

## COMMUNITY RELATIONS

### Complaints Concerning Staff or Programs

The Pullman School District Board of Directors recognizes that constructive criticism can be helpful to the district. At the same time, the board has confidence in its staff and programs and shall act to protect them from unwarranted criticism or disruptive interference. Complaints received by the board or a board member will be referred to the superintendent for investigation.

The superintendent will develop procedures to handle complaints concerning staff or programs. Complaints regarding instructional materials should be pursued in the manner provided for in Policy 2020, Course Design, Selection and Adoption of Instructional Materials.

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#### **Legal References:**

RCW 28A.405.300 Adverse change in contract status of certificated employee--Determination of probable cause--Notice--Opportunity for hearing  
RCW 42.30 Open Public Meeting Act

#### **Cross References**

2020 - Course Design, Selection and Adoption of Instructional Materials

**Adoption Date: March 1991**

Revised: May 8, 2019