



Book BYLAWS AND POLICIES

Section 9000 RELATIONS

Title Public Complaints

Code 9703

Status Active

Adopted September 15, 2020

Legal I.C. 20-25-4-11

20 U.S.C. 1232h

It is the intent of the Board to be responsive to Edison patrons. Patrons having complaints against the Board or any of its employees, practices or policies may have their complaints promptly and thoroughly addressed. The Superintendent shall establish formal guidelines that will not only accomplish this in a timely manner, but also protect any employee against whom a complaint may be directed.