Benchmark Data: Reading, Math, and Writing ○ <i>Progress Monitoring Data</i> ○ <i>Parent Letters</i> ○ <i>Fidelity Checks Signatures</i> 	<ul style="list-style-type: none"> <u>PARTIAL (50%-79%) EVIDENCE IS PROVIDED.</u> <ul style="list-style-type: none"> ○ <i>Student Intervention Plan</i> ○ <i>Referral to Data Team</i> ○ <i>Daily Intervention Logging</i> ○ Universal Screener & Benchmark Data: Reading, Math, and Writing ○ <i>Progress Monitoring Data</i> ○ <i>Parent Letters</i> ○ <i>Fidelity Checks Signatures</i> 	<ul style="list-style-type: none"> <u>ACCURATE (80-100%) EVIDENCE IS PROVIDED.</u> <ul style="list-style-type: none"> ○ <i>Student Intervention Plan</i> ○ <i>Referral to Data Team</i> ○ <i>Daily Intervention Logging</i> ○ Universal Screener & Benchmark Data: Reading, Math, and Writing ○ <i>Progress Monitoring Data</i> ○ <i>Parent Letters</i> ○ <i>Fidelity Checks Proper Signatures</i>
<ul style="list-style-type: none"> Characteristics of Dyslexia (K-12) (June cycle) 	<ul style="list-style-type: none"> No Submission of CoD Spreadsheet/Documentation 	<ul style="list-style-type: none"> Partial/Incomplete CoD Spreadsheet/Documentation 	<ul style="list-style-type: none"> Complete/Accurate Submission of CoD Spreadsheet/Documentation

Section VII: Charter Leader Reports

The final Operations Scorecard Data will be included in the comprehensive, cumulative scorecard which will include academic (when available), operations, and financial scorecard data.

Because the **Operation Scorecard 8.0** is released 3 times per year (**September, January & June**), each school will receive 3 different scores (June being the final, cumulative score).

Indicator Description		Indicator Schedule		
		Sept	Jan	June
Indicator I	English as a Second Language	3	3	2
Indicator II	Exceptional Education	1	8	9
Indicator III	Health Services	2	2	2
Indicator IV	Human Resources	1	N/A	1
Indicator V	Federal Programs	3	2	1
Indicator VI	Student Mobility	N/A	3	3
Indicator VII	Student Information	1	2	5
Indicator IX	General Compliance	7	3	5
Indicator X	RTI ²	7	4	3
TOTAL INDICATOR PER SCORING CYCLE		25	27	31
Percentage of Scorecard		30%	33%	37%

Note: [Indicator IX](#): 504 Compliance will be assessed during the June cycle ONLY.

Section VIII: Scorecard Frequently Asked Questions (FAQs)

Q: Where should schools submit evidence for the scorecard?

A: Schools will submit evidence through the [portal](#). For additional guidance on how to submit evidence, please refer to [Section III](#).

Q: What if a school has made some transitions in operations pertaining to the personnel designated for operations scorecard logistics, what should schools do?

A: Contact Quache Spencer spencerqb@scsk12.org or (901) 416-4671 as soon as possible.

Q: During the grievance period, how should schools submit a grievance?

*A: Schools will submit their grievances through the [portal](#), **GRIEVANCE EMAILS WILL NOT BE ACCEPTED**. For additional guidance on how to submit grievances, please refer to [Section IV](#).*

Q: Who will receive the scorecard reports?

A: Whomever the school designated to have FULL POWER BI ACCESS.

Q: What should schools do if they did not receive their scorecard report via email?

A: If your school did not receive your scorecard report, first check your spam email. If the report is not found in spam box, please contact Quache Spencer spencerqb@scsk12.org or (901) 416-4671.

Q: Where do I find available templates to submit in the portal?

A: Please click [HERE](#) to watch a tutorial on how to access templates in the portal.

Q: Are schools required to upload proof of self-administered medicine training?

A: No, there is no upload required by the school, Health Services will provide the proof for self-administered medicine training.

Q: What do schools need to do about transportation supervisor hours?

A: ALL schools' designated transportation supervisor is required to complete the NHTSA School Bus Training, which will allow school staff to understand the important role that school bus professionals (both drivers, aides, dispatchers, and administration) play daily in student success. A link will be provided in the Charter Chatter Newsletter (TBA) for the NHTSA School Bus Training. For information about future in-person training, please contact Alex Spann at Alex.spann@tn.gov.

Q: What do schools need to know about lead testing?

A: Schools will submit lead testing results when it is their year (odd or even) to test. However, during your testing year, schools whose lead levels were between 15-20 ppb will be required to test annually until the lead level is less than 15 ppb. Schools whose lead levels were greater than 20 ppb will have to submit a lead remediation plan.

Q: Who provides re-enrollment and attrition data for Charter Schools?

A: MSCS Research and Performance Management Team provides the re-enrollment and attrition data for Charter Schools.

Q: How are re-enrollment percentages calculated?

A: Please reference the re-enrollment formula below.

Formula:

$$\frac{\text{\# of students who re-enrolled for the current school year}}{\text{EOY enrollment from the previous school year}} = \text{Re-enrollment Percentage}$$

Sample Calculation:

$$\frac{424}{434} = 0.976 \times 100 = 97.6 = 98\%$$

Q: How are attrition percentages calculated?

A: Please reference the attrition formula below.

Formula:

$$\text{Step \#1: } \frac{\text{Beginning Enrollment} + \text{EOY Enrollment}}{2} = \text{Average Enrollment}$$

$$\text{Step \#2: } = \frac{\text{EOY Enrollment}}{\text{Average Enrollment}} = \text{Attrition Percentage}$$

Sample Calculation:

$$\text{Step \#1: } \frac{130 + 115}{2} = 122.5$$

$$\text{Step \#2: } \frac{115}{122.5} = 0.938 \times 100 = 93.8 = 94\%$$

Q: Who should schools contact with questions related to the scorecard?

A: Quache Spencer spencerqb@scsk12.org or (901) 416-4671.