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Richard S. Lapidus, Ph.D.

PRESIDENT

August 8, 2023

Sarah B. Mongeau CPA, CGFM, CFE
Director, Division of Authority and Education Audits
Office of the State Auditor Diana DiZoglio
65 Boston Post Road West
Marlborough, MA 01572

Dear Ms. Mongeau:

On behalf of Fitchburg State University, I would like to thank you and your team for the thorough performance audit of our procedures and policies of our cyber security training. We have reviewed the draft audit report and find no factual misstatements. We have addressed the noted finding related to the documentation of cyber security training and attendance tracking and have already implemented the necessary process to ensure compliance. KnowBe4 online Cyber Security Training software was put into effect in December 2022.

Sincerely,

A handwritten signature in cursive script that reads 'Richard S. Lapidus'.

Richard S. Lapidus
President

cc: Tanya Young, Audit Manager